San Jose State University

Campus Safety Plan Summary

SJSU is an urban campus located on 154 acres in the heart of California's third largest city. From its beginning in 1857 as a teacher's college, SJSU has grown into a thriving community of more than 33,000 faculty, students and staff.

As SJSU grew, so did the City of San José. Once an agricultural community of a few thousand homes; San José is now the tenth largest city in United States with a population of more than one million people.

San Jose State University (SJSU) Police Department annually documents about 60,000 incidents, arrests between 800 and 900 suspects and writes about 2,500 reports. The Police Communications Center dispatches UPD personnel to more than 50,000 calls for service each year. UPD and Parking Services personnel annually work more than 200 special events attended by over 500,000 people. SJSU UPD is also dispatch for Foothill/DeAnza College, and California Maritime Academy.

SJSU began employing sworn armed police officers in the 1970's. On October 1, 1975, UPD Police Officers became armed 24 hours a day by Executive Order of the CSU Chancellor's Office. UPD officers were recognized by the California Commission on Police Officers Standards and Training (P.O.S.T.) in 1975 and in the years since then the UPD has developed into a full-service law enforcement agency.

CONTACT INFORMATION

Phone: 4-2000 from any on-campus phone
Dispatch 24 Hour: 408-924-2222   TTY: 408-924-2226

Safety Escort / Safe Ride Program: 408-924-2000
Administration: 408-924-2185   Fax: 408-277-3512
Investigations: 408-924-2218
Parking Services: 408-924-6556
Property Room: 408-924-1477
Records/LiveScan: 408-924-2172

Anonymous Reporting
TipNow Voicemail/Text: **408-337-2919**
TipNow Email/Text: **sjsu@tipnow.org**
CrimeStoppers: **408-924-2236**

Website: http://www.sjsu.edu/police/

STAFFING

Full-Time Officers

32 authorized sworn officers; 26 on-board; 3 hires in FTO, 2 in Academy, 1 in backgrounds

Full-Time Civilian Staffing

49 authorized; 45 Actual (6 UPD support staff, 8 dispatchers, 19 Parking & 12 LSO's)

Students Assistants

19 Actual (5 UPD support staff, 10 Police Service Assistants & 4 Parking)

http://www.sjsu.edu/police/about_upd/field_ops/psa/

Requested Additions

6 Additions (4 UPD Sworn Officers, 1 dispatcher, 2 Student Safety Escort/SafeRide dispatchers)

Library

Library Security

Authorized strength for library security is two sworn police officers and 15 Library Security Officers (a combination of FTE and PTE positions), scheduled to provide coverage during the hours that the library is open to students and the general public. Currently, the police officer positions are staffed and there are two Library Security Officer (LSO) vacancies in the process of being filled. Over the last year, safety concerns necessitated hiring security officers from a private vendor to staff fixed post positions on the 6th, 7th and 8th floors. This additional coverage will continue until LSO staffing is up to authorized strength.

Building Access

Common Access Card Technology (combine Tower & ID cards). The goal as far as safety is concerned is to add functionality to the Tower Card which allows it to unlock doors on campus, thus enabling us to lock facilities which once had to be left unlocked, without having to issue keys or carry a second badge.

ENVIRONMENTAL DESIGN

Construction Fencing

Construction fencing has been a safety concern with all long term major projects. Two repeating concerns consist of support legs for fencing becoming a potential trip hazard and fence corners covered with a fabric has created a blind spot. To avoid these concerns in the future, wording has been added to the Division 1 Construction Documents that requires the contractor to drive the fence poles into the ground and not to use support legs. For short term projects orange construction cones need to be placed over the support legs identifying trip hazard. Contractors will be directed that corners on all temporary fencing need to be exposed 10 feet in either direction so pedestrians can see through the fence and be able to see around a corner.

EMERGENCY MANAGEMENT PROGRAM

The San Jose State University (SJSU) Emergency Management Program works with the extended SJSU community to coordinate emergency planning, training, response and recovery efforts during and after disruptive incidents and major disasters. A corner stone of this program is the *Emergency Operation Plan* (EOP) which is a guide on how to conduct an all-hazard response.

VIDEO SURVEILLANCE

There are a wide variety of video camera systems deployed on campus. In 2013, UPD instituted a protocol for the review of requests for video surveillance cameras in an attempt to control the proliferation and ensure uniformity of standards. (These parameters will likely be impacted by the new CSU security camera policy in draft format today).

There numerous video cameras scheduled to be added to our Parking areas over the course of the 2017 Spring semester.

CAMPUS SAFETY ALERTS

Emergency Notification / Timely Warning Systems

AlertSJSU is the campus emergency notification system. In case of a significant emergency or dangerous situation involving an immediate threat to the health or safety of students or employees on the campus, AlertSJSU will be utilized to send text messages, voicemails and emails with a brief description of the situation and instructions if possible. For SJSU students AlertSJSU is an opt-out program. For faculty and staff members, it is an opt-in program. The campus recently changed AlertSJSU vendors from Blackboard Connect to Rave Alert.

Timely warnings are sent when a Clery reportable crime occurs on campus that presents a serious and continuing threat to students and staff. Timely warnings are typically sent by email, faxed to offices with instructions to post in a conspicuous location and physically posting flyers in garages and other public locations.

Clery Act Compliance Reporting

As a recognized California State Law Enforcement Agency, UPD is required to provide the Department of Justice with a monthly report containing the number and type of criminal offenses committed within our jurisdiction, as well as citations issued and arrests made. This information is forwarded to the Federal Bureau of Investigation for inclusion in their annual publication, Crime in the United States.

The Jeanne Clery Act requires SJSU to provide additional information to the community. Crimes that must be reported include:

> Aggravated assault
>
> Arson
>
> Burglary
>
> Disciplinary referrals for liquor, drug and weapons offenses
>
> Hate crimes (by classification)
>
> Manslaughter
>
> Motor vehicle theft
>
> Murder
>
> Robbery
>
> Sex offenses (forcible and non-forcible)

The Clery Act requires any SJSU campus official having knowledge of criminal acts (as defined by the Clery Act) to report that information to UPD for inclusion in our Annual Safety Report.

UPD asks all campus counselors to encourage their clients, when appropriate, to report criminal violations on a voluntary, confidential basis, for inclusion in the annual disclosure of crime statistics. Any information received in response is included in our Annual Safety Report.

Crime statistics for the City of San José are not included in this publication. The City of San José is one of the safest large cities in the United States. Crime statistics for the San José Police Department can be found at SJ Police Official Crime Statistics.

Mass Audio Alerts

- In the event of a significant event posing an immediate threat to the campus requiring an emergency notification, the most effective means of alerting the greatest number of community members is likely to be an audio alert system.
    - Campus Emergency Broadcast System: UPD has the capability of utilizing campus VoIP telephones to broadcast emergency notifications. This can be done campus-wide, by pre-

designated sectors or individual buildings. However this system is limited primarily to campus offices.

CRIME PREVENTION

As mandated by the Chancellor's Office, all University Computers are equipped with a link to the "CSU Red Folder," available at http://www.calstate.edu/red-folder/?campusSel=SanJose, which provides helpful information about response protocol in assisting students, faculty & staff in distress.

Safety Escorts / Spartan SafeRide

Supplementing the Police Patrol Division, UPD also maintains an extensive Public Safety Assistant (PSA) Program, in addition to a volunteer student Police Cadet program. PSAs are pre-screened and undergo a field training program prior to working on their own. PSAs wear distinctive uniforms, are equipped with police radios and provide the campus community with many additional services, such as:

Patrol the Residence Halls and University Housing Services facilities

Patrol University facilities to enhance campus safety

Unlock services when a facility needs to be made available to students, staff and visitors

Through the Safety Escort Program, PSAs provide escorts for members of the campus community up to 2 blocks off-campus, 24 hours a day, 7 days a week. Typically, a trained, uniformed PSA equipped with a radio will walk you to your destination. However, in the event that a PSA is not available, a police officer will provide the escort.

The SJSU Safe Ride Program extends the escort distance beyond the two blocks to Interstate 280 to the south, Julian Street to the north, First Street to the west and Sixteenth Street to the east. The Safe Ride Program is available Monday through Friday from 7 p.m. to 1 a.m.

If you feel unsafe walking through campus, you can request an escort, or the Safe Ride Program by using any Blue Light or elevator phone. You can also dial 4-2000 from any on-campus phone or 408-924-2000 from any outside phone. You will be connected to a UPD dispatcher who will arrange the escort.

Rave Guardian public safety app

- Opt in for Android and Apple platform
- Allows user to load Guardians (up to 5) as safety monitors
- Set safety timers and when one is activated and goes off it automatically notifies the Guardians and UPD directly
- GPS location based on cell towers
- Also allows for text based crime reporting
- And allows the user to send photos with the text crime reports
- Direct dial to smart 911 and to UPD with one button (but App has to be open)

Chief's Student Advisory Board

Started in the Fall of 2016, this group meets quarterly through the year to provide input & feedback from Students to UPD.

Blue-Lights (300+)

Blue Light phones offer a direct connection to UPD Dispatch for both emergency and non-emergency requests. If a Blue Light phone receiver is removed from its cradle and the dispatcher cannot elicit a response from the caller, an officer is dispatched immediately to the location of the phone.

Bluelight emergency telephones are located all across campus, including in the residence halls and on every floor of the parking garages. They are identified by a blue light and signage. There are several types of bluelight phones around campus. Some bluelight phones are activated by just pushing the button and talking. Other types of bluelight phones require you to pick up the handset and use it like a regular telephone.

All bluelight and elevator phones ring directly into the UPD Communication Center and are answered in the same priority as a 9-1-1 call.

Citizen RIMS
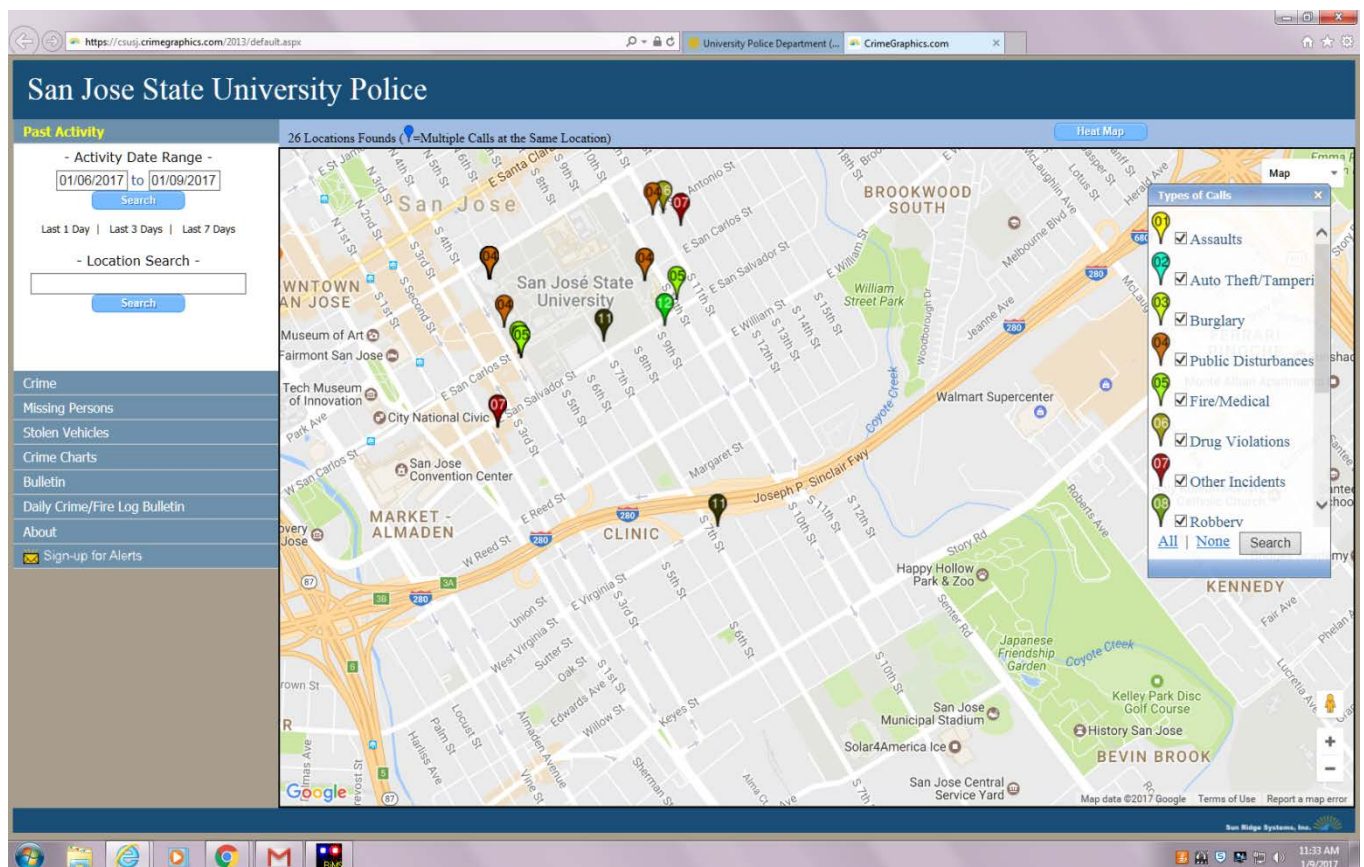
San Jose State University Police has just made it easier for our community to look up information about police involved incidents that have recently occurred on or near campus. The community can view this information by going to the link   https://csusj.crimegraphics.com/2013/default.aspx . You can also view this information by going to the UPD website at www.sjsu.edu/police and clicking on "Bulletins/Crime Charts/BOLs" found under the Campus Crime Information section. We hope you find this new tool helpful.

Using Citizen RIMS software, the University Police Department makes crime data available to the public via the Internet. The idea is to make as much information as possible available in an easy to use format.

Features:
Past Activity. This is pin mapping for historical police activity data with the user picking the date span to be mapped
Crime. This is a crime data pin mapping feature where the user picks a date range and the crime types/categories to be mapped. Crime data equates to cases. Clicking on a mapped case icon shows more info about each case.
Missing Persons. This shows active Missing Persons information reported to UPD with pictures where available.
Stolen Vehicles. This lists recently stolen vehicles reported to UPD.
Crime Charts. This function summarizes Uniform Crime Report (UCR) crime data in easily understood charts, with year to year comparisons.
Bulletin. This section provides access to the UPD Crime Bulletin which is released everyday displaying information about the case reports taken in the last 24 hours.
Daily Crime/Fire Log Bulletin. This feature displays the Clery Act crime data and fire log information for the last 60 days. There is a two day delay in new additions. Case status is automatically updated when status changes occur.
About. This takes you to the UPD website
Alerts. This feature lets site visitors subscribe to a free service that emails new incident/crime data on a daily or weekly basis.