Login Information to Qualtrics

1. Login to Qualtrics at [http://sjsu.qualtrics.com](http://sjsu.qualtrics.com)
2. Please enter your SJSUOne Credentials

   **SJSU ID**: 9 digit SJSU ID
   **Password**: SJSUOne Password

3. If you forgot your password, please click on [Forgot Password?](http://sjsu.qualtrics.com) and follow the instructions on the following page.
   (Note: SJSUOne password expires every 180 days without notice)
4. If you have forgot your SJSUOne ID, please click on [Forgot SJSUOne ID?] and enter the details to retrieve your ID.

5. If you are a first time user or need more help, please click on the [Need more help?] and follow the instructions on the webpage.

Password Help

- **New Students and Employees**
  Students: please look for an email from Enrollment Services with your 9-digit SJSUOne ID.
  Faculty & Staff: please look for an email from HR with your 9-digit SJSUOne ID.
  1. Go to SJSUOne Set/Reset Password.
  2. Enter your 9-digit SJSUOne ID, and then follow the instructions to create a password.

- **New Open University Students**
  On the first day of late registration, we post an open University Quick Admit login button on the MySJSU homepage. Click that login button to register and get a system generated ID and password. For additional Open University registration information, check the [Open University website] for how to register online.
  A new University account is optional.

- **Former Students / Current Open University Students**
  If it has been more than one year since the end of your last semester, you will not be able to reset your password. Instead, you can request help via the [MySJSU Alumni Account Help Form].

Need More Help? Check our [FAQ]