Login Information to Qualtrics

1. Login to Qualtrics at http://sjsu.qualtrics.com
2. Please enter your SJSUOne Credentials

   SJSU ID : 9 digit SJSU ID  
   Password : SJSUOne Password

3. If you forgot your password, please click on Forgot Password? and follow the instructions on the following page.
   (Note: SJSUOne password expires every 180 days without notice)
4. If you have forgot your SJSUOne ID, please click on Forgot SJSUOne ID? and enter the details to retrieve your ID.

   SJSU ID Lookup

   Please enter the information below to verify your identity:

   LAST NAME
   BIRTH DATE
   LAST 4 DIGITS OF SSN

   Lookup SJSU ID

5. If you are a first time user or need more help, please click on the Need more help? and follow the instructions on the webpage.

   Password Help

   I need to set or reset my password

   New Students and Employees
   Students: please look for an email from Enrollment Services with your 9-digit SJSUOne ID.
   Faculty & Staff: please look for an email from HR with your 9-digit SJSUOne ID.
   1. Go to SJSUOne Set/Reset Password.
   2. Enter your 9-digit SJSUOne ID, and then follow the instructions to create a password.

   New Open University Students
   On the first day of late registration, we post an Open University Quick Admit login button on the MySJSU homepage. Click that login button to register and get a system generated ID and password. For additional Open University registration information, check the Open University website.
   Note: Activation of your SJSUOne account is optional.

   Former Students / Current Open University Students
   If it has been more than one year since the end of your last semester, you will not be able to reset your password. Instead, you can request help via the MySJSU Alumni Account help form.

   Need More Help? Check our FAQ