Student Complaint Policies

Undergraduate CDS Student Complaints

CDS undergraduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor or clinical educator. In addition, students can speak with the CDS undergraduate adviser (Evelyn Merritt; evelyn.merritt@sjsu.edu) or the interim Department Chairperson (Peg Hughes; peg.hughes@sjsu.edu). Students can also contact the Lurie College Associate Dean (Paul W. Cascella; paul.cascella@sjsu.edu); the University Ombudsman (http://www.sjsu.edu/ombudsperson/), and/or the Associate Dean of Undergraduate Studies (Wendy Ng; wendy.ng@sjsu.edu).

CDS Graduate Student Complaints

CDS graduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor, clinical educator, and/or her/his academic adviser. Students are welcome to talk with the interim Department Chairperson (Peg Hughes; peg.hughes@sjsu.edu). Students can contact the CDS Program Director and Lurie College Associate Dean (Paul W. Cascella; paul.cascella@sjsu.edu), the University Ombudsman (http://www.sjsu.edu/ombudsperson/) and/or the Associate Dean of Graduate Studies (david.bruck@sjsu.edu). In addition, students can place anonymous complaints in the student complaint box (diagnostics room) and/or contact the Council on Academic Accreditation at http://www.asha.org/academic/accreditation/.