Manual Overview
The purpose of this instructional guide is to help you become familiar with the ticketing process at SJSU.

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1. For guests, navigate to the Guest iSupport Ticket Login Menu. Then, enter the required information, and click Continue.

2. When you click the information icon, you'll be presented with your information.
3. When you click the menu icon, you'll be presented with a side menu. **This menu is not currently utilized, please use the main ticketing form.**

4. Fill in the form below with the **Reason**, **Description** and optional **Attachments**. Click **Submit**.
5. The submit successful window will appear and provide you with a ticket reference number. Click **Continue**

6. After clicking continue, you will be presented a confirmation

7. You will then receive a follow-up confirmation email from iSupport