Allow Pop-Ups - Firefox

SAN JOSE STATE / WRITER’S HELP CANVAS APP
Inside one of your Canvas course click on the Writer’s Help link.
If Writer’s Help doesn’t open chances are that a pop-up blocker is preventing it. In Firefox a pop-up blocker is indicated by a yellow banner across the top of the screen.
1. Click on “Options”
2. Click “Allow pop-ups” (please note the web address that appears will be different than what is in this screenshot)
3. Proceed to next slide
After allowing pop-ups the screen to the left will likely open in a new tab. Please close the tab and return to Canvas – proceed to the next slide for final instructions.

We're sorry - an error occurred in the Integration Middleware Application. Please report this issue to the Technical Support team.

If the problem does not resolve itself, please use this form to alert the technical support team.

Email address
petilliano@bfwpub.com

First name
Paul

Last name
Stillitano

Role
Instructor

Comments

Upload a screenshot (optional)
Browse... No file selected.

Report Issue
1. Refresh your browser
2. Click on the Writer’s Help link
   - Writer’s Help will open in a new browser tab or window
You will be able to access Writer’s Help without having to register or log on!