ACTION PLAN FROM PROGRAM REVIEW AND PLANNING
San Jose State University
College of Applied Sciences and Arts
Information School
January 23, 2015

1. In the next program plan, provide a single summative statement describing the overall program. Include a unifying plan and a discussion of how the separate programs create synergies for students and faculty. This document should be separate from the individual plans.

2. Work with the dean on investigating hiring two tenure track faculty in core areas that are growing and/or losing faculty due to retirement.

3. Investigate low graduation rates in relation to college and university norms. Determine alternate ways to report data in a more disaggregated format, e.g. full time vs part time grad rates, number of units required to complete degree, etc.

4. Improve low third year retention rates bringing them in alignment with college and university norms.

5. Continue efforts with faculty to discuss and change as necessary the curriculum of the MARA program and address the needs of the different types of students in the program. Students already working in the field would like the curriculum to have more hands-on components, especially involving specific software applications. Students not yet working in the field are more receptive to discussions of theory.

6. Increase participating in SJSU- and CSU-wide recruitment events to attract additional qualified students.

7. Find solutions regarding the federal mandate on Reciprocal State Agreements. Work with CIES to help facilitate this process.

8. Investigate the creation of additional certificates (may be stackable) to meet industry needs.

9. Next Program Review should begin around completion of the next professional accreditation review or Fall 2020.

Sandy Hirsh, Chair of Information School

Alice Hines, Interim Dean - College of Applied Sciences and Arts

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