ACTION PLAN FROM PROGRAM REVIEW AND PLANNING
San José State University
College of Humanities and the Arts
Department of World Languages and Literature
September 14, 2015

1. The department will strengthen ties across the numerous language programs as opposed to individual programs and develop a long-term cohesive strategy to function as a single unit.
2. The department will analyze and report back to Program Planning by February 1, 2016 on the following questions that were not addressed in the self-study:
   o Did CHIN132 meet its objectives for its creation and need?
   o Did the change from 5-day to 2-day/3-day courses attract more students to the Chinese major?
   o Did the use of technology and online resources advertise the program better and help recruit more students?
   o What was the outcome of the targeted assessment of the French major as it related to the students’ specialized, cultural, and literacy proficiency? Was there overall improvement?
3. The department will continue exploring mechanisms to incorporate foreign language opportunities into degree programs for all students.
4. The department will develop mechanisms to distribute the workload/service load for student advising more evenly across all tenured and tenure track faculty.
5. The department will work with BOGS to address all concerns for GERM 025A and GERM 025B courses to make them compliant for recertification. This task should be completed by February 1, 2016.
6. The department will adopt consistent learning outcomes across all programs based on ACTL exam proficiencies linked to national standards. These outcomes will be reported to the assessment coordinator by February 1, 2016.
7. The department will revise the Spanish M.A. PLOs to differentiate from the B.A. program, and reflect appropriate expectations for graduate level. This will be approved by the assessment director no later than February 1, 2016.

By signing below, we agree to the action plan outlined above.

Damian Bacich, Chair of World Languages and Literature

Dean Lisa Vollendorf, PhD
Lisa Vollendorf, Dean of College of Humanities and the Arts

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