How to Set Your SJSUOne Password

Step One:
2. Click on Set / Reset Password

Step Two:
Enter your SJSU ID then click continue.

Step Three:
Have an e-mail sent to your non sjsu.edu e-mail account!
Then click continue...

Problems, Questions and/or Support
Information Support Services • Ph (408) 924-1530 • M-F 7:30 am—4:30 pm • info-support@sjsu.edu
Or:
Come to the Academic Success Center • Clark Hall Lab (Room 102) • ITSS Help Desk • SJSU