

**Information Technology**  
**Vice President & CIO**  
**Bob Lim**

**Administrative Support and Project Specialist**  
 Erin Estabrooks

**Strategy, Planning & Business Services**  
 Kara Li  
 Director

**Information Security**  
 Hien Huynh  
 Interim Security Officer

**Customer Service**  
 Rick Harden  
 Interim Director

**IT Infrastructure Services**  
 Rick Harden  
 Sr. Director, Associate CIO

**IT Program Management & Communications**  
 Scott Ottoes  
 Director

**Planning & Operations**  
 Joseph Chou  
 Interim Assoc Director

**Marco Scardina**  
 Job Scheduling  
 Coordinator

**IT Service Desk**

**Desktop Support**

**Unified Communications**

**Computing Services**  
 Atul Pala  
 Associate Director

**Network Services**  
 Shai Silberman  
 Director

**Shawn Lahr**  
 Resource Coordinator

**Jewel Rodeo**  
 Budget Analyst

**Vicky Van Leer**  
 Budget Analyst

**Maggie Panahi**  
 IT Project Director

**Willie Simon**  
 Employee Engagement  
 Specialist

**Alfred Eclipse**  
 Service Desk Support  
 Specialist

**Janice Lew**  
 Business Systems  
 Analyst

**Sharon Watkins**  
 Software Support  
 Specialist

**Talanda Williams**  
 Service Desk Support  
 Specialist

**Jason Yan**  
 Customer Service  
 Support

**Workstation Refresh**

**Chris Bradford**  
 Systems Consultant

**Norma Brown**  
 IT Consultant

**Yan Chen**  
 IT Consultant

**Jason Ferguson**  
 IT Consultant

**Patrick Ho**  
 IT Consultant

**Susan Huang**  
 IT Consultant

**Kane Imai**  
 Sr. Systems Consultant

**Kevin Iocca**  
 IT Consultant

**Raymond Koc**  
 IT Support Services  
 Specialist

**Paul Leung**  
 Systems Consultant

**Matthew Loo**  
 IT Consultant

**Kirk Nguyen**  
 Network Analyst

**Mario Rivas**  
 Desktop Support  
 Specialist

**Lor Vang**  
 IT Consultant

**Suzanne Austin**  
 UC Technician

**Letty Coronado**  
 Operations Services  
 Coordinator

**Jack Harding**  
 Network Analyst

**Vivienne Ralls**  
 Software Support  
 Specialist

**Toby Shaw**  
 Network Analyst

**Debu Basak**  
 Operating Systems

**Cuong Doan**  
 Computing Systems

**Werner Goveya**  
 Infrastructure/Data  
 Center Specialist

**An Nguyen**  
 Unix Systems Analyst

**Keith Nowosielski**  
 IT Systems Specialist

**Nick Cappelloni**  
 Network Analyst

**Steve Chang**  
 Network Analyst

**Tino Cruz**  
 Cable Technician

**Sean Davis**  
 Network Analyst

**Kelly Deaver**  
 Network Analyst

**Swati Ganesh**  
 Network Analyst

**Steve McAulay**  
 Network Analyst

**Richard Porter**  
 Network Analyst

**Tam Vu**  
 Network Analyst

