

Information Technology
Vice President & CIO
Bob Lim

Administrative Support and Project Specialist
 Erin Estabrooks

Strategy, Planning & Business Services
 Kara Li
 Director

Customer Service
 Rick Harden
 Interim Director

IT Infrastructure Services
 Rick Harden
 Sr. Director, Associate CIO

IT Program Management & Communications
 Scott Ottoes
 Director

Planning & Operations
 Joseph Chou
 Interim Assoc Director

Video Production & Photography

IT Service Desk

Desktop Support

Unified Communications

Computing Services
 Atul Pala
 Associate Director

Network Services
 Shai Silberman
 Director

Andrew Weiglein
 IT Communications & Project Consultant

Shawn Lahr
 Resource Coordinator

Jewel Rodeo
 Budget Analyst

Vicky Van Leer
 Budget Analyst

Maggie Panahi
 IT Project Director

Willie Simon
 Employee Engagement Specialist

Robert Bain
 University Photographer

Teri Graziani
 Media Specialist

Keith Sanders
 Media Specialist

Alfred Eclipse
 Service Desk Support Specialist

Janice Lew
 Business Systems Analyst

Sharon Watkins
 Software Support Specialist

Talanda Williams
 Service Desk Support Specialist

Jason Yan
 Customer Service Support

Workstation Refresh

Chris Bradford
 Systems Consultant

Norma Brown
 IT Consultant

Yan Chen
 IT Consultant

Jason Ferguson
 IT Consultant

Patrick Ho
 IT Consultant

Susan Huang
 IT Consultant

Kane Imai
 Sr. Systems Consultant

Kevin Iocca
 IT Consultant

Raymond Koc
 IT Support Services Specialist

Paul Leung
 Systems Consultant

Matthew Loo
 IT Consultant

Kirk Nguyen
 Network Analyst

Mario Rivas
 Desktop Support Specialist

Lor Vang
 IT Consultant

Suzanne Austin
 UC Technician

Letty Coronado
 Operations Services Coordinator

Jack Harding
 Network Analyst

Vivienne Ralls
 Software Support Specialist

Toby Shaw
 Network Analyst

Debu Basak
 Operating Systems

Cuong Doan
 Computing Systems

Werner Goveya
 Infrastructure/Data Center Specialist

An Nguyen
 Unix Systems Analyst

Keith Nowosielski
 IT Systems Specialist

Nick Cappelloni
 Network Analyst

Steve Chang
 Network Analyst

Tino Cruz
 Cable Technician

Sean Davis
 Network Analyst

Kelly Deaver
 Network Analyst

Trevor Florez
 Cable Technician

Swati Ganesh
 Network Analyst

Brent Jones
 Classroom & Security Camera Tech Coordinator

Steve McAulay
 Network Analyst

Coe Tran
 Telepresence Support Coordinator

Tam Vu
 Network Analyst

