How to Connect to SJSU-VPN Using Cisco AnyConnect
(For MacOS)
Faculty and Staff ONLY

NOTE: This guide is for SJSU Faculty and Staff only. If you are a Student looking to connect to VPN, please go to the [VPN Guide for Students](#).

1. If you haven’t already, please submit a ticket to IT requesting VPN access [here](#).
2. Download and install the [Cisco AnyConnect VPN Client](#) via the SJSU website.
   a. If you’re using an SJSU issued computer and need assistance with installing the VPN Client, please contact your IT Support Tech.
3. Once the VPN Client is installed, open the [Cisco AnyConnect](#) application.
   a. Open Finder > Applications > Cisco

![Cisco AnyConnect Secure Mobility Client](#)

4. In the box, type `vpn.sjsu.edu`. Click Connect. Another box will pop up prompting for a username and password.
   a. NOTE: Make sure that the group you belong to is selected on the Group drop down box. You must select one of the three groups listed below:
      i. Faculty select the Faculty group
      ii. Staff select the Staff group
5. Enter your **SJSUOne** credentials.
   a. The **Username** is your SJSUOne ID
   b. The **Password** is the password associated with your SJSUOne ID
   c. The **Second Password** is your DUO Passcode generated by your DUO key fob or your smartphone’s Duo app. If you use your smartphone for DUO authentication, you may also type the word “**push**” in the second password box to send a push notification to your phone.
6. After pressing OK, the computer will connect to the SJSU Network. If you see any of the following, you have successfully connected to the SJSU Network.