

# IT Support Contact List

## Students

Students can obtain technical support for desktop computers, laptops, or other devices by contacting the [Associated Students Computers & Mobile Repair Service](#).

## Faculty and Staff

Desktop Support is provided for faculty and staff work devices only. Personal home devices are not supported. Locate your college/department and contact your Desktop/IT Tech Support:

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## President

Office	Contact	Phone
Office of the President	Kane Imai	924-1664

## Division of Academic Affairs

College /Service Group	School/Department	Contact	Phone
<b>Provost</b>	Office of the Provost Deputy Provost	Susan Huang	924-2853
	Chief Operations Manager of the Provost		
	Academic Planning & Budgets		
	Institutional Effectiveness & Analytics		
<b>Academic Senate</b>	Chair & Operation		
<b>Academic Technology</b>	AT Administration AT Support Classroom Projects	Susan Huang	924-2853
<b>College of Applied Sciences &amp; Arts</b>	Dean's Office Health Professions	David Kessler	924-3332
	Health Science & Recreation Hospitality, Recreation & Tourism Management	Kevin Iocca	924-3304

	Journalism & Mass Communications Justice Studies Kinesiology Military Science Nursing Nutrition Food Science & Packaging Social Work		
	School of Information	Randy Cheng	924-2731
<b>College of Business</b>	Dean's Office Accounting & Finance Management Information Systems Marketing & Decision Sciences Organization & Management Lucas Graduate School of Business	John Merz	924-3456
<b>College of Education</b>	Dean's Office Child & Adolescent Development Communicative Disorders & Sciences Counselor Education Credentials Office Educational Leadership Ed.D. Leadership Program Special Education Teacher Education	April Lee	924-3637
<b>College of Engineering</b>	Dean's Office Biomedical, Chemical & Materials Engineering Civil & Environmental Engineering Engineering Central Shop Engineering Student Success Center General Engineering Industrial & Systems Engineering Mechanical Engineering MESA Engineering Program	Ossie Rashel	924-4124
		Lee Anderson	924-4134
		Scott Pham	924-4020
	Aviation & Technology Aerospace Engineering	Ossie Rashel	924-4124
	Computer Engineering	James Wu	924-3897
	Electrical Engineering	Audrey Leong	924-3938

<b>College of Humanities &amp; the Arts</b>	Dean's Office English Humanities Linguistics & Language Development Philosophy World Languages & Literature Office of Research Student Writing Center	Matthew Loo	924-3317
	Art & Art History Design Music & Dance Theatre Arts Radio TV Film Animation/Illustration	Bruce Gardner	924-1383
<b>College of International &amp; Extended Studies</b>	Dean's Office International Education International Gateways International House International Programs & Services Extended Studies	Allen Madanipour	924-2720
<b>College of Science</b>	Geology	Justin Croly	924-5056
	Physics & Astronomy		
	Dean's Office Biological Sciences	Cathy Kozak	924-5195
	Chemistry Computer Science Mathematics Meteorology	Steve Boring	924-5274
<b>College of Social Sciences</b>	Dean's Office African American Studies Anthropology Communication Studies Economics Environmental Studies Geography History Mexican American Studies Political Science	Alan Leventhal	924-5722

	Psychology Social Science Sociology Urban & Regional Planning ACCESS Success Center		
<b>Faculty Affairs</b>	AVP & Operation		
<b>Graduate &amp; Undergraduate Programs</b>	AVP & Operation Undergraduate Studies Graduate Studies Curriculum & Catalog Articulation & Degree Audit Academic Scheduling	Susan Huang	924-2853
<b>King Library</b>	Access Services Administration Information Technology Interlibrary Services Reference & Academic Services Special Collections Technical Services	Dave Daley	808-2421
	Security	isds- group@sjsu.edu	924-1530
	Beethoven Center Steinbeck Center	Matthew Loo	924-3317
<b>Student and Faculty Success</b>	eCampus Center for Faculty Development Center for Community Learning & Leadership Comm-UniverCity Peer Connection Trio Aspire Program Trio McNair Scholar Program Operation Educational Opportuntiy Program	Susan Huang	924-2329
<b>Undergraduate Studies</b>	Assessment Center for Community Learning and Leadership Curriculum	Susan Huang	924-2853

	General Education		
<b>Research Foundation</b>	Administration Accounts Payable Business Services Human Resources Information Technology Support Services Office of Sponsored Programs Enterprise/Self-Support Programs	Danny Ta	924-1535

## Division of Administration & Finance

Service Group	Unit/Department	Contact	Phone
<b>VP</b>	Office of the VP	Chris Bradford	924-1953
<b>Facilities, Development &amp; Operations</b>	Financial & Administrative Services Utilities, Maintenance & Operations Environmental Health & Safety Facility Services Facilities, Planning, Design & Construction	Kane Imai	924-1664
<b>Finance</b>	Accounts Payable Contracts & Purchasing University Budget Office Internal Control & Business Continuity	Chris Bradford	924-1953
	Accounting Services Bursar's Office	Chris Bradford	924-1545
	Distribution Services	Kane Imai	924-1664
<b>Human Resources</b>	Operations Employee Performance & Development Administrative Services Office of Equal Opportunity Workforce Planning	Chris Bradford	924-1545
<b>Information Technology</b>	Administrative Programming Strategy, Planning & Business Operations Identity, Security & Desktop Services Information Support Services	Mario Rivas	924-8163

	Computing Services Network Services Unified Communications Services		
<b>University Police Department</b>	Office of the Chief of Police Administrative Bureau Operations Bureau Patrol Division Parking Services	Mario Rivas	924-8163
<b>Spartan Shops, Inc.</b>	Finance & Accounting Human Resources & Organizational Development Information Technology & Services Procurement & Budget Services Retail Services	Keith Nowosielski	924-1920
	Spartan Bookstore	IT Techs	924-1800

## Division of Intercollegiate Athletics

Service Group	Unit/Department	Contact	Phone
<b>Director</b>	Office of the Director	Paul Leung	924-1573
<b>External Operations</b>	Spartan Foundation Development Football Men's Basketball		
<b>Internal Operations</b>	Student Services Events/Facilities Business Baseball Gymnastics Women's Basketball		

## Moss Landing Marine Labs

Office	Contact	Phone
Moss Landing Marine Labs	Rhett Frantz	831-771-4457

## Division of Student Affairs

Service Group	Unit/Department	Contact	Phone
VP	Office of the VP	Yan Chen	924-6004
<b>Administrative &amp; Enrollment Services</b>	Office of the Registrar Admissions & Outreach Enrollment Operational Services & Planning Financial Aid & Scholarship Office Graduate Admissions & Program Evaluation Pre-College Programs Aspire/McNair Programs Testing	Kirk Nguyen	924-2537
<b>Campus Life</b>	University Housing Services	795-Info Help Desk	795-4636
	LGBT/WRC Resource Centers Student Involvement MOSIAC Cross Cultural Center	Lor Vang	924-2523
	Student Conduct & Ethical Development	Yan Chen	924-6004
	Associated Students	Mohammed Khasimi	924-6982
	Student Union, Inc.	John Clark	
	Student Health Center	Anthony Mays	924-6251
	Career Center Military & Veteran Student Services	Norma Brown	924-7186
	Accessible Education Center Counseling Services University Obudperson	Yan Chen	924-7330
	Athlete Academic Services	Kirk Nguyen	924-2537

## Division of University Advancement

Service Group	Unit/Department	Contact	Phone
VP	Office of the VP	Rigo Vargas	924-1780
<b>Advancement Operations</b>	Advancement Services		

<b>Alumni Relations</b>	Alumni Relations & Alumni Association Alumni Engagement Annual Giving & Special Gifts		
<b>Development &amp; Campaign</b>	Planned Giving Corporate & Foundation Relations Stewardship Development-Humanities & The Arts Development-Engineering Development-Business		
<b>Marketing &amp; Communications</b>	Media Relations		
<b>Public Affairs</b>			
<b>Tower Foundation</b>	Human Resources & Budgets Grant Administration		
<b>University Events</b>			