Point-of-Purchase Nutrition Information Influences Food-Purchasing Behaviors of College Students: A Pilot Study

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ABSTRACT
The goal of point-of-purchase (POP) nutrition information is to help consumers make informed, healthful choices. Despite limited evaluation, these population-based approaches are being advocated to replace traditional, more expensive, individual behavior-change strategies. Few studies have examined the effect of POP information on buying patterns of college students, a group with high obesity rates and poor eating habits. This quasi-experimental pilot project sought to determine whether the “Eat Smart” POP program affected food-purchasing habits of multietnic college students shopping at an on-campus convenience store. Baseline sales data of foods in the cereal, soup, cracker, and bread categories were collected for 6 weeks during Fall 2008. Following Winter break, a few food items within each of these food categories were labeled as healthful using a “Fuel Your Life” shelf tag, and sales data were then collected for 5 weeks. In each of the four food categories, nontagged foods were available at the identical price as tagged items. Following intervention, there were increased sales of tagged items (measured as a percentage of total sales) in the cereal, soup, and cracker categories, while sales of bread decreased. Although none of these changes were statistically significant, the intervention resulted in a 3.6% (P=0.082) increase in the percentage of sales from tagged items. Thus, providing POP nutrition information in a college campus convenience store may promote healthful food choices. A longer study examining the effect of POP on sales of items in other food categories is warranted.


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Poor diet and physical inactivity leading to obesity is poised to overtake tobacco use as the leading cause of preventable death in the United States (1). Currently, >30% of adult Americans are obese (2), increasing their risk for cardiovascular disease, hypertension, type 2 diabetes, and several forms of cancer (3). Weight gain is primarily caused by an energy imbalance, the result of too many calories consumed relative to those expended (4). On the energy-intake side, diet and eating behaviors are influenced by a complex set of interactions, ranging from individual choice to broader social, cultural, economic, and environmental determinants (5). Strategies for changing nutrition behavior focusing on the individual (ie, downstream approaches) have high costs relative to their efficacy and reach (6). This has led to increasing interest in developing policies and environments that support healthful eating and obesity prevention in a given population rather than for individuals (ie, upstream approaches) (7-9). Policy approaches can affect health behaviors and alter physical environments in an entire population (10). Environmental approaches to healthful eating include improving access to and availability of healthful foods and providing point-of-purchase (POP) nutrition information (11).

Because POP nutrition information has the potential to influence healthful eating patterns in entire populations (11), legislating the provision of POP information has moved from the states (12) to the federal government. The Patient Protection and Affordable Care Act of 2010 (13) requires calorie labeling on chain-restaurant menus, menu boards, and drive-through displays, as well as on vending machines. Studies examining the effect of POP information on food purchasing behaviors in grocery stores, restaurants, universities, and the workplace have recently been reviewed (11,14). In grocery stores, of 11 interventions that focused primarily on information strategies (15-25), seven studies showed increased sales for, at most, 50% of the targeted food items (19-25).

Currently, four different shelf-tag POP initiatives are being used in grocery stores in the United States (26-29). The Guiding Stars program (promoted in Hannaford stores [Hannaford Supermarkets, Scarborough, ME] in the Northeast) assigns one to three stars to various food items to identify foods with higher nutritional value (26). The NuVal Nutritional Scoring System (found in stores throughout the Northeast and Midwest) factors >30 nutrients into an algorithm to compute a single nutrition score (from 1 to 100) for each food item, assigning higher scores to foods and beverages with higher nutrient content (27). Nutrition IQ shelf tags (used in Acme, Cub, and
Albertsons stores (all owned by Supervalu, Inc., Eden Prairie, MN) uses color-coded tags displaying nutrition content for sodium, fiber, saturated fat, calcium, protein, whole grains, and calories (28). The Healthy Ideas program (found in Stop & Shop stores [Royal Ahold, Amsterdam, The Netherlands] throughout the Northeast) assigns a “healthy ideas” logo to >3,000 items, all of which have at least 10% of the daily recommended amount of one nutrient (29). Although these shelf-tag POP programs are widely distributed in grocery stores throughout the country (26-29), peer-reviewed studies on their efficacy are limited (25).

In the university setting, provision of POP nutrition information in cafeterias (30-36) and vending machines (37-39) has been studied. No research has examined the effect of POP information provided to students shopping at on-campus convenience stores. Notably, 25% of college students are obese (40), few meet the Dietary Guidelines for Americans (41-44), and many are developing dietary habits that influence later health risk (45). Consequently, it is important to determine whether information provided to college students in this venue influences their food-purchasing habits. The objective of this pilot project was to examine the effect of a POP nutrition program on the food-buying habits of multiethnic students who shopped at an on-campus convenience store at a large urban university. The hypothesis was that more students would purchase healthful food items, promoted as part of the “Eat Smart” campaign and tagged with the “Fuel Your Life” logo, compared to identically priced, nontagged items within the same food category.

METHODS

Study Venue

The Eat Smart POP nutrition information program was conducted in an on-campus convenience store located at an urban university with no ethnic majority (23% Asian, 16% Hispanic, 29% white, and 32% listed in other ethnic groups). This on-campus convenience store is on the ground floor of a three-unit high-rise residential complex that houses about 2,000 students, and is also very close to two other campus residential units that house an additional 1,300 students. The purchase of a university meal plan is mandatory for the approximately 1,900 freshman and lower-division students living in these on-campus housing units, but the meal plan is optional for the approximately 1,400 upper-division students living in the high-rise residential complex who have apartments with full kitchens. Although anyone can shop at the on-campus convenience store, its primary customers are students who live on campus. Food items available for purchase at the on-campus convenience store include staples (eg, bread, cereal, luncheon meats, frozen meals, fruits); snacks (eg, chips, nuts, candy, energy bars, crackers); beverages (eg, water, milk, soft drinks, juice, energy drinks); and made-to-order coffee and sandwiches. The on-campus convenience store is open from 7 AM to 1 AM Monday through Friday and from 10 AM to 1 AM on weekends. Because outcomes measures were based on sales data, the San José State University Institutional Review Board for human subjects categorized this research as exempt.

Figure. “Fuel Your Life” logo found on shelf tags, used to identify healthful foods in the “Eat Smart” campaign.

Study Design and the Eat Smart Intervention

This 11-week quasi-experimental study collected baseline sales data for 6 weeks during the middle of the Fall 2008 semester. These 6 weeks were chosen to allow students to establish baseline food-purchasing habits after starting the school year. Then, after students returned from Winter break, Eat Smart program materials were placed in the on-campus convenience store. Sales data were collected during the middle of the Spring 2009 semester for 5 weeks, ending just before students left campus for Spring break.

The intervention included 1.25-inch × 3-inch shelf display tags (Daydots Zippy Tags, #11206-01-00, Fort Worth, TX) featuring the Fuel Your Life logo (Figure) snapped onto shelves directly beneath the tagged food item. Tags were checked daily and repositioned or replaced as needed. An Eat Smart promotional poster was placed in the front window of the on-campus convenience store, and brochures describing the Eat Smart program were placed next to the only cash register. These posters and brochures aimed to educate students to “Eat Smart, Feel Smart and Be Smart” by directing them to purchase food items with the Fuel Your Life shelf tags throughout the store.

Although there are many different categories of food available for purchase at the on-campus convenience store, healthful items in only seven food categories (ie, cereal, bread, soup, cracker, canned vegetables, granola/energy bar, and salad dressing) were tagged throughout the market. Within each of these seven categories, the healthful tagged items were chosen based on somewhat arbitrary criteria because the goal of the study was to determine whether the presence of a POP shelf tag would increase sales of a given food item, and not whether the nutritional quality (which could be determined by reading the Nutri-
tion Facts label) impacted the food item’s sales. Data analysis was limited to items in the cereal, soup, cracker, and bread categories because these frequently purchased items had identical pricing throughout the category. By only analyzing sales data for food items having identical pricing throughout a category, selection bias associated with cost was eliminated. In the cereal category, tagged items all had ≥5 g fiber and ≤5 g fat per serving. In the soup category, soups with ≤5 g fat per serving were tagged. Tagged items in the cracker and bread categories were Reduced Fat Wheat Thins (Nabisco Brands, Inc, East Hanover, NJ) (and not original Wheat Thins [Nabisco Brands, Inc], Ritz [Nabisco Brands, Inc], Triscuit [Nabisco Brands, Inc], and Cheez-It crackers [Kellogg Co, Battle Creek, MI]), and 100% whole-wheat bread (not white bread). These criteria resulted in applying shelf tags to 7 soups, 5 cereals, 1 cracker, and 3 breads, whereas 15 soups, 15 cereals, 4 crackers, and 1 bread were left untagged during the intervention period.

### Statistical Analysis of Sales Data

All sales data came from a computerized cash-register system. Two separate analyses were conducted. First, sales of individual tagged items during the baseline period were compared to sales of the same items during the intervention period. Second, tagged items as a percentage of total items sold in each category were calculated, and sales were compared for the two time periods. Data were assessed for normality by examining skewness and kurtosis. The Mann-Whitney U test for non-normally distributed data was conducted using SPSS for Mac (version 16.0, 2008, SPSS Inc, Chicago, IL) to determine significant differences between periods. Results are presented as mean ± standard deviation and statistical significance was set as *P*<0.05.

### RESULTS AND DISCUSSION

There was no significant difference in sales of any food item between baseline and intervention. However, overall sales of tagged items, as a percentage of total sales in the cereal, soup, and cracker categories, increased as a result of the intervention, while sales of tagged bread items decreased (Table). Although not statistically significant (*P* = 0.082), the intervention resulted in a 3.6% increase in the percentage of sales from tagged items.

This research supports previously published POP nutrition information strategies that successfully impacted food-purchasing behaviors in grocery stores (19-25). Three of these studies were conducted in large urban grocery stores (19,22,24). Levy and colleagues (19) reported significantly increased sales of eight low- or reduced-calorie, -fat, -cholesterol, or -sodium items after a POP intervention (shelf labels attached to price tags and a “Special Dietary Alert” pamphlet explaining the program). In a 2-year study using shelf labels that identified recommended foods, Schucker and colleagues (22) reported increased sales of eight of 16 items, including crackers and canned soup. Employing their Eat for Health program, Rodgers and colleagues (24) used signs and shelf labels with the word recommended on them, along with an explanatory guide at checkout stands, to increase sales of high-fiber and low-fat items. Using computerized sales data to assess program efficacy, Rodgers and colleagues reported that sales of recommended high-fiber vegetables increased substantially during the 2-year intervention period. Muller (20) reported increased sales of nutrient-dense foods resulting from a POP intervention that used signs suspended above aisles and shelf tags pointing to signs, despite the limitation of a very short, 2-week intervention. Närhinen and Nissinen (21) grouped more-healthful foods together on shelves under a sign reading “The Healthier Choice,” and used computerized sales data to report a 37% to 49% increase in the purchase of low-sodium and/or low-saturated-fat packaged foods during 11 weeks. However, they also noted that sales of targeted items decreased during periods when competing items were promoted through coupons or sales. Using a “Nutrition Quotient” star rating system displayed on posters and take-home replicas, Russo and colleagues (23) attempted to increase sales of healthful items in six product categories, but showed substantially increased sales for targeted low-sugar cereals only and decreased sales of high-sugar cereals. Finally, the current study’s results lend support to those of Sutherland and colleagues (25), who examined 2-year purchasing data from Hannaford Supermarkets’ 168 stores in metropolitan and rural areas of the Northeast using the Guiding Stars program (26). This nutrition navigation system resulted in consumers purchasing considerably more ready-to-eat cereals with stars (eg, less added sugars and more dietary fiber) and fewer no-star, high-sugar, low-fiber cereals.

Table. Sales of healthful items tagged with the “Fuel Your Life” logo, as a percentage of total sales in each food category, during the baseline and intervention periods in a study of the effect of point-of-purchase information on the buying habits of college students

<table>
<thead>
<tr>
<th>Category</th>
<th>Baseline</th>
<th>Intervention</th>
<th>Differencea</th>
<th>z Score</th>
<th>P valueb</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cereal</td>
<td>15.3±3.1</td>
<td>18.8±4.4</td>
<td>3.5±2.3</td>
<td>1.287</td>
<td>0.247</td>
</tr>
<tr>
<td>Soup</td>
<td>22.3±2.5</td>
<td>24.6±3.2</td>
<td>2.3±1.7</td>
<td>1.011</td>
<td>0.329</td>
</tr>
<tr>
<td>Crackers</td>
<td>21.2±1.8</td>
<td>30.0±1.0</td>
<td>8.8±4.2</td>
<td>1.654</td>
<td>0.126</td>
</tr>
<tr>
<td>Bread</td>
<td>57.3±2.1</td>
<td>55.6±2.3</td>
<td>−1.7±9.7</td>
<td>0.274</td>
<td>0.792</td>
</tr>
<tr>
<td>All items</td>
<td>24.2±2.0</td>
<td>27.8±3.5</td>
<td>3.6±1.6</td>
<td>1.851</td>
<td>0.082</td>
</tr>
</tbody>
</table>

*a*Difference represents the change in percentage of sales between the intervention and baseline periods. 

*b*Analysis to determine significance between intervention and baseline periods performed using Mann-Whitney *U* test for non-normally distributed data; exact significance not corrected for ties.
Several studies indicate that purchases increase after price reductions of healthful food in vending machines (46,47), cafeterias (32,48,49), and restaurants (50). In the current study, the price of healthful tagged items was the same as untagged items within each food category, thereby eliminating the confounding variable of price from food-purchasing behavior. Recent reviews of POP information programs cite problems with methodology, study duration, and assessment tools, and call for inclusion of behavioral outcomes, such as food-purchase behaviors, implementation in realistic settings, and examination of diverse populations (11,14). The Eat Smart program employed in the current study addresses these concerns by using computerized sales data to assess purchasing behavior, and by examining actual consumer behavior in a multiethnic student population.

Despite these strengths, the greatest limitation of this pilot project was its short duration. Although computerized sales data were available for the entire semester, sales data were provided to researchers for two similar time periods during the Fall and Spring semesters for selected items. Second, daily monitoring during the intervention period revealed tagged items were often sold out, likely because of increased demand and ordering based on previous, historical (baseline) buying patterns. This decreased availability could have impacted buying patterns. Third, the last week of the intervention period coincided with the week before Spring break, a time when most students leave town, and would not be expected to make grocery purchases. Thus, low sales during this week may have negatively impacted results. Finally, no feasible means could be devised to examine consumer behavior at the level of the individual (as opposed to the population). Changes in individuals’ behavior due to POP information can only be assumed, but not proven, because it is unknown whether individuals who purchased items during baseline were the same as those who purchased items during intervention.

CONCLUSIONS

This pilot project was the first to use computerized sales data to examine the effect of a POP nutrition information program on the food-buying habits of multiethnic college students. Promising (although not statistically significant) results imply that students were influenced by Fuel Your Life shelf tags and related materials. Despite several study limitations, the program was successful in increasing the percentage of tagged food items sold relative to other ntagged items in the same category. Keeping all items in the same category at the same price meant that consumer choice was based on perceived nutritional benefit, not economics. Future studies should collect data for a longer period of time, and should examine purchasing choices of other types and kinds of foods. Such studies are necessary to lend scientific support to public health policies promoting POP nutrition information.

STATEMENT OF POTENTIAL CONFLICT OF INTEREST:
No potential conflict of interest was reported by the authors.

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References


