The Student Affairs Division focused its AY 2013-14 LOBA on one of the SJSU’s Learning Outcomes – **Applied Knowledge**, enhancing the student’s ability to:
- Integrate theory, practice, and problem solving to address practical issues.
- Apply their knowledge and skills to new settings or in addressing complex problems.
- Work productively as individuals and in groups.

87.9% (29) of the Division departments/programs participated, representing Campus & Community Engagement, Enrollment Services, Student Life, and Student Services clusters.

Grand total of **213 assessments** were reported: 91 (42.7%) Utilization; 38 (17.8%) Satisfaction, and 84 (39.5%) Learning Outcomes.

84 learning outcomes were implemented, **60 (71%) of which were newly created** this year and focused specifically on enhancing students’ learning and abilities to apply knowledge through a variety of outside-the-classroom experiences.

The 84 learning outcomes were classified into **4 categories**: programs, activities & events; career development; marketing; & community engagement.

55 Direct Measures (independent validation, external to the student) and 24 Indirect Measures (student’s self-reported rating) were used to assess results of the 60 new learning outcomes.

Direct Measurements applied to the 60 learning outcomes included: 20%-Rubrics; 49.1%-Pre and Post-tests; 27.3%-Behavioral Observation; 1.8% each-Exit Interviews and Essays.

Indirect Measurements of these 60 new outcomes consisted of: 33.3%-Questionnaires; 20.8%-Records; 16.7%-Quizzes; 12.5% each-Exam and Surveys; 4.2% Checklists.

Of the 60 new learning outcomes created, **45 were met (75%) and another 15 were partially met (25%)**.

The Division created an Assessment Council comprised of representatives from its Divisional Instructional Technology, Enrollment Services, Student Life and Student Services clusters and participated in the SJSU Assessment Facilitator’s Task Group and WASC subcommittees.

Brief summaries of each participating program or department’s outcomes are included on the Division of Student Affairs website. More comprehensive assessment outcomes are available on most individual department websites.