1. Approximately how many times have you EVER visited the Student Health Center?
   - 1-2 times
   - 3-4 times
   - 5-6 times
   - 7-8 times
   - 9 times or more
   - 2.56

2. For your most recent visit, how satisfied were you with the ease of getting the appointment?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   - 4.31

3. How would you rate the care and service provided by the following during your most recent visit? (For each category A-I, please put an “X” in the appropriate box. Mark only ONE box per category.)

<table>
<thead>
<tr>
<th></th>
<th>Poor</th>
<th>Fair</th>
<th>Good</th>
<th>Very Good</th>
<th>Excellent</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Receptionist</td>
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<tr>
<td>B. Nursing Staff</td>
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<tr>
<td>C. Physician/Nurse Practitioner</td>
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<tr>
<td>D. Laboratory</td>
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<tr>
<td>E. X-Ray Department</td>
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<tr>
<td>F. Pharmacy</td>
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<tr>
<td>G. Health Educator</td>
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<tr>
<td>H. Physical Therapist</td>
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<tr>
<td>I. Nutritionist</td>
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</tbody>
</table>

4. How satisfied were you with your overall waiting time for services after you arrived for your most recent visit?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   - 4.26

5. During your most recent visit with a health care provider (e.g. physician, nurse practitioner, physical therapist, nutritionist, etc.), please rate the following

<table>
<thead>
<tr>
<th></th>
<th>Poor</th>
<th>Fair</th>
<th>Good</th>
<th>Very Good</th>
<th>Excellent</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Their explanation of your condition</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4.36</td>
<td></td>
</tr>
<tr>
<td>B. Their concern for your condition</td>
<td></td>
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<td></td>
<td></td>
<td>4.40</td>
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</tr>
<tr>
<td>C. Your understanding of the medical advice</td>
<td></td>
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<td></td>
<td>4.47</td>
<td></td>
</tr>
</tbody>
</table>

6. Overall, how satisfied were you with your most recent visit to the Student Health Center?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   - 4.39

7. How important is it for you to have health services available for you on the campus?
   - Extremely unimportant
   - Somewhat important
   - Important
   - Very important
   - Extremely important
   - 4.80
8. What can the Student Health Center do to improve the services you receive?

9. Please share with us 1 or 2 suggestions that could help us reach out to more SJSU students.

10. Additional Comments:

*The following questions are for demographic purposes.*

11. How old are you? __________ Average Age: 23

12. □ Female (168) 65%  □ Male (81) 31% □ Other (1) 1% No Answer (9) 3%

13. How do you describe your ethnicity? (Check all that apply)
   □ African-American or Black (15)
   □ Hispanic or Latino/a. (64)
   □ Native American (8)
   □ Pacific Islander (9)
   □ Asian (94)
   □ White (91)
   □ Other (12)  No Answer (9)

14. What is your academic year?
   □ Freshman  □ Sophomore □ Junior □ Senior □ Graduate □ Other
   1 (39) 15% 2 (26) 10% 3 (71) 27% 4 (68) 26% 5 (42) 16% 6 (4) 2% No Answer (9)

15. What is your college major?

Thank you for taking the time to respond to this survey!