Our Mission

Military and Veteran Student Services, a division of Student Affairs, plays a primary role in serving the University’s growing community of veterans and military students. We are dedicated to assisting eligible student Veterans, Active Service persons, Dependents, Reservists, and National Guard Members with state and federal education benefit programs. Our goal is to support, promote, and motivate for academic and personal success.

2013-14 Goals

• To connect veterans to peer veterans in order to support with transition into academic life.
• To develop and maintain a peer veteran mentor program.
• To connect veterans and military students to eligible educational benefits programs.
• To assist with collaboration amongst various campus departments to broaden student veterans’ campus engagement.
• To provide a space for student veterans to feel safe, welcomed, and quiet in order to study, connect with peer veterans, and conduct programming.

Spartan Points of Pride

• Created the first Annual Military and Veteran Students’ Commencement Dinner Celebration.
• Opened the Military and Veteran Student Study Lounge
• Offered Veteran Peer Mentor program through VITAL partnership.
• Collaborated with Associated Students/VSO/VITAL and Veteran Students to put on several campus events.
• Gained approval for a new location in the renovated Student Union.
- Developed and created SJSU Veterans webpage
- Attended Transfer Orientations to connect with incoming Veteran students.

**Professional Contributions**

- Collaborated with Regional partners to establish what is now called the Region 3/4 Veterans Collaborative amongst the Community Colleges, 4 year Universities, and State schools in the greater Bay Area to better serve transitioning veterans from CC’s to Universities.
- Established new connections and networks on campus to broaden services to student veterans and develop strong partnerships.
- Served as a member of the Veterans Advisory Committee.

**Utilization Assessment**

<table>
<thead>
<tr>
<th>Program/Activity Assessed</th>
<th>Assessment Type</th>
<th>Population</th>
<th>Collection Timeframe</th>
<th>Findings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veteran Study Lounge Center Walk-ins</td>
<td>Sign-in sheet</td>
<td>SJSU Students</td>
<td>Summer term</td>
<td>Monday/Wednesday are our most popular day</td>
</tr>
<tr>
<td>Admitted Spartan Day</td>
<td>Flyers distributed (50)</td>
<td>SJSU incoming students</td>
<td>Day of event</td>
<td>Great way to meet incoming Veterans</td>
</tr>
<tr>
<td>Veterans Graduation Dinner celebration 4-6pm</td>
<td>Sign-in sheet</td>
<td>Student Veterans/ Faculty/ Staff</td>
<td>Day of event</td>
<td>4:30-5:30 timeframe worked well, most attended during that time</td>
</tr>
</tbody>
</table>

**Satisfaction Assessment**

<table>
<thead>
<tr>
<th>Program/Activity Assessed</th>
<th>Assessment Type</th>
<th>Collection Timeframe</th>
<th>Findings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veteran Networking Event/Peer Mentor Program Workshop</td>
<td>Post event evaluation/sign-in sheet</td>
<td>End of event</td>
<td>100% connection with a new student veteran</td>
</tr>
</tbody>
</table>
Learning Outcome: After participating in the Veteran Networking Event and learning about the opportunities to become better connected at SJSU, Student Veterans will be able to identify at least 1 peer Veteran connection option to be more knowledgeable about the Peer Veteran Mentor program on a post-event assessment and will be able to identify at least 1 peer Veteran connection option on a post-event survey.

The Coordinator chose an indirect measurement to assess the outcome, a survey and questionnaire. Findings: Outcome Met.

The Coordinators next step will be to review timing of the events, increase communication and outreach to garner increased attendance, seek additional partners with which to collaborate such as VITAL, and to poll the student veterans to determine their service delivery interests prior to developing the next assessment measure.