Student Canvas Login Information

1. Go to the Canvas Login URL: http://sjsu.instructure.com
2. You will see a SSO Login page. Log in with your 9-digit SJSU ID and password you use for your SJSUOne account.
3. Click LOGIN to access your Canvas account.

Forgot Password?

1. Be sure to remember that your password expires every 180 days without notice. If you forgot your password or it expired, visit https://sjsuone.sjsu.edu/LDAPAccount/Activate/PasswordReset.aspx.
   1. Enter your 9-digit SJSU ID and click Continue. Fill out the following information on the next page.
   2. If you still have further issues logging into Canvas, contact Information Technology Services (ITS).
      a. Phone: 408.924.2377
      b. Email: help@help.sjsu.edu
      c. Location: Clark Hall 102
Activating Your SJSUOne Account

First time users must activate their SJSUOne account before logging into Canvas. You can activate your account here: https://sjsuone.sjsu.edu/LDAPAccount/Activate/Activate.aspx. Fill in the following information and click Continue.

SJSUOne Activate Your Account

Instructions: To activate your account, complete this form and set your password.

SJSU ID 

Birth Date [MM DD YYYY]

Check the box below if your address is outside the United States of America, its possessions and territories. Do not check this box if your address is a US military base with a ZIP code.

Address Outside US

Mailing ZIP 

Password 

Confirm Password 

SJSU ID Tip: Your SJSU ID is the same as your empid and student ID. It is not the ID that starts with a “W”. In most cases you can simply replace the “W” with “00”. Your SJSU ID is also printed on the back of all the student cards issued since the launch of MySJSU.

Mailing Zip Tip: Please enter the ZIP code of the mailing address SJSU uses to send your correspondence. If you have multiple mailing addresses, i.e., Home, POBox, Dorm, etc. try all of these before visiting the Help Desk.

Password Requirements: At least 8 and no more than 16 characters long (no spaces) AND contains at least 1 number, 1 letter & 1 “special character” (one of: !@#$%). Do not use your name or any part of your account name in the password. An example of an acceptable password: shotdog!