

## AccVerify Report

Verified File Name: <http://www.sjsu.edu/helpdesk/>

Date and Time: 4/24/2007 2:55:40 PM

### Failed Automated Verification

The level of detail setting for the report is to show all detail.

#### Verification Checklist

Checkpoints	Passed		
	Yes	No	Other
<b>508 Standards, Section 1194.22</b>			
<p><a href="#">A. 508 Standards, Section 1194.22, (a)</a> A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).</p> <ul style="list-style-type: none"> <li>● Rule: 1.1.1 - All IMG elements are required to contain either the alt or the longdesc attribute. <ul style="list-style-type: none"> <li>○ Warning - IMG Element found at Line: 116, Column: 5 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> <li>○ Warning - IMG Element found at Line: 190, Column: 33 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> <li>○ Warning - IMG Element found at Line: 191, Column: 50 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> <li>○ <b>Failure</b> - IMG Element at Line: 200, Column: 64</li> <li>○ Warning - IMG Element found at Line: 236, Column: 5 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> <li>○ Warning - IMG Element found at Line: 297, Column: 18 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> <li>○ Warning - IMG Element found at Line: 303, Column: 18 contains the 'alt' attribute with an empty value. Please verify that this image is only used for spacing or design and has no meaning.</li> </ul> </li> <li>● Rule: 1.1.2 - All INPUT elements are required to contain the alt attribute or use a LABEL. <ul style="list-style-type: none"> <li>○ No invalid INPUT elements found in document.</li> </ul> </li> <li>● Rule: 1.1.3 - All OBJECT elements are required to contain element content. <ul style="list-style-type: none"> <li>○ No OBJECT elements found in document body.</li> </ul> </li> <li>● Rule: 1.1.4 - All APPLETS elements are required to contain both element content and the alt attribute. <ul style="list-style-type: none"> <li>○ No APPLETS elements found in document body.</li> </ul> </li> <li>● Rule: 1.1.6 - All IFRAME elements are required to contain element content. <ul style="list-style-type: none"> <li>○ No IFRAME elements found in document body.</li> </ul> </li> <li>● Rule: 1.1.7 - All Anchor elements found within MAP elements are required to contain the alt attribute. <ul style="list-style-type: none"> <li>○ No MAP elements found in document body.</li> </ul> </li> <li>● Rule: 1.1.8 - All AREA elements are required to contain the alt attribute. <ul style="list-style-type: none"> <li>○ No AREA elements found in document body.</li> </ul> </li> <li>● Rule: 1.1.9 - When EMBED Elements are used, the NOEMBED element is required in the document. <ul style="list-style-type: none"> <li>○ No EMBED elements found in document body.</li> </ul> </li> </ul>		No	

<p><a href="#">B. 508 Standards, Section 1194.22, (b)</a> Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.</p> <ul style="list-style-type: none"> <li>● Rule: 1.4.1 - Identify all OBJECT Elements that have a multimedia MIME type as the type attribute value. <ul style="list-style-type: none"> <li>○ No OBJECT elements found in document body.</li> </ul> </li> <li>● Rule: 1.4.2 - Identify all OBJECT Elements that have a 'data' attribute value with a multimedia file extension. <ul style="list-style-type: none"> <li>○ No OBJECT elements found in document body.</li> </ul> </li> <li>● Rule: 1.4.3 - Identify all EMBED Elements that have a 'src' attribute value with a multimedia file extension. <ul style="list-style-type: none"> <li>○ No EMBED elements found in document body.</li> </ul> </li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A
<p><a href="#">C. 508 Standards, Section 1194.22, (c)</a> Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p> <p>Verified By: Adam Kirkwood - M3iworks</p>	Yes		
<p><a href="#">D. 508 Standards, Section 1194.22, (d)</a> Documents shall be organized so they are readable without requiring an associated style sheet.</p> <ul style="list-style-type: none"> <li>● Note: Document uses external stylesheets, inline style information, or header style information.</li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>	Yes		
<p><a href="#">E. 508 Standards, Section 1194.22, (e)</a> Redundant text links shall be provided for each active region of a server-side image map.</p> <ul style="list-style-type: none"> <li>● Rule: 1.2.1 - Locate any IMG element that contains the 'ismap' attribute. <ul style="list-style-type: none"> <li>○ No IMG elements found in document body that contain the 'ismap' attribute.</li> </ul> </li> <li>● Rule: 1.2.2 - Locate any INPUT element that contains the 'ismap' attribute. <ul style="list-style-type: none"> <li>○ No INPUT elements found in document body that contain the 'ismap' attribute.</li> </ul> </li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A
<p><a href="#">F. 508 Standards, Section 1194.22, (f)</a> Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p> <ul style="list-style-type: none"> <li>● Rule: 9.1.1 - No IMG element should contain the 'ismap' attribute. <ul style="list-style-type: none"> <li>○ No server-side image map IMG elements found in document body.</li> </ul> </li> <li>● Rule: 9.1.2 - No INPUT element should contain the 'ismap' attribute. <ul style="list-style-type: none"> <li>○ No server-side image map INPUT elements found in document body.</li> </ul> </li> </ul>			N/A
<p><a href="#">G. 508 Standards, Section 1194.22, (g)</a> Row and column headers shall be identified for data tables.</p> <ul style="list-style-type: none"> <li>● Rule: 5.1.1 - Identify all Data TABLE elements. <ul style="list-style-type: none"> <li>○ Note: Data TABLE Element found at Line: 242, Column: 6.</li> </ul> </li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A
<p><a href="#">H. 508 Standards, Section 1194.22, (h)</a> Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p> <ul style="list-style-type: none"> <li>● Rule: 5.2.1 - Identify all Data TABLE elements. <ul style="list-style-type: none"> <li>○ Note: Data TABLE Element found at Line: 242, Column: 6.</li> </ul> </li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A
<p><a href="#">I. 508 Standards, Section 1194.22, (i)</a> Frames shall be titled with text that facilitates frame identification and navigation.</p> <ul style="list-style-type: none"> <li>● Document is not a FRAMESET Page.</li> </ul>			N/A

<p><a href="#">J. 508 Standards, Section 1194.22, (j)</a> Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p> <ul style="list-style-type: none"> <li>● Rule: 7.1.1 - Documents are required not to contain the BLINK element. <ul style="list-style-type: none"> <li>○ No BLINK elements found in document body.</li> </ul> </li> <li>● Rule: 7.1.2 - Documents are required not to contain the MARQUEE element. <ul style="list-style-type: none"> <li>○ No MARQUEE elements found in document body.</li> </ul> </li> <li>● Note: SCRIPT element(s) found in document body, a visual verification must be done to ensure the script does not cause the screen to flicker.</li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>	Yes		
<p><a href="#">K. 508 Standards, Section 1194.22, (k)</a> A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A
<p>(k) Option A - Check for the string 'Text Version' within the document.</p>			N/V
<p>(k) Option B - Check for a Global Text Version Link within the document.</p>			N/V
<p>(k) Option C - Check for an Accessibility Policy Link within the document.</p>			N/V
<p><a href="#">L. 508 Standards, Section 1194.22, (l)</a> When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.</p> <ul style="list-style-type: none"> <li>● Rule: 6.3.1 - Anchor elements are required not to use javascript for the link target when the NOSCRIPT element is not present in the document. These elements will not cause a failure of the checkpoint if the NOSCRIPT element is found, however, they will be identified. <ul style="list-style-type: none"> <li>○ Note: Anchor Element found at Line: 287, Column: 24 contains 'javascript:' in the 'href' attribute.</li> </ul> </li> <li>● Rule: 6.3.2 - AREA elements are required not to use javascript for the link target when the NOSCRIPT element is not present in the document. These elements will not cause a failure of the checkpoint if the NOSCRIPT element is found, however, they will be identified. <ul style="list-style-type: none"> <li>○ No AREA Elements found in document body.</li> </ul> </li> <li>● Rule: 6.3.3 - Locate elements that use HTML event handlers. <ul style="list-style-type: none"> <li>○ Note: A Element found at Line: 90, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 90, Column: 2 contains the 'onfocus' event handler.</li> <li>○ Note: A Element found at Line: 90, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 90, Column: 2 contains the 'onmouseover' event handler.</li> <li>○ Note: A Element found at Line: 95, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 95, Column: 2 contains the 'onfocus' event handler.</li> <li>○ Note: A Element found at Line: 95, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 95, Column: 2 contains the 'onmouseover' event handler.</li> <li>○ Note: A Element found at Line: 100, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 100, Column: 2 contains the 'onfocus' event handler.</li> <li>○ Note: A Element found at Line: 100, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 100, Column: 2 contains the 'onmouseover' event handler.</li> <li>○ Note: A Element found at Line: 105, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 105, Column: 2 contains the 'onfocus' event handler.</li> </ul> </li> </ul>		No	

<ul style="list-style-type: none"> <li>○ Note: A Element found at Line: 105, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 105, Column: 2 contains the 'onmouseover' event handler.</li> <li>○ Note: A Element found at Line: 110, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 110, Column: 2 contains the 'onfocus' event handler.</li> <li>○ Note: A Element found at Line: 110, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 110, Column: 2 contains the 'onmouseover' event handler.</li> <li>○ Note: A Element found at Line: 120, Column: 2 contains the 'onblur' event handler.</li> <li>○ Note: A Element found at Line: 120, Column: 2 contains the 'onfocus' event handler.</li> <li>○ Note: A Element found at Line: 120, Column: 2 contains the 'onmouseout' event handler.</li> <li>○ Note: A Element found at Line: 120, Column: 2 contains the 'onmouseover' event handler.</li> <li>● Rule: 6.3.4 - When SCRIPT Elements are used, the NOSCRIPT element is required in the document. <ul style="list-style-type: none"> <li>○ The SCRIPT element is used and the NOSCRIPT element was found in document.</li> </ul> </li> </ul>			
<p>Verified By: Adam Kirkwood - M3iworks</p>			
<p><a href="#">M. 508 Standards, Section 1194.22, (m)</a> When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p> <ul style="list-style-type: none"> <li>● Rule: 6.3.5 - All OBJECT elements are required to contain element content. <ul style="list-style-type: none"> <li>○ No OBJECT elements found in document body.</li> </ul> </li> <li>● Rule: 6.3.6 - All APPLETS elements are required to contain both element content and the alt attribute. <ul style="list-style-type: none"> <li>○ No APPLETS elements found in document body.</li> </ul> </li> <li>● Rule: 6.3.7 - When EMBED Elements are used, the NOEMBED element is required in the document. <ul style="list-style-type: none"> <li>○ No EMBED elements found in document body.</li> </ul> </li> <li>● Rule: 6.3.8 - All pages that have links to files that require a special reader or plug-in are required to contain the specified text indicating a link to the reader or plug-in. <ul style="list-style-type: none"> <li>○ Note: This rule has not been selected to be verified for this checkpoint.</li> </ul> </li> </ul>	<p>Yes</p>		
<p><a href="#">N. 508 Standards, Section 1194.22, (n)</a> When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> <ul style="list-style-type: none"> <li>● Rule: (n).1 - Ensure form controls are accessible for use with assistive technology. <ul style="list-style-type: none"> <li>○ Warning - INPUT Element, of Type IMAGE, at Line: 114, Column: 468 does not have a label association and uses the 'alt' attribute. Although accessible, some assistive technologies may not be able to read this value.</li> <li>○ Note: 2 INPUT Elements in FORM Element at Line: 64, Column: 1 do not use the 'accesskey' attribute. Please be sure that the 'accesskey' attribute is used on any form control where it makes sense to do so.</li> <li>○ Note: 1 INPUT Element in FORM Element at Line: 64, Column: 1 does not use the 'tabindex' attribute. Please be sure that the 'tabindex' attribute is used on form controls when the logical tab order is not easily identified.</li> </ul> </li> </ul>			<p>Warning</p>

<p><a href="#">O. 508 Standards, Section 1194.22, (o)</a> A method shall be provided that permits users to skip repetitive navigation links.</p> <ul style="list-style-type: none"> <li>● Rule: (o).1 - All pages are required to contain a bookmark link to skip navigation that has the specified text in either the link text or the 'title' attribute value. Skip Navigation Text: <ul style="list-style-type: none"> <li>○ Note: This rule has not been selected to be verified for this checkpoint.</li> </ul> </li> </ul> <p>Verified By: Adam Kirkwood - M3iworks</p>	Yes		
<p><a href="#">P. 508 Standards, Section 1194.22, (p)</a> When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p> <p>Verified By: Adam Kirkwood - M3iworks</p>			N/A

Checkpoint Result Legend: **Yes** = Passed Automated Verification, **No** = Failed Automated Verification, **Warning** = Failed Automated Verification, however, configured not to cause page to fail (Priority 2 or 3 only), **N/V** = Not selected for verification, **N/A** = No related elements were found in document (Visual only), No Value = Visual Checkpoint

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## Source Listing

```

1:
2:
3:
4:
5:
6:
7:
8:
9:
10:
11:
12:
13:
14:
15: <!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.01 Transitional//EN"
16:     "http://www.w3.org/TR/html4/loose.dtd">
17: <html lang="en">
18: <head>
19:
20: <meta http-equiv="content-type" content="text/html; charset=ISO-8859-1">
21:
22:
23:
24:
25:
26:
27:
28:
29:
30: <title>University Helpdesk</title>
31:

```

```

32: <link rel="icon" href="/favicon.ico" type="image/x-icon">
33:
34: <link rel="shortcut icon" href="/favicon.ico" type="image/x-icon">
35: <script src="/js/nav.js" language="javascript"></script>
36: <script src="/js/tools.js" language="javascript"></script>
37: <NOSCRIPT><link rel="stylesheet" href="/css/sjsu_bigger.css" type="text/css"><
38:
39: <!-- pop-up window for contact form javascript --->
40:
41: <SCRIPT language="JavaScript">
42: <!--
43: function displayWindow(url, width, height) {
44:     var Win = window.open(url,"displayWindow",'width=500' + width + ',heig
45: }
46: //-->
47: </SCRIPT>
48: <script language="JavaScript" type="text/JavaScript">
49: <!--
50: function MM_jumpMenu(targ,selObj,restore){ //v3.0
51:     eval(targ+".location='"+selObj.options[selObj.selectedIndex].value+"'");
52:     if (restore) selObj.selectedIndex=0;
53: }
54: //-->
55: </script>
56:
57: </head>
58: <body bgcolor="#ffffff" link="#3366CC" vlink="#6699CC" alink="#FFCC33" marginh
59: <basefont face="helvetica, arial, sans-serif">
60:
61:
62: <table width="770" border="0" cellspacing="0" cellpadding="0" summary="contain
63:
64: <form name="seek1" method="GET" action="http://search.sjsu.edu/query.html">
65:
66: <tr height="100"><td width="1" nowrap>
69: <script language="JavaScript">
70: <!--
71: var browser = navigator.appName;
72: var version = parseInt(navigator.appVersion);
73: if (browser == "Netscape" && version == "4"){
74: document.write('<td align="left" valign="top" bgcolor="#3366cc" background="/p
75: }
76: else {
77: document.write('<td align="left" valign="top" bgcolor="#3366cc" background="/p
78: }
79: // End --></script>
80:
81: <NOSCRIPT>
82: <td align="left" valign="top" bgcolor="#3366cc" background="/pics/nav/helpdesk
83: </NOSCRIPT>
84:
85:
86: <a href="#body">
89:
90: <a href="/" onmouseover="ovR('img1');return true" OnFocus="ovR('img1');return
91:
92:
93: <!-- News --->
94:
95: <a href="/news/" onmouseover="ovR('img2');return true" OnFocus="ovR('img2');r
96:
97:
98: <!-- Events --->
99:
100: <a href="/events/" onmouseover="ovR('img3');return true" OnFocus="ovR('img3')
101:
102:
103: <!-- My Education --->
104:
105: <a href="http://my.sjsu.edu/" onmouseover="ovR('img4');return true" OnFocus="
106:
107:
108: <!-- Directory --->
109:
110: <a href="/directory/" onmouseover="ovR('img5');return true" OnFocus="ovR('img
111:
112:
113: <!-- Search Field --->
114: <label for="Search" accesskey="s">
117:
118: <!-- Advanced Search --->
119:
120: <a href="http://search.sjsu.edu/query.html?col=sjsu&ht=0&qp=&qS=&qC=&pw=100%2
121:
122:
123:
124:
125: </td>
126: </tr>
127:
128: </form>
129:
130: </table>
131:
132: <table width="770" border="0" cellspacing="0" cellpadding="0" summary="This ta
133: <tr>
134: <td colspan="3" align="right">
135: <!-- primary level nav starts here -->
136: <a name="rightnav">
139:
140:
141: <a href="/helpdesk/support/" class="navlink">Support</a>
142:
143: <font color="#3367CA"> | </font>
```

```
144:
145: <!-- tutorials ---->
146:
147:
148:     <a href="/helpdesk/tutorials/" class="navlink">Tutorials</a>
149:
150:     <font color="#3367CA"> | </font>
151:
152: <!-- downloads ---->
153:
154:
155:     <a href="/helpdesk/downloads/" class="navlink">Downloads</a>
156:
157:     <font color="#3367CA"> | </font>
158:
159: <!-- university policies ---->
160:
161:
162:     <a href="/helpdesk/policies/" class="navlink">University Policies</a>
163:
164:     <font color="#3367CA"> | </font>
165:
166: <!-- about us ---->
167:
168:
169:     <a href="/helpdesk/about/" class="navlink">About Us</a>
170:
171:     <font color="#3367CA"> | </font>
172:
173: <!-- faqs ---->
174:
175:
176:     <a href="/helpdesk/faq/" class="navlink">FAQs</a>
177:
178:
179:
180: <!-- home ---->
181:
182:
183:
184:     &nbsp;
185:
186: </table>
187: <!-- third level nav ends here --></td>
188: </tr>
189: <tr>
190:   <td width="10"><a name="body">
194:
195:
196: <table width="770" border="0" cellspacing="15" cellpadding="0" summary="main p
197:   <tr>
198:
199:     <!-- home image ---->
```

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200:     <td rowspan="2" width="284" valign="top"><div align="left"><span class="titlebig">Welcome to
204:     the University Help Desk!</span><br>
205:     <span class="bodytext">Operated by IT Support Services (ITSS), a unit of
206:     the Department of Academic Technology, the help desk provides front line
207:     IT support to Faculty, Staff and Students of the university in a variety
208:     of areas. We are the first point of contact for information and support
209:     on campus. </span> </td>
210: </tr>
211: <tr>
212:
213:     <!-- left content column --->
214:     <td width="475" valign="top" class="bodytext"> <p><span class="title">Reso
215:     and Services</span><br>
216:     <a href="/helpdesk/support/">Support</a><br>
217:     How to get help with your specific IT issue.</p>
218:     <p><a href="/helpdesk/tutorials/">Tutorials</a><br>
219:     User guides and tutorials and information. </p>
220:     <p><a href="/helpdesk/downloads/">Downloads</a><br>
221:     Freeware, shareware and site license information.<br>
222:     <p><a href="http://itsupport.sjsu.edu">ITSS Tech Support Portal</a><br>
223:     News, updates and lots of other information here.<br>
224:     </p>
225:     <!--
226:     <p><strong><font color="#990000">Virus Alert!<br>
227:     </font></strong><a href="/helpdesk/alerts/">W32/Lovsan.worm</a><font c
228:     </strong></font></p>
229:
230:     ---->
231:
232:     </td>
233:
234:     <!-- black vert rule --->
235:     <td width="1" bgcolor="#3367CA">
236:     
237:     </td>
238:
239:     <!-- right content column --->
240:     <td width="494" valign="top">
241:
242:     <table width="100%" border="0" cellspacing="0" cellpadding="0" summary=""
243:     <tr>
244:     <td colspan="2" valign="top"> <span class="title">Quick Links</span>
245:     </td>
246:     </tr>
247:     <tr>
248:     <td width="5" valign="top"><span class="orange">&#160;</span></td>
249:     <td valign="top" width="162"><a href="/helpdesk/support/what_first/"
250:     Steps:<br>
251:     What to do before calling </a></td>
252:     </tr>
253:     <tr>
254:     <td width="5" valign="top"><span class="orange">&#160;</span></td>
255:     <td valign="top"><a href="/helpdesk/support/accounts/">Account Reque

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256:         </tr>
257:     <tr>
258:         <td width="5" valign="top"><span class="orange">>#160;</span></td>
259:         <td valign="top" width="162"><a href="/helpdesk/support/passwords/">
260:             Resets </a></td>
261:     </tr>
262:     <tr>
263:         <td valign="top"><span class="orange">>#160;</span></td>
264:         <td valign="top"><a href="/helpdesk/support/email_support/">Email Is
265:     </tr>
266:     <tr>
267:         <td valign="top"><span class="orange">>#160;</span></td>
268:         <td valign="top"><a href="/helpdesk/downloads/licenses/">CSU Softwar
269:             Licensing Agreements</a></td>
270:     </tr>
271:     <tr>
272:         <td width="5" valign="top"><span class="orange">>#160;</span></td>
273:         <td valign="top"><small><a href="/helpdesk/support/hours/">Location
274:             &amp; Hours</a></small></td>
275:     </tr>
276:     <tr>
277:         <td valign="top"><span class="orange">>#160;</span></td>
278:         <td valign="top"><small><a href="/helpdesk/feedback/">Customer Feedb
279:             <font face="sans-serif" color="#FF0000" size="1">new!</font></small>
280:     </tr>
281: </table>
282:
283: <p><small>SJSU Help Desk<br>
284:     Clark Hall, First Floor<br>
285:     One Washington Square <br>
286:     San Jos&eacute;, CA 95192-0026<br>
287:     408.924.2377 | <a href="javascript:displayWindow('/inc/helpdesk/contac
288:     us</a> </small></p>
289: </td>
290: </tr>
291: </table>
292:
293:
294: <!-- end main content layout table -->
295:
296: </td>
297: <td width="10"></td>
298: </tr>
299: </table>
300: <!-- Begin of Footer -->
301: <table width="770" border="0" cellspacing="0" cellpadding="0" summary="Site co
302: <tr>
303: <td width="165"></td>
304: <td align="center" valign="bottom" width="435" class="footer">San Jos&eacute;
305:
306:
307: <br><br></td>
308: <td valign="top" align="center"><a href="/"><img src="/pics/icon/sjsu_logo.gi
309: </tr>
310: </table><br>
311: <!-- End of Footer -->

```

```
312:  
313: </body>  
314: </html>  
315:
```

---