MISSION
To represent the students of San José State University and continually improve the quality of their educational opportunities and experiences.

ASSOCIATED STUDENTS
SAN JOSE STATE UNIVERSITY

Associated Students, SJSU, is a student-led 501(c)3 company created to provide leadership and the development of services that meet the changing needs of the students at San José State University. Maintaining a voice for the students through student government, Associated Students is responsible for the creation and daily operation of its distinct departments, each contributing its own unique service to our campus community.

DEPARTMENTS
Administration
Human Resources

Computer Services Center
Information Technology

César E. Chávez Community Action Center
Marketing & Events

Child Development Center
Print Shop

Computer Services Center
Student Government

General Services Center
Transportation Solutions

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2015-2016 A.S. Annual Report
Greetings!

It has been a great honor to serve as the Executive Director for Associated Students at San José State University for the past year. As I reflect on the last year, I smile because of the positive impact we have made as an auxiliary on campus. The A.S. Board of Directors established three goals at the beginning of their term. They advocated for students by passing five resolutions focused mostly on improving campus climate, raised awareness through the deployment of the A.S. Programs and Services Survey and the Transportation Solutions annual commuter survey; and were servant leaders through their engagement in many areas of university. I am very proud of the work that the A.S. Board accomplished and the legacy they leave behind at SJSU.

This year, we made two significant operational changes impacting Campus Recreation, Print Shop and the Computer Service Center. First, effective July 1, 2016, Campus Recreation became a department of the Student Union. This change streamlined current recreation services that are offered to the SJSU community and allowed operational alignment for the development of the new Spartan Recreation and Aquatic Center scheduled to open in fall 2018. Secondly, we made the decision to merge the Print Shop and Computer Service Centers operations into one location in the Díaz Compean Student Union. The newly-created Print & Technology Center (PTC) offers the same level of high-quality service that was previously offered by two departments. It was a difficult decision to merge the departments, but due to campus space constraints and after reviewing both departments’ business models, we determined this would be a great opportunity to consolidate current services and allow us to develop new innovative services for the future.

We also faced transition with the departure of several longtime staff members. Paul Lee passed away in the fall semester from cancer. An SJSU alumnus, he served as the A.S. Programs and Services Director for 13 years. Paul’s honor upon his passing. This dedication will happen during the 2016-2017 academic year in the new Print & Technology Center.

In addition, after 13 years of service, Kevin Tran left his role as Assistant IT Manager and Manager of the Computer Services Center this fall. Kevin accepted a new role as an Information Systems Manager for Santa Clara County.

Maribel Martinez, manager of the César E. Chávez Community Action Center, was offered an amazing opportunity to serve as the manager for the new Office of Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ) Affairs in Santa Clara County, the first in the nation to establish an office to serve the LGBTQ community at the county level. During her tenure as a student leader and a professional staff member, Maribel contributed to the establishment of numerous campus initiatives.

As we look to the future, Associated Students will establish a 3-5 year strategic plan that will guide our organization and align us, with both the university and the Division of Student Affairs strategic priorities. This strategic plan will provide us with an opportunity to assess our current programs and services and the value that these provide the campus. It will allow us to identify gaps in services and develop innovative ways to provide students with what they need to be successful Spartans.

I am enthusiastic about the future of Associated Students and San José State University. As our university continues to grow and establish new initiatives, we are committed to serving as a campus partner. Associated Students has a long history of being change agents for student success on campus. Thank you for this opportunity to serve you all. I look forward to many years of success.

Spartan Up,

Tari E. Hunter, M.S.

Message from the Executive Director

Tari E. Hunter, M.S.

Message from the A.S. President

Dear Campus Body,

It was with great honor that I served our student body. Serving as the first Asian Pacific Islander female and the second woman of color student body president motivated me to be the best role model I could be to our campus. Being a proud Spartan wasn’t just a saying but a way of life! I carry so much pride for San José State with me. I am fortunate to say that I am one of 25 percent of students who identify as a first-generation college student and am now a college graduate.

The 2015-2016 A.S. Board of Directors centered on serving in the best interest of approximately 32,700 students. Our goals and actions were focused on:
• working as a cohesive team;
• increasing awareness about Associated Students; and,
• advocating for our students.

In the fall, we welcomed new leadership to San José State, including Interim President, Sue Martin, Vice President of Student Affairs, Reggie Blaylock, and our new Executive Director, Tari E. Hunter.

In September 2015, we unveiled the Peace Pole located by the Rose Garden, to instill the value of peace during our times of global conflict. Other significant events that occurred during the fall semester were the transition from the VTA sticker to the Eco Pass Clipper Card, and hosting a Student Success Town Hall meeting with the CSU Student Success Town Hall meeting with the CSU Student Success Town Hall meeting with the CSU Student Trustee and the Vice President of Student Affairs.

During Homecoming, we crowned our first all-female homecoming royalty, Drew Warmley and Diana Garcia. In addition, we passed a total of five resolutions that addressed mostly campus climate-related issues. The fall semester was a season of groundbreaking change!

In spring, three Associated Students departments, including student government, moved into the Díaz Compean Student Union. We also worked collaboratively with the President’s Commission on Diversity to host a university campus climate discussion.

Additionally, we distributed the A.S. Programs and Services Survey to better assess effectiveness of our services. We passed a resolution to support the student hunger initiative at both a university and the CSU level. We also hosted the California State Student Association April plenary where we welcomed about 100 student leaders from CSU campuses. The spring semester was a season of growth for our auxiliary.

The 2015-2016 academic year was filled with advocacy, leadership, and leaving meaningful legacies for our students and campus community. What made our year so successful was the collaborative efforts of students, staff, faculty, and administrators. We built new and strengthened existing relationships. Shared governance is a core value that our university strives to model and that we also emulate through our programs and services.

I’m so proud of what the A.S. Board and the organization accomplished this year by bringing unique experiences, perspectives and knowledge to the table. We had a passion that drove us to be servant leaders for SJSU! The 2015-2016 academic year was a year of positive impact!

Thank you and Spartan Up!

Sincerely,

LooLoo Amante
A.S. Board of Directors

The A.S. Board of Directors is the Student Government body representing the voice of over 32,000 students at SJSU. The Board of Directors works as champions for students and actively strives to ensure that every Spartan gets the most out of their college experience. Associated Students recognizes and thanks its student leaders!

LooLoo Amante
A.S. President

Joshua Romero
A.S. Vice President

Matthew Diwata
A.S. Controller

Abid Al-Miaari
A.S. Director of Internal Affairs

Jasmine Garcia
A.S. Director of Programming Affairs

Joyce Lum
A.S. Director of Student Fee Affairs

Ismail Abukhdeir
A.S. Director of Intercultural Affairs

Aaron Friedman
A.S. Director of Co-curricular Affairs

Grecia Cuellar
A.S. Director of Faculty Affairs July 2015 to February 2016

Joseph Rios Sandoval
A.S. Director of Faculty Affairs March – June 2016

Héctor Perea, Jr.
A.S. Director of Intercultural Affairs

Galina Owens
A.S. Director of Business Affairs

Brandon Do
A.S. Director of Communications

Luis Cervantes Rodriguez
A.S. Director of Community & Sustainability Affairs

Zhané Gay
A.S. Director of External Affairs

Eric Medrano
A.S. Director of Student Rights & Responsibilities

Nadim Sarras
A.S. Director of Advising Affairs

PURPOSE

We, the students of San José State University, in order to promote educational, social and cultural activities; to govern and finance student activities; to facilitate participation in the University community, and to discharge the authority vested in the Association by the State of California and the President of the University, do hereby declare that equal opportunities shall be afforded to all students without regard to race, religion, creed, gender, sexual or affectional preference, age, ethnic origin, nationality, physical disability or any other basis protected by law.
A.S. Government Highlights

The A.S. Board of Directors and Board Committees saw a record number of students and stakeholders at their public meetings throughout the year. Student leaders facilitated dialogue about resolutions supporting important global and campus issues and hosted a Town Hall meeting on student success. They also launched a comprehensive Programs and Services Survey, installed the campus Peace Pole, held the 2nd Annual Diversity Day, hosted the California State Student Association (CSSA) Plenary Conference, and challenged traditional gender roles by crowning two Homecoming Queens.

IMPORTANT WORK OF A.S. COMMITTEES

In addition to holding 19 public Board of Directors meetings this year, A.S. committees combined held approximately 50 public meetings, providing opportunities for student-at-large members to get involved in shared governance at SJSU.

A.S. Finance Committee: reviewed and approved a $7.8M operating budget for 2016-2017, and approved funding for 182 student clubs and organizations. They also hosted the 2nd Annual Spartan Showcase, with participation from approximately 100 student clubs and organizations.

A.S. Lobby Corps: traveled to CSSA meetings on other campuses. Ten members attended the California Higher Education Student Summit (CHESS) to advocate for higher education.

A.S. University Affairs Committee: approved and made recommendations eventually leading to the passing of several important resolutions by the Board.

A.S. Programming Board: hosted student events on campus, including Homecoming Court, Trashion Fashion and the 2nd Annual Diversity Day.

A.S. Internal Affairs Committee: made several improvements to the A.S. Bylaws and proposed a code of ethics.

A.S. GREAT Ad Hoc Committee: continued the vision from the 2012-2013 Board of Directors with the Governance Restructure for Equity, Advocacy and Transparency (GREAT) Ad Hoc Committee, approving the new 12-member student Board and worked on the creation of a new Student Senate.

A.S. Operations Committee: increased the Affordable Textbook Program budget from $20,000 to $50,000; deployed a Customer Service Survey in each department, ensuring excellence in the student experience. The committee also wrote and distributed the A.S. Programs and Services Survey.

DEVELOPING A.S. LEADERS

This year, the A.S. Board of Directors experienced significant change. During their year-end self-reflections, they identified their biggest accomplishments of the year to be:

- Learning not to be afraid to stand up and have a voice.
- Learning how to handle conflict with professionalism.
- Learning to listen to one another and respect differences of opinions.
- Challenging individual views and developing new perspectives.
- Coming together to make a difference for students.

A.S. BOARD RESOLUTIONS

In 2015-2016, the Board passed a total of five resolutions in support of:

- Divestment from Companies that Profit from the Israeli Occupation of the Palestinian Territories
- Chicano(a)/ Latino(a) Student Resource and African-American Student Resource Center
- Undocumented and AB540 Student Resource Center
- Comprehensive Plan to address Food Insecurity Among SJSU Students
- Honoring the Life, Legacy, and Example of Paul Lee, A.S. Print Shop Manager

The divestment resolution exemplified leadership in facilitating dialogue among hundreds of students and community members. The meetings, where a number of students spoke in favor of and in opposition to the contentious resolution, brought one of the largest public turnouts in A.S. history.
LEADERSHIP TRAINING
Each year, the A.S. Board participates in bi-annual retreats and monthly in-service trainings. Topics ranged from corporate law, compliance, legal and fiduciary responsibility, the California Education Code and public meeting laws, Robert’s Rules and meeting management, budgeting and financial operations, and leadership sessions on decision-making, ethics, goal setting, project planning, handling conflict, problem-solving and time management.

The A.S. Board self-assessments completed after the winter 2016 retreat revealed a significant mean (5 being strongly agree) in the following areas:

- (4.86) Ability to set a goal and an action plan for achieving it
- (4.79) Ability to think critically and challenge their own thinking
- (4.71) Ability to recognize qualities of leadership in self

IMPROVED COMMUNICATION
The Board of Directors worked to improve lines of communication and relationships with students, faculty, staff and administration. In the fall, the Board hosted a Town Hall meeting on student success featuring a panel of CSU Student Trustee, Kelsey Brewer, SJSU Vice President for Student Affairs, Dr. Reginald Blaylock, A.S. President, LooLoo Amante, and A.S. Vice President, Joshua Romero. Priorities for the CSU system and SJSU were shared, and students were encouraged to ask questions and make suggestions related to important campus issues.

Individual board members also worked to increase student awareness. Nadim Sarras, A.S. Director of Advising Affairs, produced the Student Advising Guide: Tips & Tricks. Joyce Lum, A.S. Director of Student Fee Affairs, worked with the Financial Aid and Scholarship Office to implement a number of Financial Aid literacy workshops.

ELECT HER
In February, A.S. offered the Elect Her workshop in collaboration with the American Association of University Women (AAUW) to encourage women to take on leadership roles on campus and in the community. Cindy Chavez, Board of Supervisors (District 2), was the guest speaker.

CSSA VISITS SJSU
The A.S. Board of Directors hosted the April meeting of the California State Student Association, with 300 student representatives from 22 out of 23 CSU campuses visiting San José. SJSU Interim President, Sue Martin, hosted the group for dinner at the SJSU President’s House, where students showed off their campus pride attire.

A.S. STUDENT ELECTIONS 2016
Student elections at SJSU saw overwhelming increase in participation with 52 students vying for all 16 available board positions and only three positions going uncontested. The Students’ Election Commission (SEC) was led by Ariadna Manzo, Chief Elections Officer. Ileina Murguia Cazarez, Zuly Flores and Boon Yang were Marketing, Events and Ethics Officers respectively.

The candidate debates were streamed live to make them available to a larger number of SJSU students. In total, 2,800 students voted for their student representatives. After a difficult decision following a grievance filed with the SEC, there was a run-off election held for the student body President, where Héctor Perea, Jr. received the majority of votes and was announced winner.
César E. Chávez Community Action Center

The César E. Chávez Community Action Center (CCCAC) continued to build on its commitment and legacy for community-engaged learning, social justice and solidarity. In early fall, Las Cafeteras, a Chicano band with music that fuses spoken word and folk music, delivered a free performance and artists’ talk in the Student Union. In October, Legacy Month featured a special screening of Salute, a documentary about the 1968 Olympic incident which gave rise to Tommie Smith and John Carlos as social justice leaders. The center also organized “Legacy of Hip Hop: Voice of the Community,” a discussion about Hip Hop’s role in social justice and the community. November brought Poverty Under the Stars, where members of the Spartan Community slept in tents and sleeping bags on Smith/Carlos Lawn, marking its 10th year anniversary. A breakfast discussion followed in the MLK Jr. Library the next day, with topics centered on homelessness and income inequality.

MENTORING IN THE COMMUNITY

A new mentoring program, Sembradores (Spanish for seed planters), was introduced at Lowell Elementary School to strengthen the reading levels of elementary students. SJSU mentors each spent an hour with two struggling students to assist in reading books at their grade level and completing tests to demonstrate progress. Fuerza Escolar, a similar program, is conducted at Washington Elementary School. The Strive for College program, with a 99 percent success rate in students entering college, continued to help guide and encourage high school students with applications.

November brought Poverty Under the Stars, where members of the Spartan Community slept in tents and sleeping bags on Smith/Carlos Lawn, marking its 10th year anniversary. A breakfast discussion followed in the MLK Jr. Library the next day, with topics centered on homelessness and income inequality.

The department’s calendar included a series of social justice-themed BBQ mixers and movie nights, Legacy Tours and volunteer days. Spartan Service Day in the fall and César Chávez Day of Service in the spring.

Special Thanks to Maribel Martínez

Maribel is no stranger to advocacy and social justice. Before being hired full time to launch the CCCAC in 2007, Maribel served as A.S. President for two consecutive terms during her undergraduate years as a Political Science major. Despite facing discrimination and attempts to sabotage her campaign for presidency, Maribel, a first-generation college student, persisted to become the first woman of color to hold the position, forever changing the face of student representation at SJSU. There is no doubt Maribel leaves an important legacy at SJSU, with her work resulting in the development of nine successful student-run community service and service-learning programs. Over the years, she developed the annual Legacy Week program on campus, created the Legacy Tours Program, hosted countless workshops and trainings, served thousands of K-12 students in local area communities, launched the first campus community garden, co-chaired the campus hunger committee, started the A.S. Food Pantry, collaborated to host well-known alum and local and national leaders such as Supreme Court Justice, Sonia Sotomayor, Dr. Harry Edwards, Yoshihiro Uchida, Luis Valdez, Dr. John Carlos, and more. Today, Maribel remains an active member of the San José State community as an adjunct faculty member in the department of Mexican-American Studies. 

“The fight is never about grapes or lettuce. It’s always about people!”

-César E. Chávez
ADDRESSING FOOD INSECURITY

The SJSU Student Hunger Committee is comprised of members from Associated Students, Counseling Services, University Chapel, Financial Aid, Housing, Spartan Shops, Student Affairs, Student Health Center, and University Advancement, together with students, faculty and community members. Its mission is to address food insecurity within our campus community, in efforts to empower SJSU students to succeed academically.

CCCAC supports the committee’s Food Shelf program, with 15 on-campus locations aimed at providing students experiencing food insecurity with immediate access to non-perishable food items. The A.S. Board of Directors also agreed to allocate an additional $500 per month toward the purchase of food for the program in 2016-2017.

CCCAC program assistant, Elizabeth Agramont Justiniano, has helped run the program with volunteers. Agramont received the Service Learning and Community Engagement César Chávez Student Award from the SJSU Community Engagement Collaborative in spring 2016 in recognition for her social justice work, including the Food Shelf program.

For access to on- and off-campus food resources, visit sjsu.edu/food and sjsu.edu/sjsucares.

ALTERNATIVE SPRING BREAK: OAXACA, MEXICO 2016

Also known as the Intercambio (or exchange) between SJSU and the Ecoalebrijes Artist Association of Arrazola, the Alternative Spring Break (ASB) program sends up to 22 students to Oaxaca, Mexico for a week in March. They also welcome two to three artisans from Arrazola to San José for a week each October as artisans-in-residence at SJSU.

For the last three years, the CCCAC has partnered with Dr. Kathleen Roe of the SJSU Health Science and Recreation Department to offer the transformational Intercambio program to students, one that has been a hallmark of San José State the last 12 years.

This year, 19 students in the program spent the week immersed in the culture and lived with artisan host families in the pueblo of Arrazola. These artisans make up the only group committed to sustainability of the Copal tree, indigenous to the region and used to make hand-carved, colorful animal figures, known as “Ecoalebrijes.” During the trip, students also spent time talking to local leaders, hosting a community health fair, attending service site visits, volunteering in the local elementary school, and taking part in various reforestation and art projects.

“Thank you! It [the Food Shelf Program] made me realize how much easier it is to focus on school and not an empty dinner plate (the poor diet).”

Source: Food Shelf Program survey

“…Becoming a leader in Arrazola today was my greatest accomplishment. It was part of the reason why I wanted to join ASB. Now, not only do I leave feeling an immense growth in my leadership skills, I leave with memories I know were not possible with other people, or at other places.”

Source: Alternative Spring Break participant reflections

“I have never felt closer to students at SJSU than I do now. I have never felt so proud of my university. This trip led me to open dialogues with so many students on controversial topics and intimate conversations on the common struggles of life. I don’t feel alone at State. I don’t feel like I’m the only one struggling.”

Source: Alternative Spring Break participant reflections
Transportation Solutions

AT-A-GLANCE

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<td>U-Lock vouchers given out</td>
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<td>Trip plan requests</td>
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NEW CARPOOL APPS AT SJSU

The Associated Students Transportation Solutions (T.S.) department has reached new heights in improving alternative transportation options for students and employees by partnering with app-based carpool services, Scoop and Rydite. These platforms are preferable to commuters, as they have flexible timings and are tailored to the user’s schedule.

Since it began operation in March 2016, 629 students and employees have signed up for Scoop’s mobile app. Rydite, which primarily provides rideshare matching for long distance trips (e.g. to events, festivals, home for holidays, etc.) and was designed exclusively for students, has had over 230 downloads.

#TRANSITTUESDAYSJSU

Transit Tuesday is a social media marketing campaign directed towards helping create a campus-wide culture of transit use where Spartans are encouraged to post their transit selfies on Tuesdays. Since the campaign launched in fall 2015, T.S. has been tagged in over 230 #TransitTuesdaySJSU selfies displaying Spartan pride in using sustainable modes of transportation.

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ANNUAL COMMUTE SURVEY

The T.S. annual commute survey in November 2015 received the highest response rate of 33.4% equal to 4,846 participants. Overall, alternative transportation usage was 50.8%, a 1.2% increase from last year, with a VTA ridership of 35.3%, and only 34.5% solo driving to campus.

ECO PASS CLIPPER CARDS MARK FIRST YEAR AT SJSU

Associated Students Transportation Solutions marked the first anniversary of its successful transition from the Eco Pass sticker to the Eco Pass Clipper system. In the past year alone, T.S. has fulfilled over 20,000 requests for Eco Pass Clipper cards.

The Eco Pass program enables students and employees to make unlimited trips using Santa Clara Valley Transportation Authority’s (VTA) bus and light rail lines.

The Clipper Card is a long-term cost effective pass to the VTA transit system and is also used for access to other Bay Area transit operators such as SF Muni, BART and Caltrain at an additional cost. The Eco Pass Clippers are available for pick up at the A.S. General Services counter.

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In 2015-2016, Associated Students worked diligently to provide programs and services to the Spartan community. The organization focused on its staff and organized events such as the annual A.S. Employee Recognition Luncheon, A.S. Board and staff retreats, Pancake Party, Professional Development Day, Senior Send Off and the Campus Recreation Farewell party. Here is a glimpse of our team at work (and at play) through the year. Special thanks to Human Resources for bringing everyone together and providing year-round support!
The Big Picture

**TRANSPORTATION SOLUTIONS**

- 18,537 Eco Pass Clipper Cards Distributed
- 284 A.S. bike enclosure sign ups
- 230 selfies posted with #TransitTuesdaySJSU

**CAMPUS RECREATION**

- 12,824 Fitness class participants
- 222 people became CPR certified
- 301 Intramural Sports teams

**CÉSAR E. CHÁVEZ COMMUNITY ACTION CENTER**

- 786 Legacy Tour Participants
- 15 stocked food shelves
- Fuertza Escolar: 15 mentors and 85 mentees
- 8 service learning programs

**CHILD DEVELOPMENT CENTER**

- 186 Student Volunteers (4,701 hours)
- 42 infants (4-18 months)
- 57 toddlers (10-36 months)
- 73 preschoolers (3-5 years)

**PRINT SHOP**

- Over 110K Transactions
- Nearly $98K income from self-service printing
- Over $122K income from full-service printing

**GENERAL SERVICES CENTER**

- $30,000 in Affordable Textbook Program vouchers
- 360 active student organization trust accounts
- 6 professional staff (43%)
- 8 student staff (57%)

**COMPUTER SERVICES CENTER**

- 364 Free Repairs
- 150 free software installations
- 338 free diagnostics performed

**GOVERNMENT**

- 2,865 Total Votes
- 52 candidates for student elections
- 1,280 votes for A.S. President run-off election
- 5 resolutions passed

**MARKETING & EVENTS**

- Over 2,300 Instagram followers
- Approximately 26 campus events
- Over 5,500+ t-shirts given away
- A.S. Spartan Scoop Newsletter: 1,641 average number of monthly readers
- 56% read from a mobile device
- 10 number of newsletters
- A.S. Website Traffic:
  - 79,300 total unique visitors
  - 922,581 total number of visits

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Learning Outcomes & Assessment

In May, a survey was completed by Associated Students professional staff and student employees to gather information for the Divisional Assessment Report for Student Affairs. Our organization reported on four Departmental Learning Outcomes:

CONFIDENT LEADERSHIP: that is in service to others; and, that upholds workplace expectations and professionalism.

CRITICAL THINKING: that is comprehensive; that thoroughly explores issues, ideas and events; and, that applies learning to practice before accepting or formulating an opinion, conclusion or decision.

COMMUNICATION: that is prepared and purposeful; that is designed to increase knowledge; and, that is designed to foster understanding.

A SENSE OF BELONGING: that demonstrates engagement; that is inclusive and welcoming; that shows connectedness to San José State University; and, that encourages students to persist and graduate.

Responses demonstrate how A.S. has enriched the student experience, enabling them to find their voice, express their opinions, and believe that their opinions and input have value. Let’s hear from our team!

“I have greatly improved my ability to listen to everyone’s ideas before making a decision. I have also improved my ability to speak in a professional and civil manner when addressing issues in which I do not agree with another person.”

“My level of anxiety when speaking with strangers has reduced significantly and, thus, have improved my efficiency in connecting and networking with individuals at my internships and class.”

“Working at A.S. has completely changed my involvement at SJSU because it gives me a sense of purpose to be present at many on-campus events. It’s one thing to attend a tabling event such as frosh orientation or Earth day, but it’s another getting to be able to be present at the event for its entirety and getting to experience the different types of people who visit our table.”

“The biggest gift Associated Students has given me is the confidence to pursue opportunities no matter how large or unattainable it may seem at the time. I didn’t realize it before but it also had propelled me into this state of mind where I feel as if I could do anything.”
A.S. Programs and Services Survey

TAKING A CRITICAL LOOK
In the spring, the A.S. Operations Committee, led by Galina Owens, A.S. Director of Business Affairs, distributed an online comprehensive A.S. Programs and Services Survey sent via email (total responses 1,745). The data was analyzed to look for ways to improve and meet the changing needs of students. Three departments showed significant results in students’ overall levels of awareness and importance.

LEVELS OF AWARENESS AND IMPORTANCE

Transportation Solutions
Importance: 93%
Awareness: 90%

Print Shop
Importance: 82%
Awareness: 85%

Computer Services Center
Importance: 88%
Awareness: 81%

HOW DO YOU GET TO CAMPUS?
Commutes to campus: 65%
Walks to campus: 20%
Lives on campus: 15%

WHAT SPECIFIC ISSUES DO YOU WANT YOUR STUDENT GOVERNMENT TO ADVOCATE FOR?

WHAT KIND OF VOLUNTEER PROGRAMS WOULD YOU LIKE TO BE OFFERED?

HOW HAVE YOU HEARD ABOUT ASSOCIATED STUDENTS?

Web: 18.8%
Poster: 19.7%
Newsletter: 7.8%
Word of mouth: 13%
Events: 15.9%
Spartan Daily: 7.1%
Face to face: 7.5%
TV Screens: 5.9%
Other: 4.3%

To view the full A.S. Programs and Services survey, please visit as.sjsu.edu.

WHAT OTHER SERVICES WOULD YOU LIKE THE COMPUTER SERVICES CENTER TO OFFER?

(OPTIONS)
Offer classes: 47.2%
Free limited printing: 12.3%
Phone and tablet diagnostics: 9.4%
Free anti-virus software: 75%
Marketing & Events, Programming Board and Spartan Squad

The A.S. Marketing & Events team continued to engage Spartans by staging and participating in at least 26 events throughout the year. Annual and special events included Spartan Squad Kick Off, Transfer Student Mixer, Fire on the Fountain, How to Get Away with Finals, Aloha Night, Crafternoon, Love for the Troops, Music Mayhem and Silent Disco.

The Marketing & Events team also provided essential support to A.S. Student Government elections, organizing the California State Student Association (CSSA) Plenary, Spartan Showcase, Scholarship Banquet and Student Leadership Gala, a collaboration between departments and organizations within SJSU Student Affairs.

The team helped to promote the programs and services of the various A.S. departments. In May, the department was awarded a Certificate of Recognition by the SJSU Community Engagement Collaborative for its demonstrated commitment to the Spartan community by supporting student programs, especially the In Solidarity and Food Shelf programs of A.S. César E. Chávez Community Action Center.

Collaborative campus programming also increased with staff from Campus Life, holding welcome events for students and two tailgates this year.

A.S. PROGRAMMING BOARD

The Programming Board, a committee within A.S. Student Government, was tasked to organize special events for Associated Students. Jasmine Garcia, Director of Programming Affairs 2015-2016, together with members of the Programming Board, successfully staged Homecoming Court, Haunted House, Jingle & Mingle, Spring Break Jump Start, Trashion Fashion, and the 2nd Annual Diversity Day, which received a recognition from Senator Jim Beall for its celebration of diversity, uniqueness, culture and identity.

10 YEARS OF SPARTAN SQUAD

The official athletic booster program of SJSU encourages students to attend and cheer on their fellow Spartans at all sporting events. A.S. launched its annual Spartan Squad t-shirt design contest won by Kisha Rikhi among a total of six finalists. Thousands of shirts were produced in the summer for distribution in 2016-2017 at A.S. and athletic events.

A.S. has also worked with Athletics on the Spartan Squad mobile app, where students ‘check-in’ at SJSU events for points and redeem for Spartan prizes and gear.
FAREWELL TO A.S. CAMPUS RECREATION!  
IT’S BEEN A GOOD RUN!

Although the A.S. Board voted to shift operations of the Campus Recreation department, including Outdoor Adventures, Group Fitness and Intramural Sports programs and staff to the Student Union, Inc. beginning July 1, 2016, Campus Recreation will always be part of the A.S. family! The transition is aimed at streamlining students’ recreational opportunities and experiences as the Student Union begins phase one of the Spartan Recreation and Aquatic Center.

Source: April 2016 Student Survey

Campus Recreation

A.S. Campus Recreation offered Spartans a number of engaging, fun and recreational activities through its three programs: Outdoor Adventures, Group Fitness and Intramural Sports.

OUTDOOR ADVENTURES
From seascapes to mountainscapes, with seasons changing, one thing is certain: Outdoor Adventures brought Spartans to the great outdoors! Locales and vistas ranged from nearby Santa Cruz and Big Basin to Fremont Peak State Park to the great National Parks of Pinnacles, Yosemite and Zion. Activities led by Campus Recreation Manager, “Kirky” Kirkendall, ranged from single-day, overnight and even multi-day trips, and included a mix of recreational activities such as archery, white water rafting, hiking, backpacking, camping, skiing and snowboarding.

GROUP FITNESS
Led by Christina Maino, Group Fitness had an active calendar of programs and classes: BodyPump Relaunch, Dance Rave, and Les Mills GRIT initial training in the fall; and, Fitness Instructor Training Course, Les Mills Mini Quarterly and Les Mills AIM 2 in the spring.

Each semester, the program offers a six-week Fitness instructor training course. Towards the end of the fall and spring, fitness passes were offered at fifty percent off. A total of seven CPR Classes were organized by Group Fitness in 2015-2016. The four-hour classes were held at the Sport Club.

All these events have allowed students and staff, not only the opportunity and venue for fitness training, but also to become part of a campus fitness community.

INTRAMURAL SPORTS
In 2015-2016, IM Sports, led by Matthew Lee, offered twenty two sporting events which resulted in 301 teams with over 3,000 participants. The program helped improve real-life skills such as conflict resolution, and communication and leadership skills. Supervisors and officials learned to help diffuse problems and keep games running smoothly; and, officials used different skills and styles to manage game participants to keep competition fair, friendly and respectful.

“I’ve really enjoyed trying out the classes and was surprised that I actually enjoy some of them. The instructor makes a big difference. Michael is my favorite Body Pump instructor. Reyna was great with U-Jam. Scarlett is great for Zumba (and Body Pump too).”

Source: April 2016 Student Survey
Child Development Center

The Associated Students Child Development Center (CDC) is an innovative early childhood education and care program that has operated since 1972 for the young children and student parents of the San José State community and downtown San José. The center serves children four months of age through pre-kindergarten.

FIVE-STAR RATING

The children, staff and SJSU students at the CDC are at a model center for Santa Clara County. In fall 2015, the center earned a five-star Platinum rating from the California Department of Education for high quality in early education.

“My experience at A.S. allowed me exposure to what my future of being a teacher will be like. It has allowed me the opportunity to gain new skills and knowledge, as well as applying them to my environment at work which will help me in the long run when I will have a classroom of my own someday.”

Source: April 2016 A.S. Student Survey

A CENTER FOR LEARNING

The CDC is the largest student employer for Associated Students. Students have the opportunity to work side-by-side with professional teachers to gain hands-on work experience. The center also collaborates with academic departments to allow interactive learning opportunities, observations, and partnerships that enrich the education of SJSU students. In 2015-2016, 186 SJSU students took part in the CDC’s interactive learning opportunities, totaling 2,701 volunteer hours.

CREATIVE MOVEMENT, BALLET AND ART

As part of community outreach, the New Ballet School brought monthly mini ballet classes to the four preschool classes from February to May 2016. The thirty minute lessons focused on movement instruction in a fun and energetic setting for the children. The center also highlighted paintings and drawings from all the children with the CDC Art Show in spring 2016.

General Services Center

The Associated Students General Services Center (GSC) has always been envisioned as a one-stop shop for a variety of services. In 2015-2016, the team—comprised of 14 student employees and full- and part-time professionals—continued to provide quality customer service to many staff, faculty and students.

Funds were disbursed via Affordable Textbook Program vouchers and to the recipients of the A.S. Scholarship Program. Scantrons and green books were distributed for free, and the A.S. Customer Satisfaction Survey forms were made available to students.

The GSC team worked with Transportation Solutions to transition from the VTA sticker program to the Eco Pass Clipper Cards. This included providing user feedback that helped the IT department design the user interface for the program.

“I cannot emphasize enough how having these services on campus have contributed to the continuity and longevity of our club. As students, members, and even advisors come and go over the years, having an on-campus account protects our funds for future cohorts.” – John Jabagchourian, Ph. D., Faculty Advisor, SJSU Child & Adolescent Development Club
Print Shop

Some may think printing is a simple click of a mouse on their computer, but it is so much more than that at the A.S. Print Shop. A multitude of student, staff and organization projects are supported by the department using different programs and equipment. The team of 17 is well equipped for various printing situations, and use problem solving and customer service skills in day-to-day operations.

In the 2016 A.S. Programs and Services Survey, 90 percent of student respondents said they learned about on-campus activities through flyers and posters, recognizing the importance of the Print Shop and its services in the dissemination of information on campus.

With space at a premium, the University unexpectedly decided to allocate the planned space for the Print Shop to another program and offered resources to help Print Shop services move from Hoover Hall to the Diaz Compean Student Union. Now more centrally located to serve students’ printing needs, the department has since merged with the Computer Services Center to become the new A.S. Print & Technology Center.

“Please take care of the shop for me.”

- Paul Lee

IN LOVING MEMORY

This year, the Associated Students family suffered a great loss after long-time manager of the A.S. Print Shop, Paul Lee, passed away after 29 years of service to the organization. Paul was loved and respected by students, friends, and colleagues all across campus and was the longest serving A.S. employee in the organization’s existence. Before passing away at the age of 54 after a three-year battle with a rare brain cancer, glioblastoma, Paul remained openly optimistic and hoped his life story would serve as support and inspiration for others.

Before embarking on his career with A.S., Paul was an active student at SJSU, serving in leadership roles in the Asian American club and running for student government office. Paul would go on to receive his degree in 1984 in Industrial Technology with an emphasis in Photography and Printing from San José State, yet never strayed far from campus.

Paul was filled with an entrepreneurial spirit, worked to create a close family atmosphere at the A.S. Print Shop and took pride in teaching his student employees how to run and operate a small business. Over the years, Paul graduated many student employees with a gentle approach that made him a supportive mentor and effective manager.

One evening at his bedside after taking medical leave, Paul told a fellow colleague, “Please take care of the shop for me.” These words are a testament to Paul Lee’s dedication to A.S. and the students of San José State. On December 20, 2015, Paul’s legacy was honored at a well attended service at the Spartan Memorial Chapel, fulfilling one of his last requests.

Kevin Tran departed from his role as Assistant IT Manager at the Computer Services Center in the fall of 2015 to accept a new role as Information Systems Manager for the County of Santa Clara. Kevin started out with A.S. as a student assistant in 2003, earned his Bachelor’s degree in Electrical Engineering from San José State University, and began full time employment in 2007.

“Thank you, Kevin!”

After 13 years of service to A.S., Kevin Tran departed from his role as Assistant IT Manager at the Computer Services Center in the fall of 2015 to accept a new role as Information Systems Manager for the County of Santa Clara. Kevin started out with A.S. as a student assistant in 2003, earned his Bachelor’s degree in Electrical Engineering from San José State University, and began full time employment in 2007.

Throughout his tenure, Kevin expanded the scope of services offered at the CSC to include: laptop repair, laptop rentals, cell phone repair and screen replacement. The motto “We’re Here To Help,” was Kevin’s personal mantra during his years at the CSC, and one that he instilled in each of his students.

Kevin fostered a sense of family among his staff and provided the same kind of intentional growth opportunities provided to him as a student. Just before his departure, Kevin and his students built 25 computers from scratch creating a truly unique and hands-on learning experience only found outside of the classroom.

“Please take care of the shop for me.”

- Paul Lee

The Associated Students Computer Services Center (CSC) continued to provide essential services to the Spartan community in the past school year. In addition to the free installation service for ITS-provided software, the center also provided free diagnostic services for computer problems and added phone screen replacement to their list of services.

Troubleshooting computer devices included testing the hard drive, checking laptop components, and providing customers with options and advice on how to fix their computers. The more senior technicians helped to improve services by guiding the newer technicians on troubleshooting procedures.

For foot traffic, in an average 30-minute window, the center had 20-30 students that utilized self-service printing services and approximately 50 students who remained in the center to either study or use the lab computers.

At the end of 2015-2016, what used to be three separate departments: CSC, Information Technology and Print Shop began plans to merge to become the new Print & Technology Center in the Student Union.

THANK YOU, KEVIN!

Source: April 2016 A.S. Student Survey

“Please take care of the shop for me.”

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Computer Services Center

“We diagnose and troubleshoot computer issues. We are constantly solving problems and finding out what causes these issues. Each day, I learn more about how computers work and I gain more knowledge about how to identify solutions to problems.”

Source: April 2016 A.S. Student Survey
A.S. Scholarship Recipients

Associated Students’ scholarship recipients demonstrate exemplary leadership and involvement in campus and community life, including student organizations, sports, campus committees, volunteerism, and community and civic activism. A total of $82,000 was awarded to our deserving and admirable Spartans!

A.S. LEGACY AWARD ($2,000)

Awarded to students who encourage optimism and create a legacy through exemplary leadership, support, academic and extracurricular involvement, and contribution for the betterment of the campus and the community.

Satwinder Bassanpal
Alexa Ramil
Darelle Samuel
Lisa Soohoo
Chih Ching Wu
Cirinha Gonzalez

A.S. ADVOCACY AWARD ($1,000)

Awarded to students who strongly advocate for social justice through diverse forms of civic engagement, such as volunteer work and public activism, to create a more socially-conscious campus community.

Tahereh Behtaji
Daniel Fenstermacher
Ana González
Mary Oikin
Jessica Thompson
Ian Webb-Harding

A.S. GLOBAL SCHOLAR AWARD ($500)

Awarded to students who understand the importance of social, political, environmental, or economic issues on a worldwide scale and inspire peers to make a difference, and have a passion for helping others.

Harmik Aghakhani
Ji Kim
Karin Barragan
Matthew Layten
Greg Bewerlin
Mark Lieberman
Lorinda Blake
Andrea Lopez
Aweela Chima
Fausuya Mulga-Puleaux
Jennifer Chiu
Yesenia Morales Sanchez
Khiyuck Choi
Thao Vy Nguyen
Charlotte Deloche
Gabriel Olivera
Jade Dzvier
Jessa Omlas
Watsiyar Fareoq
Ricardo Paz
Gina Cuglievmoni
Farzad Taheripour Hamedani
Adrianna Hamelcuek
En Takami
Rosa Harisson
Kristina Van
Theresa Kavangh

ST. SAFFOLD LEADERSHIP SCHOLARSHIP ($2,000)

Named after St. Saffold, a well-recognized and honored SJSU alum, the scholarship is awarded to the students who embody true SJSU leadership, inspire peers to make a difference, and have a passion for helping others.

Harmik Aghakhani
Ji Kim
Karin Barragan
Matthew Layten
Greg Bewerlin
Mark Lieberman
Lorinda Blake
Andrea Lopez
Aweela Chima
Fausuya Mulga-Puleaux
Jennifer Chiu
Yesenia Morales Sanchez
Khiyuck Choi
Thao Vy Nguyen
Charlotte Deloche
Gabriel Olivera
Jade Dzvier
Jessa Omlas
Watsiyar Fareoq
Ricardo Paz
Gina Cuglievmoni
Farzad Taheripour Hamedani
Adrianna Hamelcuek
Rosa Harisson
Kristina Van
Theresa Kavangh

$500 AWARD FROM ASSOCIATED STUDENTS

Awarded to students who are first in their family to attend college. Recipients are role models for future first-generation students, support the success of peers, and act as a mentor and support for the youth.

Beatriz Barajas
Maria Chávez
Rachel Chistensen
Valeria Flores-Rivero
Karen Gonzalez
Shelby Guerra
Christine Kandcer
Elda Meza de Hernandez
Barbara Pumort
Nancy Ramirez
Karnam Robbins
Claudia Saavedra
Eulises Valdivinos
Geraldine Vasquez
Jose Ivan
Zamora-Melgoza

5th Annual Student Leadership Gala

The annual Student Leadership Gala was held at the Student Union in May 2016, and it was hosted by Homecoming 2015 Royalty winners Drew Warmley and Diana Garcia. The well-attended event, marking its 5th year, is a collaboration between Associated Students, the In Solidarity Network and Student Involvement.

IN SOLIDARITY NETWORK

Honoring and recognizing the unsung heroes of San José State University; these students have demonstrated an outstanding commitment to SJSU and have continually given back to the campus or local communities.

Ria Aguirre
Justine Avila
Lorrie Chan
Nathanial Chong
Nicole Delean
Angelina Dwyer
Janet Escobar
Lukas Hossin
Megan Huey
Navpreet Kaur
Edwin S. Lee
Crystal Lemus

A.S. CÉSAR E. CHÁVEZ COMMUNITY ACTION CENTER

Celebrating social justice accomplishments and contributions of graduating seniors from the following organizations:

A.S. César E. Chávez Community Action Center
PRIDE Center
MOSAC Cross Cultural Center
Peer Health Educators

A.S. 55 AWARD FROM ASSOCIATED STUDENTS

Honoring and recognizing the unsung heroes of San José State University; these students have demonstrated an outstanding commitment to SJSU and have continually given back to the campus or local communities.

Jacob Persado
David Raff
Albert Ramos
Elizabeth Sarkissian
Joyce Suen
Mackenzie Keenan Thomas
Drew Warmley
Ashley Washington

A.S. 55 AWARD FROM ASSOCIATED STUDENTS

Honoring and recognizing the unsung heroes of San José State University; these students have demonstrated an outstanding commitment to SJSU and have continually given back to the campus or local communities.

Jacob Persado
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Joyce Suen
Mackenzie Keenan Thomas
Drew Warmley
Ashley Washington

A.S. CÉSAR E. CHÁVEZ COMMUNITY ACTION CENTER

GRADUATE AwarDEes

Swarali Baht
Amansel Rosellon
Alex Donald

ASHVINI DADLA

Ashley Washington
Eulises Valdivinos
Koryn Dillard
Joshua Rebblo

Ashley Washington
Eulises Valdivinos
Koryn Dillard
Joshua Rebblo

Ashley Washington
Eulises Valdivinos
Koryn Dillard
Joshua Rebblo
2\textsuperscript{ND} Annual A.S. Spartan Showcase

Spartan Showcase is an exhibition highlighting A.S.-funded student organizations. Matthew Diwata, A.S. Controller, organized the event with the A.S. Finance Committee.

Attendees enjoyed performances on stage and were able to view A.S.-funded apparel on display. A new category for multimedia submissions also allowed organizations to turn in videos. In total, approximately 100 student organizations participated in the event.

At the event, judges identified the front-runners of special prize categories, with additional funds totaling $5,000 awarded to the winning organizations for use in 2016-2017.

- Academic/Honorary Org Award: Chi Epsilon
- Most Creative Student Organization Award: Photo Guild
- Community Service Award: Alpha Phi Sigma
- Student Research Award: American Institute of Chemical Engineers
- Best in the U.S. Award: Design, Build, Fly (DBF)
- Most Spartastic Award: Student Occupational Therapy Association
- Best in Apparel Award: Linguistics and Language Development Student Association
- Best Multimedia Award: Breaking Club
- Greek Organization Award: Lambda Sigma Gamma Sorority
- Special Interest Organization Award: Pokémon Club
- Cultural/Religious Organization Award: Queer and Asian @ SJSU
- Best in Show Award: Akbayan
Student Organization Funding

Associated Students provided 187 student organizations with $331,419.57 in approved funding in 2015-2016. In addition to the allotted yearly amount of $250,000 by Associated Students, another $125,000 was made available by Student Affairs for student organization programming. Organizations were able to apply for a maximum of $3,300 for use in expenses covering apparel, research projects, publicity and printing, promotional items, rental equipment, travel expenses, conference registration fees, speakers and performers.
## FINANCIALS
### Associated Students, SJSU
### Statement of Net Position
#### 2015-2016 fiscal year ending 06/30/2016

### ASSETS
#### Current assets:
- Cash and cash equivalents: $2,030,790 in 2016, $1,850,680 in 2015
- Other receivables: $152,918 in 2016, $79,594 in 2015
- Due from campus programs: $7,826 in 2016, $5,899 in 2015
- Inventories: $11,099 in 2016, $15,595 in 2015
- Prepaid expenses: $86,749 in 2016, $93,237 in 2015

**Total current assets:** $7,384,774 in 2016, $7,190,826 in 2015

#### Noncurrent Assets:
- Prepaid rent deposit, less current portion: $3,172,895 in 2016, $3,321,326 in 2015
- Capital assets, net of accumulated depreciation: $2,017,226 in 2016, $2,039,640 in 2015

**Total noncurrent assets:** $5,190,121 in 2016, $5,350,966 in 2015

**Total assets:** $12,574,835 in 2016, $12,541,792 in 2015

### LIABILITIES
#### Current Liabilities:
- Accounts payable: $93,677 in 2016, $294,433 in 2015
- Accrued expenses and other liabilities: $308,846 in 2016, $283,394 in 2015
- Due to campus organizations: $957,202 in 2016, $843,342 in 2015
- Due to general fund: $7,826 in 2016, $3,899 in 2015
- Unearned revenue: $287,430 in 2016, $439,817 in 2015

**Total current liabilities:** $1,704,311 in 2016, $1,704,311 in 2015

#### Long-term liabilities:
- Post-retirement benefit obligation, less current portion: $664,297 in 2016, $569,950 in 2015

**Total long-term liabilities:** $664,297 in 2016, $569,950 in 2015

**Total liabilities:** $2,368,608 in 2016, $2,495,261 in 2015

### COMMITMENTS AND CONTINGENCIES
#### Net position:
- Net investment in capital assets: $2,017,226 in 2016, $2,039,640 in 2015

**Total net position:** $10,046,077 in 2016, $10,046,077 in 2015

**Total liabilities and net assets:** $12,574,835 in 2016, $12,541,792 in 2015

To view the entire audited financial statement 2015-2016 from the independent auditor, please visit as.sjsu.edu.
**Graphic Design Gallery**

In 2015-2016, Associated Students worked with a group of talented student designers in the Marketing & Events department. Each designer contributed a strong body of work that helped to visually communicate our programs and services.

Lead Graphic Designer: Ava Cunningham  
Graphic Designers: Ana Cintora, Emilio Rios, Nicole Sasano, Rachel Moises and Ylan Tran

Apparel, including shirts, were printed by third party vendors. All print materials were produced by the A.S. Print Shop.