

Student Complaint Policies

Undergraduate CDS Student Complaints

CDS undergraduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor or clinical educator. In addition, students can speak with the undergraduate adviser (Evelyn Merritt; evelyn.merritt@sjsu.edu) or the Department Chairperson (Paul W. Cascella; paul.cascella@sjsu.edu). Students can contact the Associate Dean (Mary McVey; mary.mcvey@sjsu.edu), the University Ombudsman (Demerris Brooks; <http://www.sjsu.edu/ombudsperson/>), and/or the SJSU Student Fairness Committee (<http://info.sjsu.edu/web-dbgen/narr/schedules/rec-13692.13971.13981.html>).

CDS Graduate Student Complaints

CDS graduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor, clinical educator, or academic adviser. Students are welcome to talk with the Department Chairperson (Paul W. Cascella; paul.cascella@sjsu.edu), the College of Education Associate Dean (Mary McVey; mary.mcvey@sjsu.edu), the University Ombudsman (Demerris Brooks; <http://www.sjsu.edu/ombudsperson/>) and/or the SJSU Student Fairness Committee (<http://info.sjsu.edu/web-dbgen/narr/schedules/rec-13692.13971.13981.html>). In addition, students can place anonymous complaints in the student complaint box (room 119) and/or contact the Council on Academic Accreditation at <http://www.asha.org/academic/accreditation/>.