

## Student Complaint Policies

### *Undergraduate CDS Student Complaints*

CDS undergraduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor or clinical educator. In addition, students can speak with the CDS undergraduate adviser (Evelyn Merritt; [evelyn.merritt@sjsu.edu](mailto:evelyn.merritt@sjsu.edu)) or the interim Department Chairperson (Peg Hughes; [peg.hughes@sjsu.edu](mailto:peg.hughes@sjsu.edu)). Students can also contact the Lurie College Associate Dean (Paul W. Cascella; [paul.cascella@sjsu.edu](mailto:paul.cascella@sjsu.edu)); the University Ombudsman (<http://www.sjsu.edu/ombudsperson/>), and/or the Associate Dean of Undergraduate Studies (Wendy Ng; [wendy.ng@sjsu.edu](mailto:wendy.ng@sjsu.edu)).

### *CDS Graduate Student Complaints*

CDS graduate students have several options for reporting a complaint to or about the CDS Department. Students can speak with the individual instructor, clinical educator, and/or her/his academic adviser. Students are welcome to talk with the interim Department Chairperson (Peg Hughes; [peg.hughes@sjsu.edu](mailto:peg.hughes@sjsu.edu)). Students can contact the CDS Program Director and Lurie College Associate Dean (Paul W. Cascella; [paul.cascella@sjsu.edu](mailto:paul.cascella@sjsu.edu)), the University Ombudsman (<http://www.sjsu.edu/ombudsperson/>) and/or the Associate Dean of Graduate Studies ([david.bruck@sjsu.edu](mailto:david.bruck@sjsu.edu)). In addition, students can place anonymous complaints in the student complaint box (diagnostics room) and/or contact the Council on Academic Accreditation at <http://www.asha.org/academic/accreditation/>.