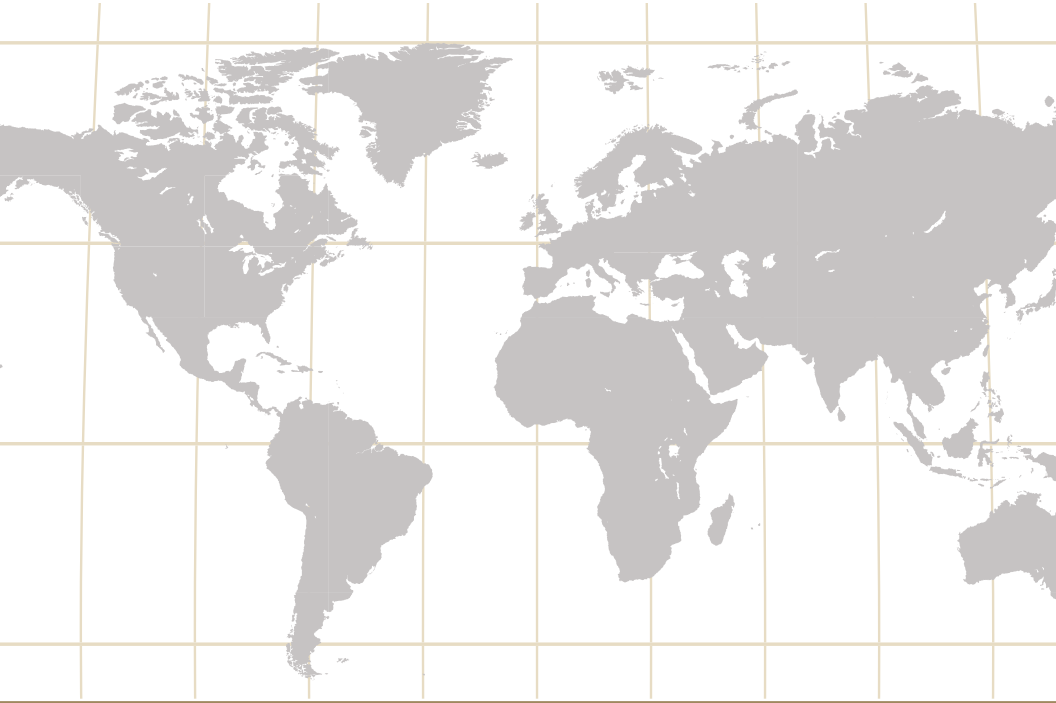


SJSU

LUCAS COLLEGE AND  
GRADUATE SCHOOL OF BUSINESS



# Global Career Day

October 11, 2017

# Agenda



8:15am - 9:00am	Registration and Breakfast
9:00am - 9:10am	Welcome Remarks
9:10am - 10:00am	Transcontinental Keynote Leading in a Digital Economy: VC Gopalratnam, SVP-IT and CIO-International, Cisco; Roger Nadeau, Chief of Staff / Business Operations Director - Global IT Services - Cisco; Antonette Ligons, PhD, Program Manager - IT
10:00am - 10:10am	Break
10:10am - 11:10am	Panel 1 Global as given: Strategy, Culture and Careers
11:10am - 11:20am	Break
11:20am - 12:05pm	Panel 2 Taking the first step. Student international experiences
12:05pm - 12:15pm	Closing Remarks
12:15pm - 1:30pm	Resource Fair and Networking Lunch

# VC Gopalratnam

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SVP-IT and CIO-International, Cisco



VC Gopalratnam (Gopal) is Cisco's Chief Information Officer (CIO) for its International Operations (APJC, EMEAR and LATAM) and Senior Vice President of Information Technology. He is also the leader for Global IT Services, guiding the vision and strategy for key IT enablers across the organization in the areas of Employee Services & Experience, Global Workforce Planning & Operations, Vendor Management and Application Support. In addition, he serves as Chief of Strategy, Planning, and Operations for Cisco India, managing infrastructure development and operations, university relations, and company priorities of inclusion and diversity, compliance and corporate social responsibilities.

A core member of Cisco's executive leadership team in India and the region, Gopal has worked in the technology industry for more than 25 years with leading multinational corporations. He serves on the Board of the Cisco Foundation and leads the India Civic Council Board.

Before joining Cisco in 2007, Gopal was the business leader of the Global Analytics practice at General Electric Capital International Services. Prior to that role, he led GE's Global e-Engineering/Collaborative Engineering practice.

Gopal holds Masters Degrees in both Chemical Engineering and Risk Management, and an MBA in MIS/Finance.

# Roger Nadeau

Chief of Staff / Business Operations Director - Global IT Services organization, Cisco



Roger Nadeau is the Chief of Staff/Business Operations Director for Global IT Services organization, responsible for providing global vision and execution for all employee-facing IT services, devices, as well as providing application support for over 1800 applications.

Roger has worked in the technology industry for 25 years and has led teams in the areas of Network Infrastructure, Data Center, Support and Quality Assurance, Finance and Human Resources IT. In addition, he worked for 3 years in the Human Resources area leading the Sales Recruitment function, Employee Services, and the creation of the Cisco University learning and development area.

Outside of the civilian section, Roger served 28 years in the United States Navy – 10 years on active duty and an additional 18 years in the Navy Reserve. His last duty assignment was as the Commanding Officer of Logistic Task Force Pacific.

Roger holds a bachelor's degree in Business Administration from Lewis & Clark College, and an MBA with Procurement & Contracting concentration from The George Washington University.

# Antonette Ligons

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Program Manager, IT, Cisco



Antonette Ligons, Program Manager, is a leading diversity advocate within Cisco. Antonette is known for leading transformational efforts that ensure employees are connected with their hearts and minds to organizational vision and strategy.

She previously led Inclusion and Collaboration for IT where her work concentrated on amplifying the hiring and retention of women and people of color within the IT community.

Currently Antonette is the Program Manager for Men for Inclusion (MFI), focusing on engaging men to become better inclusive leaders within Cisco.

Antonette holds a Ph.D. in Organizational Psychology and has worked at Cisco for 10 years.

# Organizing Members

## **Malu Roldan, Ph.D.**

Associate Dean, Lucas College and Graduate School of Business, San José State University

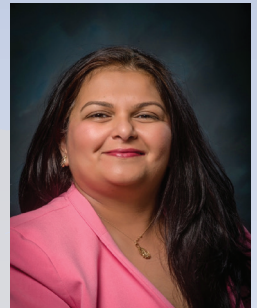
Dr. Roldan is the Associate Dean of undergraduate programs at San José State's Lucas College of Business. Previously, Dr. Roldan was Professor of Management Information Systems (MIS), where she's taught the capstone MIS strategy course, since joining SJSU in 1999. Dr. Roldan's research focuses on the impact, adoption, and use of emerging technologies in education and other social ventures. As the College's Director of Accreditation from 2009 to 2011, she worked to transform the accreditation process and increase participation in the College's assessment activities. Those efforts enabled the College to achieve re-accreditation in Spring 2011. As Associate Dean, Dr. Roldan is responsible for enhancing the business schools' education and success for students through a wide range of programs, including SJSU global experience offerings, such as Global Career Day. Dr. Roldan received her doctorate in management from UCLA, and conducted post-doctorate work on e-commerce at UC Berkeley.



## **Tanvi Kothari, Ph.D.**

Associate Professor, International Business and Strategic Management, San José State University

Dr. Kothari is an Associate Professor in the School of Global Innovation and Leadership in the business college. In her role as a faculty member she has led many initiatives to globalize the campus, led study abroad programs and participates in international conferences and workshops. Recently, she was selected as the 2013-14 Salzburg Fellow. Extensively published, she contributes substantially as a scholar in entrepreneurship and international business. Her research focuses on internationalization of innovations originating in emerging markets, specifically India and China. Prior to joining SJSU in 2012, Dr. Kothari was a faculty member at University of Wisconsin Oshkosh and Fox School of Business, Temple University. She earned a doctorate in Business Administration and a Master's from Temple University and Bachelor's from Mumbai University, India. Dr. Kothari has held management and research positions with international companies and research organizations like Thomas Cook, Philadelphia Marriott, Melrose Hotel Co. and the National Laboratory of Tourism & eCommerce.



# Organizing Members



## **Bobbi Makani, Ph.D.**

Lecturer, School of Global Innovation and Leadership, San José State University

Dr. Makani is a member of the faculty in the School of Global Innovation and Leadership at the Lucas College of Business. She served as the Sr. Director of Collaboration and Academic Technology Integration at SJSU ITS. She is concurrently ComUniverCity's Director of Community Engaged Learning. She was the Director of Silicon Valley Social Innovation Initiative for the Global Leadership Advancement Center; Director of Silicon Valley Innovation Challenge; Director of MST Tax Engagement Opportunities; and E-campus' Faculty-in-Residence. She designed and launched SJSU's first online Silicon Valley Innovation Challenge, a global community of over 1200 members. Dr. Makani is an active serial entrepreneur, having founded and managed companies in food, retail, health, project management and social media. She was a key member of a medical university startup in Asia and was involved in public health assessment and education. She was a former board member of Los Gatos Art Association and is a lecturer of Chinese Brush painting. Dr. Makani's work at SJSU is in the areas of academic technology, entrepreneurship, community-engaged learning, and assessment of learning.



## **Jeanne Sawyer, Ph.D.**

Lecturer, School of Information Systems and Technology, San José State University

Dr. Sawyer has taught various classes in Management Information Systems since joining the faculty in 2002. She designed and currently teaches the MIS Honors Practicum. In addition to teaching, Jeanne is Program Advisor for the Thompson Global Internship Program and has co-led study tours for Gary J. Sbona Honors students to Chile/Argentina and to central Europe. Jeanne is also Principal of The Sawyer Partnership, a consultancy based in San José. Her Ph.D. in Computer Science is from the University of North Carolina at Chapel Hill.

# Catalyst and Leader

## **William J. Reckmeyer, Ph.D**

Professor and Co-Founder of the SJSU Salzburg Program,  
Lucas College and Graduate School of Business

Dr. Reckmeyer is Professor of Leadership & Systems (Department of Anthropology); IES Senior Fellow (International & Extended Studies); and Director of the SJSU Salzburg Program). He teaches courses on global affairs, leadership, behavioral systems science and strategic planning. A faculty member at SJSU since 1977, Dr. Reckmeyer is a systems scientist. His teaching, research, and practice focus on collaborative approaches to hyper-complex global and institutional issues. He's provided senior-level policy advice on integrated strategy to the U.S., California and Australia governments. Among his many roles, he served as Chief Systems Scientist at the Systems Center of Excellence for the United States Department of Defense. Dr. Reckmeyer co-founded the SJSU Salzburg Program in 2006, and is a Fulbright Scholar and five-time Salzburg Global Fellow. Dr. Reckmeyer was recognized as an SJSU Outstanding Professor in 2010 and given the Distinguished Faculty Mentor Award in 2011. He holds a doctorate from American University and Post-Doctoral Studies (Leadership) from Harvard Graduate School of Education.



# Panel 1

## Global as given: Strategy, Culture, and Careers



### **Dorothy Ngutter**

Diplomat in Residence for the Northwest Region (AK, Northern CA, OR, WA)

Dorothy Ngutter assumed her duties as Diplomat in Residence for the Northwest Region (AK, Northern CA, OR, WA) in August 2016. With more than 15 years of international and domestic experience in the U.S. Diplomatic Service, Dorothy most recently represented the U.S. Department of State as a National Security Affairs Fellow at the Hoover Institution, Stanford University. Prior to the fellowship, Dorothy was the Deputy Political Counselor at the U.S. Embassy in Ankara, Turkey. Before heading to Turkey, she was a special assistant to Under Secretary for Political Affairs Amb. William J. Burns. Dorothy also has served overseas as a Public Diplomacy Officer at the U.S. Mission to NATO in Brussels, Belgium and a Consular and Political Officer at the U.S. Embassy in Bamako, Mali. In Washington, she worked as the Peru Desk Officer in the Bureau of Western Hemisphere Affairs, and as a Watch Officer in the State Department's 24/7 crisis management center. Dorothy earned a dual Bachelor of Arts degree in Political Science and Communication Studies from Northeastern University in Boston, and holds a Master of Arts in Law & Diplomacy (MALD) from The Fletcher School at Tufts University.



### **Amari Romero-Thomas**

Principal Consultant and Executive/Soul Coach

Prior to creating Mosaic, Amari spent over 20 years in the non-profit and corporate sectors as a Senior Consultant, Executive Director, Philanthropy executive, VP of Sales, Human Resources Manager, and numerous other managerial positions. Most recently she was Senior Consultant for La Piana Consulting, Senior Vice President for Community Building and Impact for the United Way of Silicon Valley and Executive Director for Sacred Heart Community Services. She also held consulting positions at CompassPoint Nonprofit Services, Drake Beam Morin Consultancy, and the Covey Leadership Center. Amari holds a Bachelor of Arts degree from Arizona State University with a special emphasis in International Relations. She is an Advanced Soul Coaching Practitioner, a Senior Fellow of the American Leadership Forum, and a member of the San Jose Downtown Rotary Club. In addition, she is bilingual in Spanish and bicultural having been born in Santiago, Chile.

# Panel 1

## Global as given - Strategy, Culture, and Careers

### **Ben Sihota**

Recently retired from Stanley Black and Decker Inc.  
as Senior Vice President-Corporate

Ben Sihota recently retired from Stanley Black and Decker, a diversified industrial S&P 500 company with \$12 billion in revenues, headquartered in Connecticut, USA. Ben has held senior roles in the company, most recently as Senior Vice President-Corporate. He was an elected Corporate Officer, and a member of the Corporate Operating Committee, reporting to the CEO of the company. In his previous roles as President-Emerging Markets Group, and President-Asia-Pacific, Ben's extensive experience has included full P&L responsibility for developing and overseeing company's operations in China, India, Japan, Korea, Middle East, Africa, ANZ, ASEAN, Russia, and Turkey. In addition, he has held senior roles in strategic planning, business development, and product management in Europe, and North America. Ben's track record has included successful start-ups, turn-arounds, mergers, acquisitions, joint ventures, and integration in both the B2B and B2C space. Ben received his Business Management degree from California State University, and resides in the San Francisco Bay Area.



# Panel 2

Taking the first step. Student international experiences



## Nobuki Fujioka

Senior, Business Administration - concentration in Business Analytics

Nobuki is a senior graduating in Spring 2018 with a concentration in Business Analytics. During his time at San José State University, he studied abroad in Toyko, Japan, where he attended Waseda University for two semesters. Nobuki is also active on campus, holding a number of leadership roles. He is currently the Vice President of the Advancement Institute for Management (AIM) and a Peer Leader at the Jack Holland Student Success Center.



## Dana Lema

Graduate, Master's in Library and Information Science (MLIS)

Dana is a graduate student at San Jose State University pursuing her MLIS degree with anticipated graduation in the Spring of 2018. She has a Bachelor of Science Degree in Journalism from Utah State University. She is currently a student assistant in the Special Collections Department at the SJSU Martin Luther King Jr. Library. She participated in the Salzburg Scholar program in Summer of 2017. She enjoys reading, hiking, geocaching, singing and traveling.



## Thanna Makdsi

Senior, Business Administration - concentration in Finance and minor in Applied Computing

Thanaa is a senior graduating in Spring 2018 with a concentration in Finance and minor in Applied Computing. She's very passionate about finance and investment, and has been very involved in the finance and investment community at SJSU since becoming a student two years ago. She founded the Silicon Valley Fund, a student-managed investment fund that focuses on investing in Silicon Valley and San Francisco Bay Area companies.

## Panel 2

Taking the first step, student international experiences



### **Michelle Acosta**

Senior, Business Administration - concentration in Marketing and minor in Graphic Design

Michelle is a senior at SJSU, graduating in Spring 2018 with a Bachelors in Business Marketing and a Minor in Graphic Design. She is passionate about Marketing and all things creative, and aspires to be a CMO or other similar role for a large firm—possibly even her own. She currently works as a Marketer for two firms, and is also active in contributing her skills in the non-profit sector. Michelle is a 2017 Salzburg Scholar. When she's not developing businesses and marketing strategies, you'll find her singing at a karaoke spot or up on stage with a live band.

# Lucas College of Business Global Impact Donors

Many thanks to our esteemed donors who support exceptional global experiences for our students.

- Brooks T. and Diane Mancini
- Jameson Chee and Friends
- Vernon Silva and Friends
- Theresa Townsley
- E.N. Thayer Trust
- Claudia Greathead
- Friends of Glenn George
- Betty and Paul Skov

Their generous gifts have supported short-term, semester, and year-long study abroad experiences in locations across the globe, including:

- Salzburg, Austria
- Hatfield, United Kingdom
- Nottingham, United Kingdom
- Brussels, Belgium
- Madrid, Spain
- Pamplona, Spain
- Barcelona, Spain
- Burgos, Spain
- Paris, France
- Dordogne, France
- Nice, France
- Toulouse, France
- Florence, Italy
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- Jyväskylä, Finland
- Dublin, Ireland
- Kyoto, Japan
- Hong Kong, China
- Beijing, China
- Seoul, South Korea
- Melbourne, Australia
- Sharjah, UAE

# Resource Fair Participants



- AIESEC
- BRAVEN
- Faculty Led Study Abroad Programs
- Global Leadership Advancement Center
- International Business Major
- Society of Global Citizens (Salzburg)
- SJSU Career Center
- Study Abroad Office
- United States Department of State - “Ask A Diplomat” Session

# Acknowledgements

We would like to thank the following members for their unconditional support for Global Career Day 2017.

## Student Volunteers

Harshika Chadha  
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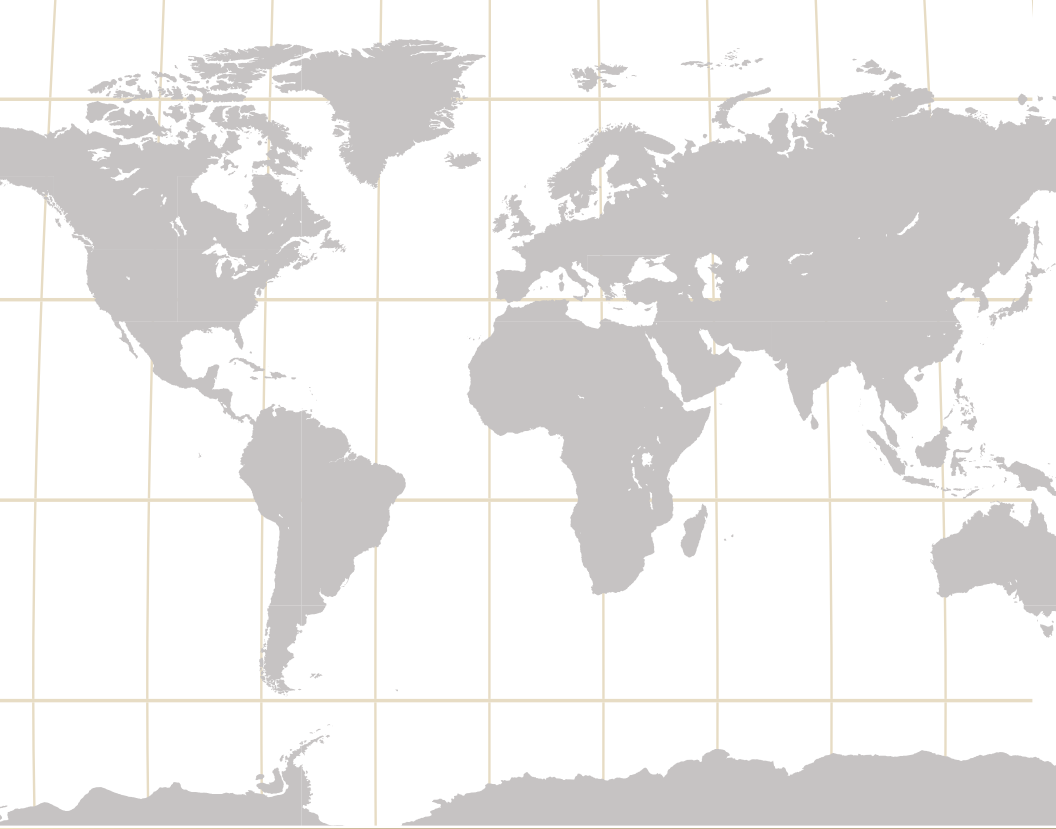
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Ping Yang  
Lin Yuan  
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## Staff & Faculty Volunteers

Prabha Chandrasekar  
Michelle Del Real  
Sofia Moede  
Carol Reade  
Stephanie Romero  
Jeanne Sawyer  
Alexey Semenov

## SJSU Units

Career Center  
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