Allow Pop-Ups - Firefox

SAN JOSE STATE / WRITER’S HELP CANVAS APP
Inside one of your Canvas course click on the Writer’s Help link.
If Writer’s Help doesn’t open chances are that a pop-up blocker is preventing it. In Firefox a pop-up blocker is indicated by a yellow banner across the top of the screen.
1. Click on “Options” 
2. Click “Allow pop-ups” (please note the web address that appears will be different than what is in this screenshot) 
3. Proceed to next slide
After allowing pop-ups the screen to the left will likely open in a new tab. Please close the tab and return to Canvas – proceed to the next slide for final instructions.
1. Refresh your browser
2. Click on the Writer’s Help link

- Writer’s Help will open in a new browser tab or window
You will be able to access Writer’s Help without having to register or log on!