Allow Pop-Ups – IE 10

SAN JOSE STATE / WRITER’S HELP CANVAS APP
Inside one of your Canvas course click on the Writer’s Help link.
If Writer’s Help doesn’t open chances are that a pop-up blocker is preventing it. In Internet Explorer 10 a pop-up blocker is indicated at the bottom of the screen.
1. Click on “Options for this site”
2. Click “Always allow”
3. Proceed to next slide
Refresh your browser
- Click on the Writer’s Help link

- Writer’s Help will open in a new browser tab or window
If you encounter an error screen like the one to the left when trying to access Writer’s Help after allowing pop-ups please do the following;

1. Close the tab or window where the error screen appears
2. Return to your Canvas course
3. Refresh your Browser
4. Click on the Writer’s Help link again and you will be taken directly to Writer’s Help
You will be able to access Writer’s Help without having to register or log on!