<table>
<thead>
<tr>
<th>If you need assistance with...</th>
<th>Then select the category...</th>
<th>And then select a service...</th>
</tr>
</thead>
</table>
| ● Using a permission code to add a course  
● Dropping a class BEFORE the drop deadline | Academic Planning | ● Adding or Dropping a course |
| ● Creating a 2 or 4 year plan for California Promise | California Promise Advising | ● California Promise Advising |
| ● Returning to school after a leave (reinstatement)  
● Returning to school after disqualification | Disqualification/Reinstatement Advising | ● Disqualification  
● Reinstatement Advising  
● Former Student Returning to SJSU |
| ● University petitions (leave request, withdraw/late drop, etc.) | Forms and Petitions | ● Leave Request  
● Withdrawing from the Semester |
| ● Planning your courses  
● Creating an education plan  
● Repeating a course  
● CR/NC questions | General Education Advising | ● GE Planning / Scheduling Questions  
● Policies & Procedures |
| ● Declaring CHAD or CDS as your major  
● Declaring a minor from within the College of Education | Change of Major/Minor | ● Change of Major or minor into or within the College of Education |
| ● LEAP advising | Probation Advising | ● University Academic Probation |
| ● Something not listed above | Other Advising Services | ● General Advising |