

Connie L. Lurie College of Education Dispute Process for Students

Consistent with University policy S14-3 STUDENT FAIRNESS DISPUTE RESOLUTION, the Lurie College of Education provides an informal appeal process for students as follows:

1. Students should first contact their instructor and arrange a meeting in order to seek resolution of the issue or dispute through an informal discussion. An equitable solution to the problem should be sought before the persons directly involved in the case have made public or official statements that might tend to polarize the dispute and possibly render a solution more difficult.
2. If an acceptable resolution is not reached, the student should then contact the department chair for assistance. (If the instructor is the department chair, proceed directly to Step 3.)
3. If a resolution is not reached after consultation with the department chair, the student should contact the Associate Dean of the Lurie College.

The student may also consult with the University [Ombudsman](#) at any step in this process, including prior to the initial meeting with the instructor.

All procedures shall be conducted with as great dispatch as is consistent with due process and justice.

If this informal process fails to resolve the matter, the student may appeal to the [Student Fairness Committee](#). The burden of proof rests with the complainant. See University policy [S14-3 STUDENT FAIRNESS DISPUTE RESOLUTION](#).

Questions or issues involving discrimination (including physical, racial, and sexual harassment) should be reported to the SJSU [Office of Equal Opportunity](#).