



Frequently Asked Questions

1. What is EOP?

The Educational Opportunity Program (EOP) is designed to improve student academic support of first-generation, low-income and educationally disadvantaged students.

2. What are the benefits of being in the EOP program?

The program provides admission, academic, and financial assistance to EOP-eligible undergraduate students considered California residents or AB540 students.

EOP provides students with support services to achieve their personal and academic goals while they are in college and in preparation for success beyond their undergraduate degree.

3. What is Summer Bridge 2.1?

Summer Bridge 2.1 (SB 2.1) is a 4-week virtual transition program designed for all EOP first-year Frosh students. The program will consist of live webinars, workshops, mentoring, and provide community building.

4. What will I gain from participating?

Students participating will bridge the gap between high school and college. You will gain a support system before the fall semester and practice skills to navigate college and online resources, as well as have opportunities to build relationships with other members of the EOP community. The time commitment is about 5 hours per week.

5. What will be covered in EOP SB 2.1 orientation?

Topics will include an introduction to EOP at SJSU, an overview of SB 2.1, how to access and navigate the summer program platforms (such as Canvas and StudentLingo), and a Q&A session.

6. When is the Summer Bridge 2.1 Orientation?

The orientation will be on Thursday, June 3, 2021 @ 3:00 pm.

7. Is the EOP SB 2.1 orientation mandatory?

The Summer Bridge 2.1 orientation hosted on Thursday, June 3, 2021 @ 3:00 pm is required for all EOP first-year Frosh as an introduction and overview of the 4-week program.

8. What happens if I don't attend EOP SB 2.1 Orientation?

If you are unable to attend the Summer Bridge 2.1 orientation, a recording of the orientation will be posted and available to view on the Canvas course page. All students will have access to the Canvas course page starting Thursday, June 3, 2021 and the recording will be available on Friday, June 4, 2021.



9. What are the SB 2.1 program dates?

Monday, June 7, 2021 - Friday, July 2, 2021.

10. Is the EOP SB 2.1 4-week program mandatory?

All first-year EOP year Frosh students are required to attend the Summer Bridge 2.1 program. This is a requirement as part of being in EOP. If you do not participate in SB 2.1, you will be removed from EOP.

11. I can't attend SB 2.1, can I submit an appeal?

An appeal is a request to be excused from the EOP SB 2.1 program due to extenuating circumstances.

If you are not able to participate in SB 2.1, but would like to remain in EOP , please fill out this appeal form:

<http://bit.ly/SB21AppealForm> . The form will be open on Friday, May 7, 2021 and will close on Sunday, May 16, 2021 at 11:59pm. If you do not submit an appeal, you will be removed from EOP.

12. What is an acceptable appeal?

Appeals will be reviewed under individual circumstances. There will be considerations given to students with circumstances that prevent them from participating fully.

13. When will I know if my appeal has been accepted/denied?

EOP Staff will review appeals submitted via the Google form. Students will be notified if their appeal has been accepted or denied via MySJSU messaging.

14. Is this the same as SJSU Frosh orientation?

NO. The EOP SB 2.1 orientation is only for EOP first-year Frosh students. All students are still required to attend their scheduled SJSU Frosh-Orientation as stated by the university.

15. What do I have to do for EOP SB 2.1?

Students will be required to: attend 4 weekly live webinars hosted by SB 2.1 staff, read and submit weekly reflection assignments, meet every other week with their assigned mentor (2 meetings); complete at least 1 Student Lingo workshop (online webinar available 24/7), and 2 live video workshop hosted by a department on campus (and complete 3 workshop surveys, 1 for each workshop); and meet with their cluster group once a week to discuss the weekly topic, hosted by their EOP mentor.

16. What do I need to be prepared for SB 2.1 orientation?

To be prepared for SB 2.1 orientation, we recommend having something ready to take notes with, use the screenshot feature on your computer to take a picture of noteworthy information, be prepared to sit online for about an hour, practice active listening so that you don't miss any information, and come with an open mind. Pay attention to the questions other students ask and the answers being provided by the EOP staff.

17. Does this require parent involvement?

Parents are not required to participate in the Summer Bridge 2.1 program, but are welcome and highly encouraged to attend the orientation on Thursday, June 3, 2021.

19. What is an EOP mentor?

EOP mentors are students who successfully transitioned into SJSU themselves. Your EOP mentor will serve as a guide, a friend, a source of support and motivation throughout the summer. They will be able to teach you about campus life, university life, and how to attain your goal of a university degree.

21. When and how will my EOP mentor reach out to me?

Mentors will reach out to students individually via SJSU email starting on Tuesday, June 1, 2021 the same week as the Summer Bridge 2.1 orientation.

22. What happens if I miss my scheduled mentor meeting?

If you miss your scheduled mentor meeting, contact your mentor directly to reschedule. No consequence will happen, as long as you make up for that missed meeting.

23. What are cluster meetings?

A cluster is a group of students that share the same EOP mentor. Cluster meetings will consist of EOP mentors hosting 45-60 minute Zoom activities that seek to bring students together for more social interactions and opportunities to build community.

24. Are the cluster group meetings mandatory?

Yes, cluster group meetings are mandatory for all program participants. Mentors will schedule the day and time for the cluster group meeting, which will take place once a week and will take 1 hour.

25. What is Canvas?

Canvas is a learning platform used by SJSU to assist with classroom material. It is used very often as a support tool for professors during the academic year for online access.

26. What is Zoom?

Zoom is an online video conferencing software program used by SJSU to facilitate online learning. Zoom sets up virtual meeting rooms for video conference calls, similar to Google Meet and Apple's Facetime.

27. Do I need to download/purchase these software programs?

There is no need to download Canvas Instructure as it is available to students for free on the one.sjsu.edu website. A free mobile app version of Canvas is available to students, but may have some limitations on features only available on a desktop. To use either the desktop website or the mobile app, simply log in using your SJSU login credentials, the same used to access your MySJSU portal.

For Zoom, you may need to download the desktop app and/or the mobile app. It is a free download, free to sign up, and your SJSU login credentials may be used to login as well without having to sign up. To access a Zoom call, you may click directly on the Zoom call to connect, or use the meeting ID and password to connect.

28. Zoom isn't working for me, is there an alternative I can use?

If Zoom's video conferencing is not working for you, there is still a way to access the meeting room via your cell phone. When invited to a Zoom meeting, you can call the number provided through the invitation, dial in the meeting password, and access the call.



29. What happens if I don't complete my assignments?

If you do not complete all course assignments, you may be placed on EOP Probation. EOP probation is reserved for students who have not met all of the EOP Requirements. Students on EOP Probation will have a hold placed on the EOP Grant for the following semester. Students who do not meet the EOP requirements for 2 consecutive terms will be removed from the EOP. EOP Probation status is separate from SJSU's academic probation standing.

30. How will I be graded on the Summer Bridge Canvas course?

Assignments on the Summer Bridge 2.1 Canvas course will be graded with "Complete" or "Incomplete".

31. Will this affect my SJSU grades/GPA?

No, the grades received in SB 2.1 course will not impact your SJSU GPA.

32. Will I earn units for participating in the Summer Bridge 2.1 Canvas course?

No, the Summer Bridge 2.1 course was designed specifically for first-year EOP frosh. The course is not hosted by the university and therefore not offered to take for credit.

33. Are workshops required?

Yes, attending/completing 3 workshops are required for all SB 2.1 participants. Students will be required to attend (2) live workshops and complete (1) online StudentLingo workshop.

34. What are the workshops about?

Workshops vary from campus departments, personal development, academic and career exploration, online learning, and success strategies.

35. I completed all assignments for the Summer Bridge 2.1 Canvas course, but I never met with my mentor and/or completed the workshops. Am I okay for the summer?

To ensure all program requirements have been met, all portions of the program must be completed; this includes course assignments, mentor meetings, cluster meetings, and workshops.

36. What is EOP Town Hall?

Town Hall is a student welcome that happens at the beginning of each academic semester. Topics include EOP requirements, EOP events for the semester, EOP Updates, Campus Updates and Important Reminders.

37. When is EOP Town Hall?

Fall 2021 Town Hall is scheduled for Tuesday, August 17, 2021, the day before the first day of instruction.

38. When is the first day of classes for Fall 2021?

Wednesday, August 19, 2021 is the first day of instruction.

39. Will the Fall 2021 semester be online as well?

Fall 2021 will have some in-person, while others will be held online and/or will be a hybrid. The institution is doing everything in its power to keep everyone safe as we transition back to in-person instruction.