

CV2 FREQUENTLY ASKED QUESTIONS

***updated 8/25/16**

1. Where will I be temporarily assigned?

Students will be assigned to our classic buildings which are Hoover, Royce and Washburn Halls. The temporary spaces identified are triple occupancy. Some students may be assigned to spaces in other buildings should they become available.

2. How soon will I be able to move into my space in CV2?

We hope that a portion of the building will be available within two weeks, and the rest within four weeks. We will know more early next week and will update you regularly.

3. What rate will I be charged during the temporary assignment?

Your room cost will be reduced to the rate of the assigned temporary space for the length of time occupied. The CV2 rate will apply when you move into your permanent assignment in CV2. You will receive a credit on your account within two weeks for the difference.

4. Will I still be able to live with my current roommate requested?

All efforts will be made to place roommates in the same room or on the same floor.

5. Will any compensation be provided? *

You will receive a \$150.00 Gold Point Card to be used at campus dining locations and the Spartan Bookstore and an SJSU Sweatshirt to show your campus pride. Hoover and Royce Hall residents may pick up their Gold Point card at their hall front desk. CV2 residents living in other buildings or off-campus may pick up their Gold Point Card at the Housing Office. Sweatshirts will be distributed during the first week of September. You will be asked for your sweatshirt size when you pick up your Gold Point Card.

6. Are spaces still available in other First Year buildings if I want to be reassigned? *

Yes. A very limited number of spaces are still available in Joe West and Washburn Halls. If you would like to be reassigned to another building permanently, please contact Assistant Director for Conference Services, Rachel Delucchi at 408.795.5637 or at rachel.delucchi@sjsu.edu. These spaces will be assigned on a first come first served basis.

7. Will staff support and resources be reduced for this temporary time?

No. Residential Life professional staff and student resident assistants will reside with residents to support programming and services in temporary locations.

8. If I live locally, may I stay at home?

Yes. If you live close to campus and would prefer to stay home during this transitional period, we will accommodate that request. If you do not want to be assigned a temporary space, please notify Assistant Director for Conference Services, Rachel Delucchi at 408.795.5637 or at rachel.delucchi@sjsu.edu

9. Will my meal plan be affected?

No. The required meal plan that you signed up for will not be impacted.

10. Will my mailing address change?

No. The mailbox assigned for your CV2 space will be the same during your temporary assignment.

11. Will this impact my check-in day or time for Move-In weekend, August 20th and 21st?

No. Additional details regarding move-in weekend will be emailed to you on Friday, August 19th. Please be sure to check your mysjsu email address. Information will also be posted on our website.

12. Will I have assistance when we are able to move into CV2?

Yes. Professional movers and staff will assist students with their move into CV2 once opened.

13. How will I receive updates and notifications?

Updates will be posted regularly on our website at www.housing.sjsu.edu as we receive new information. In addition, updates will be sent to you via your mysjsu email account. Updates will also be posted to our SJSU Housing Services facebook page.

14. Will any storage be provided?

Yes, a limited amount of storage will be available for residents affected by the CV2 delay. This Saturday and Sunday during move in from 8am to 5pm, the storage company will be staged at the 8th street parking lot. They will be prepared to tag and collect items you'd like to have stored. Please know that you will not have access to these times while they're in storage. If there are any items, you think you may need while in your temporary space, we recommend that you not put them in storage. When CV2 opens, your stored items will be delivered to you.