

September 27, 2016

Dear Resident!!

Your housing charges will be adjusted due to the CV2 construction delay. If you were in a temporary space, a rent credit will be issued for the days you were not able to live in CV2. In addition, a rent charge, at a reduced rate, will be assessed for the time you lived in the temporary location. Those who chose to stay home and commute will receive credits only.

The adjustments to accounts may be handled differently depending on each student account at the time the adjustment was made. UHS will generate a refund in the case of a credit balance, under the following conditions:

1. All housing charges for the current fee period are paid in full;
2. There are no outstanding SJSU debts, including tuition and fees.

Refunds will be issued in the original form of payment. If paid by credit card, the credit will be credited back to the card used to make payment. If payment was made by check or cash, a check will be mailed to your resident address, unless you are signed up for direct deposit and then funds will be sent to the bank you have designated on your student account.

Residents who have a balance due on their account will have the credit applied towards the balance and reduce the total amount owed. These adjustments may take some time to be reflected, please be assured that late fees will not be assessed during this time.

If you are not currently enrolled in electronic refunds (Direct Deposit), please consider doing so at http://www.sjsu.edu/bursar/docs/steps/enroll_erefund.pdf. With electronic refunds, refunds from SJSU and Financial Aid disbursements are sent electronically to your bank rather than mailing a check to you. We encourage all students to enroll in Direct Deposit (formerly known as eRefunds). With Direct Deposit, you receive all your money up to 7 days faster than a paper check.

Should you have questions, please contact University Housing Services at 408.795.5600 or at uhs-frontdesk@sjsu.edu. The office will also be open on move in day, Saturday, October 1st from 9:00am to 5:00pm.

Sincerely,

Dr. Sonja G. Daniels
Associate Vice President for Campus Life