



Welcome Home Spartans!

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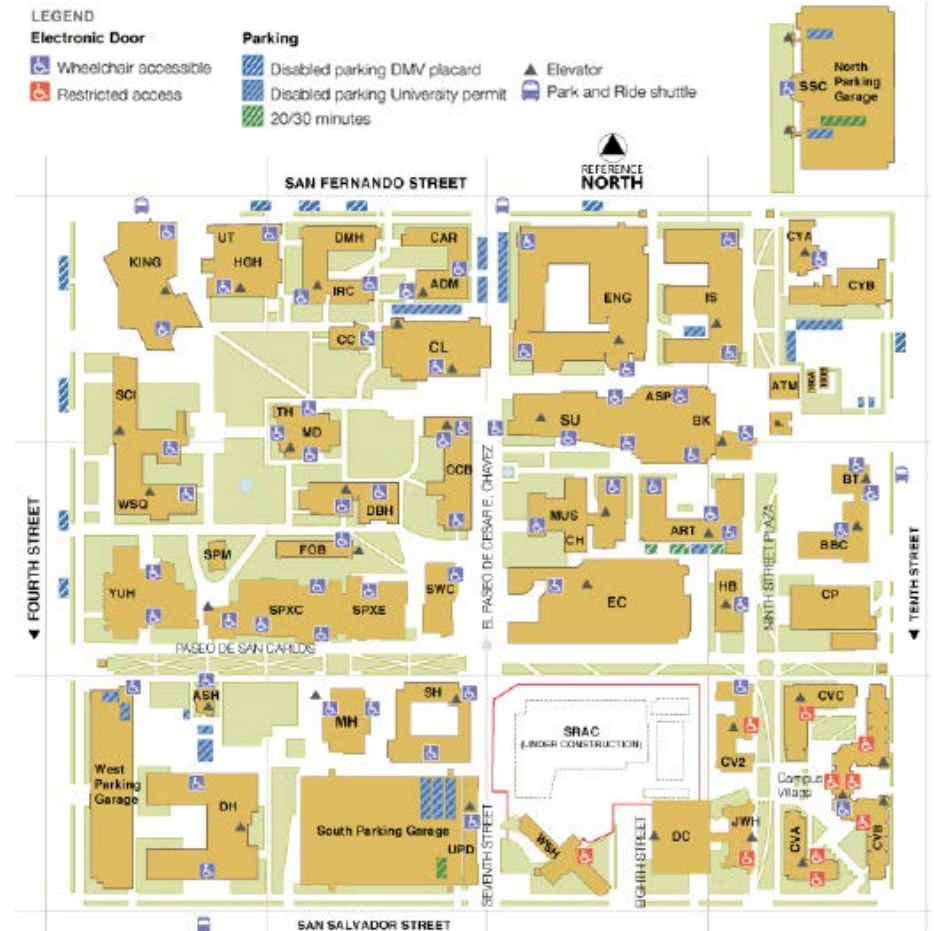
Hello Spartans!

We couldn't be more excited for you to start your new journey at San Jose State University! As overwhelming as college can be, there are a lot of incredible opportunities for you on and off campus. To help you get comfortable in San Jose, we created this booklet to answer some of the many questions about on campus life.

There's no better time to get involved, expand your circle, and try new things than now. We hope that you make the most out of your first year at college and to remember what Nora Roberts once said:

"If you don't go after what you want, you'll never have it. If you don't ask, the answer is always no. If you don't step forward, you're always in the same place".

Wishing you the best of luck!



San Jose State University
University Housing Services
One Washington Square
San Jose, CA 95192-0133

Phone: (408) 795-5600

Fax: (408) 795-5678

Email: uhs-frontdesk@sjsu.edu

www.housing.sjsu.edu

Banks

Bank of America

99 S 4th Street
(408) 277-7980

Bank of the West

50 W. San Fernando Street
(408) 947-5005

Wells Fargo

121 Park Center Plaza 1st Floor
(408) 277-6535

Transportation

Cal Train

65 Cahill Street

VTA Light Rail

101 W Younger Avenue
(408) 321-2300

Greyhound bus

65 Cahill Street
(408) 295-4153

Other

Safeway

100 S 2nd St.
(408) 292-4010

Target

533 Coleman Ave
(408) 346-2022

Residence Hall Community Living Handbook Highlights

The complete handbook can be found at <http://www.housing.sjsu.edu/optional/Community%20Living%20Handbook%20Revised.pdf>

Key information/Lockouts

Access cards/keys are given to residents when they check into the halls/apartments. Residents are urged to exercise extreme caution in safeguarding their access cards/keys; carry your access cards/keys with you at all times.

If locked out:

8am – 5pm Go to the UHS Office (M-F)

5pm – 7pm Go to the Hall Desk in your building

7pm – 8am Contact the RA on Duty in your building

First lockout is free, charges apply to subsequent lockouts. Staff is expected to respond in a reasonable amount of time; however, lockouts are rarely emergencies and you may need to wait. Any lost key should be reported immediately so that your lock can be changed and you can be issued a new key/access card. Access cards are replaced 1-2 hours after notification during business hours. Lockouts do not reset at the end of the semester.

Charges: \$75 for lost room keys (includes re-coring lock)
 \$25 for lost access card

Important Phone Numbers

Counseling Services	408-924-5910
Cable, Internet, Phone Help	408-795-INFO
Martin Luther King Jr. Library	408-808-2000
Student Union Information Center	408-924-6350
University Police Department (UPD)	408-924-2222

Quiet and Courtesy Hours

As a part of San Jose State University, UHS is an extension of the academic environment that exists on campus. To support this living and learning environment, the following quiet hours are enforced:

Sunday-Thursday: 10:00pm – 8:00am

Friday and Saturday: 12:00 am – 10:00 am

Quiet hours are extended to 24 hours during final exams.

On-Campus Resources

Village Market

Monday -Thursday 8am - 1am

Friday - Sunday 9am - 1am

The Commons

Monday - Thursday 6:30am - 12am

Friday 6:30am - 10pm

Saturday - Sunday 9am - 9pm

Computer Lab

Monday - Thursday 3pm - 11pm

Friday & Saturday 2pm - 6pm

Sunday 7pm - 11pm

Martin Luther King, Jr. Library

Sunday - Thursday Open 24 hours

Friday - Saturday 8am - 6pm

Questions?

For more information, please visit our frequently asked questions page at <http://www.sjsu.edu/gape/faq/>

Off-Campus Resources

Get familiar with downtown San Jose and explore!

Food

Philz Coffee

118 Paseo De San Antonio Walk
(408) 971-4212

La Victoria

140 E San Carlos Street
(408) 298-5335

Johnny Rockets

150 S First Street Ste 115 Pavilion
(408) 977-1414

Shopping Centers

Westfield Oakridge Mall

925 Blossom Hill Rd.
(408) 578-2912

Santana Row

400 S. Winchester Blvd.
(408) 551-4611

Westfield Valley Fair

2855 Stevens Creek Blvd.
(408) 248-4451

Great Mall

447 Great Mall Dr., Milpitas
(408) 945-4022



Student Personal Property Checklist

Item	Estimated Value
Laptop	\$
Tablet	\$
TV	\$
Cell Phone	\$
Camera	\$
Bicycle	\$
Sports Equipment	\$
Clothes	\$
Jewelry/Watches*	\$
Textbooks	\$
Add \$1,000 for additional items	\$
Total**	\$

If your personal items are stolen or damaged by a covered cause of loss at college (like vandalism, fire, lightning, or smoke) it's up to you to replace them, not your school. If the unexpected occurred, do you know how you'd replace your belongings? Luckily, Renters Insurance can help.

Help protect your stuff with Renters Insurance

For a low annual cost, you can get coverage for your belongings and liability while you're at school with GradGuard Renters Insurance.

Learn more by visiting:

GradGuard.com/enroll | 866.857.0572

* A special limit applies to this item. Please call to speak with an agent for policy specific information

**This checklist is for illustrative purposes only and is by no means a substitute for a true inventory



Joe West Mailroom Information

Hours:

*If not addressed completely, you will not receive your mail! It will be returned to the sender. This same street address is used for mailboxes in CVB that are in the 6000's.

Name (complete full name, no nicknames)

375 S. 9th Street, Box # _____

San Jose, CA 95112

Mailbox Combinations:

To get your mailbox combination, login to your University Housing Services account with the Housing Application portal button at www.housing.sjsu.edu. Your login is your SJSU ID and your password is your SJSUOne account password.

The mailroom staff in Joe West hall does not have access to mailbox combinations and will not be able to give it to you.

If your mailbox combination is not working, please go to the Joe West mailroom, and the mailroom staff can assist you in getting it to work, or will change it for you so it will work.

How to Open your Mailbox:

Turn the dial 4 times to the left then go to the 1st combination number.

Turn the dial right past the 1st number of your combination once and go to the 2nd combination number.

Turn the dial to the left to the third combination number.

When you hear a click, turn the dial hard to the right and pull.

Make sure to spin the dial and close the door when you are done to make sure it is locked

Packages:

If you receive a package through the USPS that requires a signature, it will be held at the St. James Post Office at 105 North 1st Street and you will receive a tan notification slip in your mailbox. If you wish to pick up your packages at the mailroom, we recommend that you notify your senders to use FedEx, UPS, DHL, or another carrier.

You will receive an email if you have a package waiting at the Joe West Mailroom.



Check your mailbox!

All university communications will be sent to your on-campus mailbox located in Joe West Hall while you are living in housing.

Economic or Financial Assistance for SJSU Students in Crisis

If you're an SJSU student who is experiencing an unforeseen economic crisis, SJSU may be able to help identify and connect you to resources.

Emergency assistance

Have you had an unexpected emergency, such as a fire, flood, identity theft, or burglary?

Housing Assistance

Are you without housing or in serious risk of losing your housing?

Food Assistance

Are you skipping meals as a result of not having enough money?

Medical Assistance

Are you lacking access to appropriate health care resources or health insurance?

Step 1: Fill out a Request for Assistance Form online at sjsu.edu/sjsu-cares (your information will remain private).

Step 2: Receive a response by the next business day.

Questions?

onomiccrisis@sjsu.edu



Get Involved!

Enrich your college experience by getting involved on campus! Be sure to check out all of the leadership opportunities, clubs, and Greek organizations with a



The Perks of Being a Spartan

Check out some of the discounts we get as SJSU Spartans!

Discounts are only valid with a Tower ID card.

Flames Eatery and Bar

10% Discount

88 S. 4th Street

(408) 971-1960

Whispers Cafe and Creperie

10% Discount

150 S. 2nd Street

(408) 297-2850

La Lune Sucree

10% Discount

116 Paseo De San Antonio

(408) 292-2070

Chennai Kings Express

10% Discount

475 E San Carlos St,

(408) 216-9046

The Tech Museum

\$23 museum and 1 max combo.

\$19 museum only

201 S. Market Street

(408) 294-8324

Tandoori Oven

10% Discount

150 S. 1st Street

(408) 292-7222

Yogurtland

10% Discount

125 E San Carlos Street

(408) 753-3170

Power Bowl

5% Discount

132 E San Fernando Street

(408) 766-2991

Must Have Spartan Apps



Spartan Squad

Download Spartan Squad to win prizes. Collect points by checking in at the listed SJSU athletic and spirit events. Grand prizes change each semester!



Barnes & Noble College

Download B&N College to know what's up at the Bookstore. Shop for apparel, textbooks, and to know when a sale is coming.



Canvas

Download Canvas to keep up with classes. Stay one step ahead by tracking your progress as well as any upcoming assignments. Sign in with the same MySJSU login info.



Tapingo

Download Tapingo and skip the line for food. Order food and pick up from eateries on campus. Sync with either dining dollars or a debit/credit card.

Stay Connected



@EventCenterSJSU

Follow them to know what is coming to SJSU and how to take advantage of student discounts!



@ASsjsu



@as_sjsu

Stay connected with your student government and to know when events happen on campus!



@sjsuadvisinghub

Keep up with the advisors of SJSU to ensure enrollment in the courses needed to graduate!



@TS_SJSU

Transportation Solutions provide students with free VTA transportation and share info on navigating downtown SJ!



@studentunionsjsu

Like this page to know about free events and giveaways happening at the Student Union!



@SJSU Housing Services (University Housing Services)

Stay up to date on campus housing services.