

Here's To Your Journey with Marriott Hotels, Resorts and Suites

Marriott Hotels, Resorts and Suites is one of Marriott International's 30 renowned hotel brands. As the world's leading Hospitality Company, we offer unmatched opportunities for associates to grow and succeed. We believe a great career is a journey of discovery and exploration.

The Palace Hotel, a Luxury Collection Hotel, San Francisco located at 2 New Montgomery St, San Francisco, CA 94105 is currently hiring a Loss Prevention Officer.

Responsibilities include: Patrol all areas of the property; assist guests with room access. Monitor Closed Circuit Televisions, perimeter alarm system, duress alarms, and fire life safety system. Lock property entrances when required. Conduct daily physical hazard inspections. Respond to accidents, contact EMS or administer first aid/CPR as required. Assist guests/employees during emergency situations. Notify appropriate individuals in the event of accidents, attacks, or other incidents. Defuse guest/employee disturbances. Call for outside assistance if necessary. Complete incident reports to document all Security/Loss Prevention related incidents. Handle all interruptions and complaints. Resolve safety hazard situations. Escort any unwelcome persons from the property without interrupting the orderly flow of property operation. Report to scenes of vehicle accidents/thefts. Call for assistance using proper code responses. Complete a Loss Prevention shift summary/daily activity report. Maintain confidentiality of all Security/Loss Prevention and property reports/documents; release information only to authorized individuals. Conduct investigations and gather evidence. Conduct interviews with relevant parties.

Follow all company and safety and security policies and procedures; report any maintenance problems, safety hazards, accidents, or injuries; complete safety training and certifications. Ensure uniform and personal appearance are clean and professional. Maintain confidentiality of proprietary information; protect company assets. Support all co-workers and treat them with dignity and respect. Support team to reach common goals. Comply with quality assurance expectations and standards. Move, lift, carry, push, pull, and place objects weighing less than or equal to 50 pounds without assistance. Assist with moving, lifting, carrying, and placing of objects weighing in excess of 75 pounds. Stand, sit, or walk for an extended period of time or for an entire work shift. Move at a speed that is required to respond to work situations (e. g., run, walk, jog). Read and visually verify information in a variety of formats (e. g., small print). Visually inspect tools, equipment, or machines (e. g., to identify defects). Enter and locate work-related information using computers and/or point of sale systems. Grasp, turn, and manipulate objects of varying size and weight, requiring fine motor skills and hand-eye coordination. Reach overhead and below the knees, including bending, twisting, pulling, and stooping. Move through narrow, confined, or elevated spaces. Move over sloping, uneven, or slippery surfaces and steps. Move up and down stairs and/or service ramps. Welcome and acknowledge all guests according to company standards. Speak with others using clear and professional language, and answer telephones using appropriate etiquette. Maintain awareness of undesirable persons on property premises. Perform other reasonable job duties as requested by Supervisors.

To apply now, go to: <https://marriott.taleo.net/careersection/2/jobdetail.ftl?job=17002HQC>

Marriott International is consistently recognized as an employer of choice globally by FORTUNE magazine, DiversityInc and Great Places to Work Institute, among others. Visit www.marriott.com/careers to learn more about our workplace culture and career opportunities.

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So, we ask, where will your journey take you?

Marriott International is an equal opportunity employer committed to hiring a diverse workforce and sustaining an inclusive culture. Marriott International does not discriminate on the basis of disability, veteran status or any other basis protected under federal, CA or local laws.