**User Guide** 

## **Overview**

The SJSU Premier Wi-Fi service transmits your data across a secure, encrypted connection. This ensures that your data will not be compromised as it is transmitted wirelessly through the air from your computer to the network.

The San José State Premier Wi-Fi Service uses WPA2 Enterprise (Wi-Fi Protected Access) technology that causes all data to be securely encrypted while traveling through the wireless network. We strongly recommend the use of the SJSU Premier Wi-Fi service for all wireless network transactions.

## SJSU\_Premier Wi-Fi Set Up Guide for iOS

This guide demonstrates how to configure iOS 7 and 8 devices for SJSU Premiere Wi-Fi services.

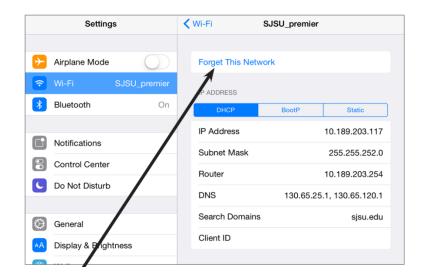
1. Be sure that Wi-Fi is on.

Forget previous settings.

Sometimes the network
settings on an iOS device
are so problematic that it is
best to forget the old
settings and start over.



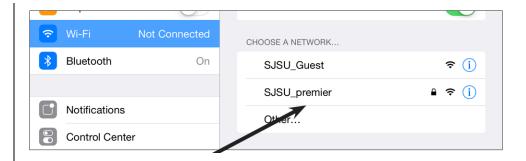
- 2. Skip to step 6 if device has never been configured for SJSU's SJSU\_premier network.
- 3. Navigate to Utilities >> Settings.
- 4. Click the circle-i icon.
- 5. Click Forget This Network.



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## Configuring for SJSU\_Premier

6. Select SJSU\_premier.

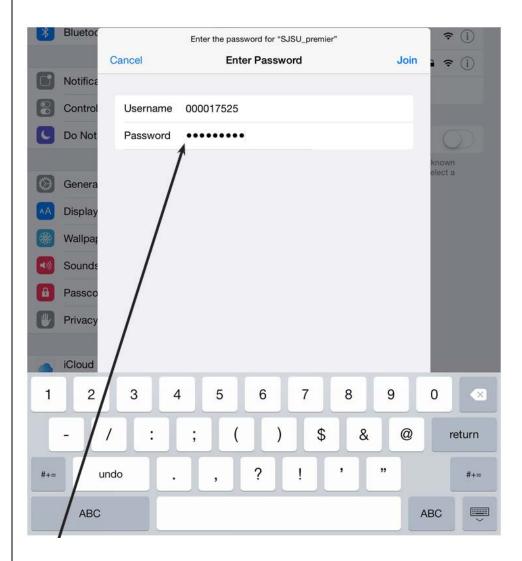


7. Enter your SJSUOne ID and password.

## **Trouble Shooting**

Sometimes with iPhone 6 and 6 plus devices, when the Enter Password screen opens, the keyboard does not become available.

- 8. If this happens, restart the device and try again.
- 9. If that fails to resolve the problem, pair the device with a Bluetooth keyboard and use that to enter your ID and password.

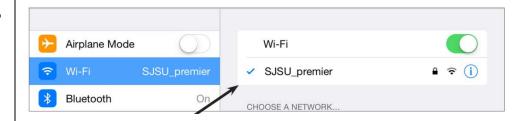


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10. Click the Accept button to accept the security certificate.



You are now connected to SJSU\_premier.





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