



August 21, 2017

Notice of Data Breach

We are sending this letter to you as part of San Jose State University's commitment to privacy. We take privacy very seriously at San Jose State University and out of an abundance of caution it is important to us that you are made fully aware of a potential issue.

What Happened?

San Jose State University's Information Security Office was recently informed that your personal information was potentially exposed when a laptop computer was stolen from a parked vehicle belonging to a member of our faculty. The theft occurred and the incident was reported on the evening of July 7th, 2017.

What Information Was Involved?

The laptop contained a folder that included a copy of your Passport collected from you due to your participation in the Humanities Honors Program.

What We Are Doing.

Steps have been taken to ensure that all San Jose State University systems used to store sensitive information are now encrypted. In the event of a future theft, any sensitive information will be unreadable by unauthorized individuals.

What You Can Do.

If you have concerns about potential harm, the references below can explain how to receive a free copy of your credit report either through the Fair Credit Reporting Act or as a result of placing a fraud alert on your credit files:

California Office of Privacy Protection

http://www.privacy.ca.gov/consumers/identity_theft.shtml

Social Security Office <http://www.ssa.gov/pubs/10064.html>

Free Credit Report <https://www.annualcreditreport.com>

The three credit bureaus are also a good source of information regarding identity theft:

Equifax (800) 525-6285 www.equifax.com

Experian (888) 397-3742 www.experian.com

TransUnion (800) 680-7289 www.transunion.com

If you become aware of suspicious activity after reviewing your credit reports or accounts, please contact law enforcement and the credit bureaus to report the crime and to investigate the incident.

We want to assure you that we have policies and procedures to protect your privacy and will be reviewing our policies to ensure that this does not happen again.

For More Information, Please Contact:

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