

Greetings Spartan!

This serves as confirmation that you are registered to attend the Make-Up Orientation Session on **Wednesday, August 18, 2021**. Remember that your virtual orientation is a mandatory one-day virtual experience that all incoming frosh and transfer students are required to attend, which includes being present for the entire duration of the program. **If you do not attend your session, or if you leave during any portion of the make-up orientation session, you will be blocked from registering for classes and will NOT be able to attend SJSU in Fall 2021.**

If you no longer plan to attend SJSU in the Fall semester you must let us know by 5:00 pm on Monday, August 16, 2021 by emailing nextsteps@sjsu.edu.

Below you will find important information and resources. All components of your virtual session will be conducted via Zoom. Please note that the links on the SJSU Orientation Canvas Shell are only valid on the date listed on this confirmation letter. All times listed are in Pacific Standard Time (PST).

Check-in will begin at 9:45 am (PST) and the University Welcome will end at 11:00 am (PST). Students who join late will not be permitted to participate in the event, so please be on time! The make-up virtual orientation session will start promptly at 10:00 am (PST) and will end around 11:00 am (PST).

Virtual Orientation Schedule Schedule + Zoom Links:

To find the Make-Up Orientation Schedule and Zoom links please visit the **SJSU Orientation Canvas** shell. All Zoom links will be available beginning 7:00AM the day of your orientation. If you don't have access to the [SJSU Orientation Canvas](#) shell please email us.

Before attending your make-up orientation session, you must:

- Know your 9-digit SJSU student ID number and password to access your [Spartan App Portal](#).
- Check your [MySJSU messages](#) and [SJSU email](#) daily to stay on top of deadlines and messages from the university containing important and timely information.
- Ensure that technical requirements needed to participate in the virtual session are met, which are: (1) Zoom, (2) an internet connection, and (3) a device that has video and audio capabilities. Be sure to [download Zoom](#) software prior to your session to avoid technical difficulties or delays. You will also need your SJSU credentials (same as first point) to log in to Zoom.
- Complete [Spartan Link](#), the online pre-orientation module, **prior** to attending your virtual orientation.
- Complete the online Title IX training courses now. Learn more about it [HERE](#).
- Download the official app for San Jose State University, also known as the SAMMY app [HERE](#).

Unforeseen inability to attend your make-up orientation:

- If you experience an unforeseen circumstance that prevents you from attending the virtual make-up orientation, you must email us at frosh-orientation@sjsu.edu (Frosh Students) or transfer-orientation@sjsu.edu (Transfer Students) **no later than 24 hours after the conclusion of your scheduled session.**
- You will be asked to provide verifiable documentation of the extenuating circumstances that were beyond your control to support your absence.
- Emails and documents received outside of the 24 hour window after your make-up session will not be considered and the student's admission will be withdrawn.

Orientation Accessibility Accommodations

- Students who need live captioning or other accommodations during their virtual orientation should contact the Accessible Education Center (AEC) at aec-info@sjsu.edu as soon as possible.

Technical Support:

- For technical support during orientation, our staff will be available via live chat [HERE](#).
- One.SJSU/Student ID login problems? Contact [SJSU IT Service Desk](#) by email (itservicedesk@sjsu.edu) or phone (408.924.1530).

We look forward to e-meeting you at the make-up orientation session!

Sincerely,

New Student & Family Programs

Frosh Email: frosh-orientation@sjsu.edu

Transfer Email: transfer-orientation@sjsu.edu

Website: sjsu.edu/newspartans

Instagram: @sjsu_newspartans

#SJSUFrosh

#SJSUTransfer

* By attending Orientation, I grant permission to California State University, its employees and agents, to take and use visual/audio images of me. I agree that CSU owns the images and all rights related to them. The images may be used in any manner or media without notifying me, such as university sponsored websites, publications, promotions, broadcasts, advertisements, posters, and theater slides, as well as for non-university uses. I waive any right to inspect or approve the finished images or any printed or electronic matter that may be used with them, or to be compensated for them. I release CSU and its employees and agents, including any firm authorized to publish and/or distribute a finished product containing the images, from any claims, damages, or liability which I may ever have in connection with the taking or use of the images or printed materials used with the images.