

Greetings Incoming Spartan!

This serves as confirmation that you are signed up to attend the Virtual Orientation Session on **Friday, August 12, 2022**. Remember that your virtual orientation is the mandatory half-day **virtual** orientation experience that all incoming frosh and transfer students are required to attend, which includes being present for the entire duration of the program. **If you do not attend your session, or if you leave during any portion of virtual orientation session, you will be blocked from registering for classes and will NOT be able to attend SJSU in Fall 2022.** If you have decided to withdraw your Fall admission to SJSU, please email [nextsteps@sjsu.edu](mailto:nextsteps@sjsu.edu).

Below you will find important information and resources regarding your virtual make-up orientation.

**Check-in will begin at 10:00am (PST) and will end at 10:15am (PST). You will automatically be checked-in after you register to the University Welcome Zoom webinar. Students who join late will not be permitted to participate in the event, so please be on time!** The virtual orientation session will start promptly at 10:15am (PST) and will end around 12:00 pm (PST).

### **Virtual Orientation Schedule + Zoom Links:**

To find the Make-Up Orientation Schedule and Zoom links please visit the [SJSU Orientation Canvas](#) shell. All Zoom links will be available beginning 7:00am (PST) the day of your orientation. If you don't have access to the [SJSU Orientation Canvas](#) shell please email us. **You can view a step by step guide on how to access Zoom links via Canvas [HERE](#).**

### **Before attending your make-up orientation session, you must:**

- Know your 9-digit SJSU student ID number and password to access your [Spartan App Portal](#).
- Check your [MySJSU messages](#) and [SJSU email](#) daily to stay on top of deadlines and messages from the university containing important and timely information.
- Ensure that technical requirements needed to participate in the virtual session are met, which are: (1) Zoom, (2) an internet connection, and (3) a device that has video and audio capabilities. Be sure to [download Zoom](#) software prior to your session to avoid technical difficulties or delays. You will also need your SJSU credentials (same as first point) to log in to Zoom.
- Complete [Spartan Link](#), the online pre-orientation module, **prior** to attending your virtual orientation.
- Download the official app for San Jose State University, also known as the SAMMY app [HERE](#).
- Review and get familiar with the [SJSU Orientation Canvas](#) shell that you will need to access during orientation.

### **Unforeseen inability to attend your virtual orientation:**

- If you experience an unforeseen circumstance that prevents you from attending the virtual make-up orientation, you must email us at [frosh-orientation@sjsu.edu](mailto:frosh-orientation@sjsu.edu) (Frosh Students) or [transfer-orientation@sjsu.edu](mailto:transfer-orientation@sjsu.edu) (Transfer Students) **no later than 24 hours after the conclusion of your scheduled session.**
- You will be asked to provide verifiable documentation of the extenuating circumstances that were beyond your control to support your absence.
- Emails and documents received outside of the 48 hour window after your make-up session will not be considered and the student's admission will be withdrawn.

**Orientation Accessibility Accommodations**

- Students who need live captioning or other accommodations during their virtual orientation should contact the Accessible Education Center (AEC) at [aec-info@sjsu.edu](mailto:aec-info@sjsu.edu) as soon as possible.

**Technical Support:**

- For technical support during orientation, our staff will be available via live chat [HERE](#).
- One.SJSU/Student ID login problems? Contact [SJSU IT Service Desk](#) by email ([itservicedesk@sjsu.edu](mailto:itservicedesk@sjsu.edu)) or phone (408.924.1530).

We look forward to e-meeting you at the virtual orientation session!

Sincerely,

New Student & Family Programs

Phone: 408-924-5972

Frosh Email: [frosh-orientation@sjsu.edu](mailto:frosh-orientation@sjsu.edu)

Transfer Email: [transfer-orientation@sjsu.edu](mailto:transfer-orientation@sjsu.edu)

Website: [sjsu.edu/newspartans](http://sjsu.edu/newspartans)

Instagram: @sjsu\_newspartans