

Greetings Spartan!

This serves as confirmation that you are signed up to attend the make-up orientation and advising session on **Monday, August 17, 2020**. Remember that your virtual orientation is a mandatory one-day virtual experience that all incoming students are required to attend, which includes being present for the entire duration of the program. **If you do not attend your session, or if you leave during any portion of the make-up orientation and academic advising session, you will be blocked from registering for classes and will NOT be able to attend SJSU in Fall 2020.**

If you no longer plan to attend SJSU in the Fall semester you must let us know by 5:00 pm on Monday, August 17, 2020 by emailing nextsteps@sjsu.edu.

Below you will find important information and resources, including an outline of the schedule with accompanying links that you will need to access the various components of your virtual make-up orientation and advising session. All components of your virtual session will be conducted via Zoom. Please note that the links below are only valid on the date listed on this confirmation letter. All times listed are in Pacific Standard Time (PST).

Check-in will begin at 8:55 am (PST) and will end at 9:00 am (PST). Students who join late will not be permitted to participate in the event, so please be on time! The make-up virtual orientation and advising session will start promptly at 9:00 am (PST) and will end around 12:00 pm (PST).

Virtual Orientation Schedule:

- 9:00 am - 10:00 am (PST): San Jose State University Welcome
 - https://sjsu.zoom.us/webinar/register/WN_58s0c-xYRo94-ayRs3d4g
- 10:00 am - 12:00 pm (PST): Advising Overview with your College Success Center Academic Advisors
 - <https://sjsu.zoom.us/j/96153611017>

Before attending your make-up orientation and advising session, you must:

- Know your 9-digit SJSU student ID number and password to access your [Spartan App Portal](#).
- Check your [MySJSU messages](#) and [SJSU email](#) daily to stay on top of deadlines and messages from the university containing important and timely information.
- Ensure that technical requirements needed to participate in virtual orientation are met, which are: (1) Zoom, (2) an internet connection, and (3) a device that has video and audio capabilities. Be sure to [download Zoom](#) software prior to your session to avoid technical difficulties or delays. You will also need your SJSU credentials (same as the first point) to log in to Zoom.
- Complete [Spartan Link](#), the online pre-orientation module, **prior** to attending your make-up virtual orientation.
- Complete [Reflection on College Writing \(RCW\)](#) at least one week prior to your orientation session on [Canvas](#) (specific deadlines listed here [HERE](#)).
- Complete the online Title IX training courses now. Learn more about it [HERE](#).
- Download the official app for San Jose State University, also known as the SAMMY app [HERE](#).

Unforeseen inability to attend your make-up orientation and advising session:

- If you experience an unforeseen circumstance that prevents you from attending the virtual make-up orientation session, you must email us at academic.advising@sjsu.edu **no later than 24 hours after the conclusion of your scheduled make-up orientation and advising session.**
- You will be asked to provide verifiable documentation of the extenuating circumstances that were

beyond your control to support your absence if you want to reschedule for a later orientation date.

- Emails and documents received outside of the 24-hour window will not be considered and the student's admission will be withdrawn.

Orientation Accessibility Accommodations

- Students who need live captioning or other accommodations during their virtual orientation should contact the Accessible Education Center (AEC) at aec-info@sjsu.edu as soon as possible.

Technical Support:

- For technical support during orientation, our staff will be available via live chat [HERE](#).
- SJSUOne/Student ID login problems? Contact [SJSU IT Service Desk](#) by email (itservicedesk@sjsu.edu) or phone (408.924.1530).

We look forward to e-meeting you at the make-up orientation and advising session!

Sincerely,

New Student & Family Programs

Frosh Email: frosh-orientation@sjsu.edu

Website: sjsu.edu/newspartans

Instagram: @sjsu_newspartans

#SJSUFrosh

* By attending Orientation, I grant permission to California State University, its employees and agents, to take and use visual/audio images of me. I agree that CSU owns the images and all rights related to them. The images may be used in any manner or media without notifying me, such as university sponsored websites, publications, promotions, broadcasts, advertisements, posters, and theater slides, as well as for non-university uses. I waive any right to inspect or approve the finished images or any printed or electronic matter that may be used with them, or to be compensated for them. I release CSU and its employees and agents, including any firm authorized to publish and/or distribute a finished product containing the images, from any claims, damages, or liability which I may ever have in connection with the taking or use of the images or printed materials used with the images.