



VIRTUAL ORIENTATION

SPRING 2024

Friday, January 19, 2024



SJSU | NEW STUDENT
AND FAMILY PROGRAMS

Greetings Incoming Spartan!

Congratulations on your admission! We look forward to welcoming you to San Jose State University and the Spartan Community! This is your confirmation letter for your mandatory Spring 2024 Virtual Orientation (New Student Orientation) on **Wednesday, January 19, 2024.**

Please bring your Next Steps Reservation Receipt with the barcode and one form of state issued photo identification (ID), such as a driver's license, passport, or state ID card in order to check in. Find your Reservation here: nextsteps.sjsu.edu.

CHECK IN:

Check-in will begin at 10:00 AM and will end at 10:15 AM.

You will automatically be checked-in after you register to the University Welcome Zoom [webinar](#). Students who join late will not be permitted to participate in the event, so please be on time! The virtual orientation session will start promptly at 10:15 AM (PST) and will end between 12:00 PM and 2:00 PM (PST).

SCHEDULE AND ZOOM LINKS:

To find the Virtual Orientation Schedule and Zoom links please visit the [SJSU Orientation Canvas](#) shell. All Zoom links will be available beginning 7:00 AM (PST) the day of your orientation. If you don't have access to the [SJSU Orientation Canvas](#) shell please email us. You can view a step by step guide on how to access Zoom links via Canvas [HERE](#).

PREPARING FOR ORIENTATION:

- Know your 9-digit SJSU student ID number and password to access MySJSU [Portal](#).
- Check your [MySJSU messages](#) and [SJSU email](#) daily to stay on top of deadlines and messages from the university containing important and timely information
- Ensure that technical requirements needed to participate in the virtual session are met, which are: (1) Zoom, (2) an internet connection, and (3) a device that has video and audio capabilities. Be sure to [download Zoom](#) software prior to your session to avoid technical difficulties or delays. You will also need your SJSU credentials (same as first point) to log in to Zoom.

- Complete [Spartan Link](#), the online pre-orientation module, prior to attending your virtual orientation.
- Download the official app for San Jose State University, also known as the SAMMY app [HERE](#).

ORIENTATION IS REQUIRED!

- If you experience an unforeseen circumstance that prevents you from attending the virtual orientation, you must email us at frosh-orientation@sjsu.edu (Frosh Students) or transfer-orientation@sjsu.edu (Transfer Students) no later than 24 hours after the conclusion of your scheduled session.
- You will be asked to provide verifiable documentation of the extenuating circumstances that were beyond your control to support your absence.

ACCESSIBILITY AND TECHNICAL SUPPORT

- Students who need live captioning or other accommodations during their virtual orientation should contact the Accessible Education Center (AEC) at aec-info@sjsu.edu as soon as possible.
- For technical support during orientation, our staff will be available via live chat [HERE](#).
- One.SJSU/Student ID login problems? Contact [SJSU IT Service Desk](#) by email (itservicedesk@sjsu.edu) or phone (408.924.1530)

We look forward to e-meeting you at Virtual Orientation!

Sincerely,

New Student and Family Programs

Phone: 408-924-5972

Frosh Email: frosh-orientation@sjsu.edu

Transfer Email: transfer-orientation@sjsu.edu

Website: sjsu.edu/newspartans

Instagram: [@sjsu_newspartans](https://www.instagram.com/sjsu_newspartans)

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