May 17, 2021

On behalf of Enrollment Management, the Registrar's Office has sent the following message to students to inform and remind them about their registration holds on their accounts.

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Dear Spartan,

The registration period for Fall 2021 just began and we want to encourage you to check your student center in MySJSU and clear any holds that may be on your student account as soon as possible.

**How do I know if I have a hold on my account?**

To determine if you have a hold that could affect your ability to register, please sign in to MySJSU. Your Student Center is the page that will display first upon sign in. The top right of your Student Center is a section that is labeled “holds”. If you have a hold, you will see it listed in this section with a link to “details”.

**How do I clear my hold(s)?**

Click on the “details” link in the hold section. Next, click on the name of the hold in the “Hold Item” section. This will bring you to the page with the information about how to clear that particular hold including the correct office to contact with any questions or concerns.

See simple steps here.

We hope you have a great rest of the spring semester!

-Enrollment Management

To: continuing students with registration hold(s) - 3,200

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Please share this with your respective offices. Thank you.

Sincerely,

Marian Yao, MBA
University Registrar & FERPA Compliance Officer