

Monitoring Violation Annual Notice

IMPORTANT INFORMATION ABOUT SAN JOSE STATE UNIVERSITY DRINKING WATER Monitoring Requirements Not Met for San Jose State University (SJSU) Drinking Water System

Our water system violated drinking water standards. It failed to comply with the bacteriological monitoring requirements specified under Sections 64422 and 64423, Title 22, California Code of Regulations (CCR), commonly known as Total Coliform Rule. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

Specifically, the SJSU water system is a community water system that collects bacteriological samples on a weekly basis; and, during the last week of March 2005 (*spring break for SJSU*), it collected only 10 of the 16 routine bacteriological samples.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Total Coliform	16 samples every week	10	Last week of March 2005	Subsequent weeks of April and every week through-out the year(s)

What happened? What is being done?

SJSU water system delegates the responsibility for collecting routine bacteriological samples to its contract laboratory (A&B Labs) and because accesses to some of the routine sample sites were not available on the sampling day (*due to spring break for SJSU*), the laboratory newly hired personnel simply omitted the samples. They were supposed to have called or notify SJSU-EH&S for access to those buildings immediately. A&B Labs did have SJSU-EH&S 24-hour phone/ cell numbers.

The Department of Health Services (DH&S) is in receipt of monitoring results for the subsequent weeks and all samples were found to be total coliform negative.

The SJSU water system held meetings with A&B labs to review the contractual agreement and to ensure A&B labs fully aware of the mandatory monitoring requirements. SJSU has always either accompanied or provided access to the closed or locked buildings and will continue to do so in future. But the newly hired A&B labs personnel did not notify or call us during the last week of March sampling when he encountered closed/ locked buildings.

A & B labs has fixed this problem, by replacing the newly hired personnel (Mr. Kiet Le) to office work from field work (sampling) and Mr. Mike Le has taken complete responsibility to meet the SJSU contractual agreement for sampling, analysis and reports on a timely manner. SJSU has requested and reinforced A&B Labs to provide complete training including proper sampling procedures, techniques, and monitoring requirements to the new laboratory staff members.

A&B Labs has confirmed their commitment to meet the contractual agreement and necessary corrective actions have been taken to prevent future occurrences.

This notice is being sent to you by SAN JOSE STATE UNIVERSITY WATER SYSTEM.

San Jose State University Water System ID# 4310028

Date distributed: July 15, 2005