

**MPA Program Learning Outcomes/NASPAA 2010 Standards**

<b>Upon completion of the Master of Public Administration degree, the student will be able to:</b>
<b>1. Lead and manage in public governance</b>
<i>a. Apply the project management approach to public management models</i>
<i>b. Manage projects</i>
<i>c. Understand the relationships between public policy, whether proposed or enacted, and leadership and management in implementation</i>
<b>2. Participate in and contribute to the public policy process</b>
<i>a. Apply techniques for program evaluation and policy analysis</i>
<i>b. Describe and execute the policymaking process, including defining the problem, setting the agenda, formulate policy, implement policy and evaluate policy</i>
<i>c. Prepare a budget reflecting policy priorities</i>
<b>3. Analyze, synthesize, think critically, solve problems and make decisions</b>
<i>a. Employ analytical tools for collecting, analyzing, presenting and interpreting data, including appropriate statistical concepts and techniques</i>
<i>b. Identify and employ alternative sources of funding, including grants, taxes and fees</i>
<i>c. Understand and apply the legal context of public affairs, administration and policy</i>
<b>4. Articulate and apply a public service perspective</b>
<i>a. Behave ethically and with integrity: tell the truth, keep confidences, admit mistakes</i>
<i>b. Understand and apply criteria appropriate to public affairs, administration and policy</i>
<i>c. Maintain privacy and security of documents and understand Big Data challenges</i>
<b>5. Communicate and interact productively with a diverse and changing workforce and citizenry</b>
<i>a. Communicate effectively in writing: prepares clear, concise and well-organized written materials tailored to the audience's level of expertise and needs</i>
<i>b. Communicate effectively in speech: presents oral information accurately, clearly, concisely persuasively tailored level of expertise and needs</i>
<i>c. Work productively in teams</i>

**Revised 2/25/14**