1. Approximately how many times have you EVER visited the Student Health Center?
   - 1-2 times
   - 3-4 times
   - 5-6 times
   - 7-8 times
   - 9 times or more
   2.76

2. For your most recent visit, how satisfied were you with the ease of getting the appointment?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   4.35

3. How would you rate the care and service provided by the following during your most recent visit? (For each category A-I, please put an “X” in the appropriate box. Mark only ONE box per category.)

<table>
<thead>
<tr>
<th>Poor 1</th>
<th>Fair 2</th>
<th>Good 3</th>
<th>Very Good 4</th>
<th>Excellent 5</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Receptionist</td>
<td></td>
<td></td>
<td></td>
<td>4.45</td>
<td></td>
</tr>
<tr>
<td>B. Nursing Staff</td>
<td></td>
<td></td>
<td></td>
<td>4.62</td>
<td></td>
</tr>
<tr>
<td>C. Physician/Nurse Practitioner</td>
<td></td>
<td></td>
<td></td>
<td>4.59</td>
<td></td>
</tr>
<tr>
<td>D. Laboratory</td>
<td></td>
<td></td>
<td></td>
<td>4.43</td>
<td></td>
</tr>
<tr>
<td>E. X-Ray Department</td>
<td></td>
<td></td>
<td></td>
<td>4.03</td>
<td></td>
</tr>
<tr>
<td>F. Pharmacy</td>
<td></td>
<td></td>
<td></td>
<td>4.26</td>
<td></td>
</tr>
<tr>
<td>G. Health Educator</td>
<td></td>
<td></td>
<td></td>
<td>4.65</td>
<td></td>
</tr>
<tr>
<td>H. Physical Therapist</td>
<td></td>
<td></td>
<td></td>
<td>4.73</td>
<td></td>
</tr>
<tr>
<td>I. Nutritionist</td>
<td></td>
<td></td>
<td></td>
<td>4.46</td>
<td></td>
</tr>
</tbody>
</table>

4. How satisfied were you with your overall waiting time for services after you arrived for your most recent visit?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   4.13

5. During your most recent visit with a health care provider (e.g. physician, nurse practitioner, physical therapist, nutritionist, etc.), please rate the following

<table>
<thead>
<tr>
<th>Poor 1</th>
<th>Fair 2</th>
<th>Good 3</th>
<th>Very Good 4</th>
<th>Excellent 5</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Their explanation of your condition</td>
<td></td>
<td></td>
<td></td>
<td>4.39</td>
<td></td>
</tr>
<tr>
<td>B. Their concern for your condition</td>
<td></td>
<td></td>
<td></td>
<td>4.35</td>
<td></td>
</tr>
<tr>
<td>C. Your understanding of the medical advice</td>
<td></td>
<td></td>
<td></td>
<td>4.46</td>
<td></td>
</tr>
</tbody>
</table>

6. Overall, how satisfied were you with your most recent visit to the Student Health Center?
   - Not at all satisfied
   - Somewhat satisfied
   - Satisfied
   - Very satisfied
   - Extremely satisfied
   4.36

7. How important is it for you to have health services available for you on the campus?
   - Extremely unimportant
   - Somewhat unimportant
   - Important
   - Very important
   - Extremely important
   4.80

Please See Other Side
8. What can the Student Health Center do to improve the services you receive?

9. Additional Comments:

The following questions are for demographic purposes.

10. How old are you? __________ Average Age: 23

11. □ Female (126) 56% □ Male (87) 39% □ Other (1) 1% □ No Answer (9) 4%

12. How do you describe your ethnicity? (Check all that apply)
   □ African-American or Black (16)
   □ Hispanic or Latino/a. (46)
   □ Native American (3)
   □ Pacific Islander (11)
   □ Asian (71)
   □ White (72)
   □ Other (18)

13. What is your academic year?
   □ Freshman □ Sophomore □ Junior □ Senior □ Graduate □ Other
   1 (30) 13%
   2 (32) 14%
   3 (41) 18%
   4 (82) 37%
   5 (27) 12%
   6 (2) 1%
   □ No Answer (10) 5%

14. What is your college major?

Thank you for taking the time to respond to this survey!