

Managing Student Mask Compliance for COVID-19 Health/Safety

Updated As of August 18, 2021

Overall managing situations will help build social responsibility within our community.

Proactive

- Normalize Classroom Expectations
 - Conversation occur in first class session
 - Add requirement to syllabus
- Questions direct to Student Wellness Center

Tips

- Come from a place of compassion
- Meet people where they are at
- Focus on de-escalation, education & changing behavior

Steps for Addressing Mask Non-Compliance

- Ask them to change behavior (to protect their health and the health of others)
 - Can you please wear a face covering while you are inside the building?
 - Can you please ensure you are covering your nose & mouth?
- Reminder of Resources
 - If you need a mask there are stations at FD&O (Corporation Yard A building) and at a kiosk located near the Event Center and Student Wellness Center.
- Reminder of Facts
 - The virus has not been contained. The number of COVID cases continues to rise.
- Reminder of Policy
 - SJSU and Santa Clara County expect the community to wear face coverings when in any indoor setting outside of your own personal home to slow the spread and ensure the health & safety of our community.
- Next Steps
 - Thank you for hearing my concerns. For the health and safety of the community, campus procedures require me to refer to this incident with Student Conduct & Ethical Development and the Office of the Dean of <insert school>.
 - As you are not complying, I ask you to leave <insert space>.
 - Should the student not leave, consider canceling class.
 - Should the student become threatening upon canceling class or during the confrontation, please inform University Police at 408-924-2222.

Incident Referral Form to Report Mask Non-Compliance

- <https://tinyurl.com/SJSUReport>

Resources

- PPE stations are located at FD&O (Corporation Yard A building) and at a kiosk located near the Event Center and Student Wellness Center.
- Self-check for symptoms before coming to campus including but not limited to fever, chills, respiratory issues, digestive issues or fatigue.
- Testing resources are located at <https://www.sccgov.org/sites/covid19/Pages/covid19-testing.aspx>

- Student Conduct & Ethical Development can be consulted at studentconduct@sjsu.edu or 408-924-5895 during business hours.